

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:319871-2018:TEXT:EN:HTML>

**United Kingdom-London: Hearing aids
2018/S 140-319871**

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Health Solutions Team Limited acting on behalf of Supply Chain Coordination Ltd acting as agent of the NHS
Business Services Authority
c/o Skipton House, 80 London Road
London
SE1 6LH
United Kingdom
Contact person: Kate Cook
Telephone: +44 7920565850
E-mail: kate.cook@supplychain.nhs.uk
NUTS code: UKI4

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>
Address of the buyer profile: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.2) Information about joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://procurement.supplychain.nhs.uk/ISS/>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <http://procurement.supplychain.nhs.uk/ISS/>
Electronic communication requires the use of tools and devices that are not generally available.
Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <http://procurement.supplychain.nhs.uk/ISS/>

I.4) Type of the contracting authority

National or federal agency/office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Hearing Aids, Accessories and Custom Ear Moulds

II.1.2) **Main CPV code**

33185000

II.1.3) **Type of contract**

Supplies

II.1.4) **Short description:**

NHS Supply Chain seeks to establish a non-exclusive Framework Agreement for supply to NHS Supply Chain depots via the Stock, and Blue Diamond routes and to the NHS Supply Chain customer base via the Direct Route.

The scope of this framework is to cover the supply of Hearing Aids, Accessories and Custom Ear Moulds including DSP (Digital Signal Processing) Hearing Aids, Accessories and Custom Moulds that meet the requirements of users with varying levels of hearing loss.

The Framework Agreement will provide access to hearing solutions for adults and children with both mild, moderate, severe and profound hearing problems.

It is anticipated that in the first 12 months of the Framework Agreement the value of purchases will be circa 67 500 000 GBP however this is approximate only. The figures for the total estimated value are based on that initial expenditure and include a forecast for growth.

II.1.5) **Estimated total value**

Value excluding VAT: 270 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Adult Moderate Power Hearing Aids

Lot No: 1

II.2.2) **Additional CPV code(s)**

33185000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

Various Locations in the UK

II.2.4) **Description of the procurement:**

This lot covers a range of hearing aid solutions for adults with mild/moderate hearing problems.

This lot will offer solutions which incorporate wireless technology; including but not limited to:

- Adult BTE (Behind the Ear) — Moderate Power
- Adult Mini BTE (Behind the Ear) — Moderate Power
- Adult ITE (In the Ear) — Moderate Power
- Adult RIC (Receiver in Canal) — Moderate Power

The anticipated value of the purchases will be circa 34 500 000 GBP for the first 12 months of the Framework Agreement and 138 000 000 GBP for the full term of 48 months (if extended).

Please refer to specification for further detail.

NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Intrinsic certification / Weighting: 1 %

Quality criterion - Name: Product features / Weighting: 6 %

Quality criterion - Name: Patient experience / Weighting: 9 %

Quality criterion - Name: Working with NHSSC / Weighting: 3 %

Quality criterion - Name: Customer support / Weighting: 3 %

Quality criterion - Name: Software / Weighting: 3 %

Price - Weighting: Financial - 75 %

II.2.6) **Estimated value**

Value excluding VAT: 138 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

II.2) **Description**

II.2.1) **Title:**

Adult High/Super Power Hearing Aids

Lot No: 2

II.2.2) **Additional CPV code(s)**

33185000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

Various Locations in the UK

II.2.4) **Description of the procurement:**

This lot covers a full range of hearing aid solutions for adults with severe or profound hearing problems. This lot will offer high power/ super power hearing aid solutions which incorporate wireless technology, including but not limited to:

- Adult BTE (Behind the Ear) – High/Super Power
- Adult Mini BTE (Behind the Ear) – High/Super Power
- Adult ITE (In the Ear) — High/Super Power
- Adult RIC (Receiver in Canal)-High/Super Power

The anticipated value of the purchases will be circa 12 200 000 GBP for the first 12 months of the Framework Agreement and 48 800 000. GBP for the full term of 48 months (if extended).

Please refer to specification for further detail.

NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.

II.2.5) Award criteria

Criteria below

- Quality criterion - Name: Intrinsic certification / Weighting: 1 %
- Quality criterion - Name: Product features / Weighting: 6 %
- Quality criterion - Name: Patient experience / Weighting: 9 %
- Quality criterion - Name: Working with NHSSC / Weighting: 3 %
- Quality criterion - Name: Customer support / Weighting: 3 %
- Quality criterion - Name: Software / Weighting: 3 %
- Price - Weighting: Financial - 75 %

II.2.6) Estimated value

Value excluding VAT: 48 800 000.00 GBP

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: no

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: yes

Description of options:

The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

II.2) Description

- II.2.1) **Title:**
Adult Multiple Power Hearing Aids
Lot No: 3
- II.2.2) **Additional CPV code(s)**
33185000
- II.2.3) **Place of performance**
NUTS code: UK
Main site or place of performance:
Various Locations in the UK
- II.2.4) **Description of the procurement:**
This lot covers a full range of hearing aid solutions for adults with moderate to severe hearing problems. This lot will offer multiple power hearing aid solutions which incorporate wireless and non-wireless technology, including but not limited to:
— Adult BTE (Behind the Ear) — Multiple Power
— Adult Mini BTE (Behind the Ear) — Multiple Power
— Adult ITE (In the Ear) — Multiple power
— Adult RIC (Receiver in Canal) — Multiple power
The anticipated value of the purchases will be circa 1 300 000 GBP for the first 12 months of the Framework Agreement and 5 200 000 GBP for the full term of 48 months (if extended).
Please refer to specification for further detail.
NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.
- II.2.5) **Award criteria**
Criteria below
Quality criterion - Name: Intrinsic certification / Weighting: 1 %
Quality criterion - Name: Product features / Weighting: 6 %
Quality criterion - Name: Patient experience / Weighting: 9 %
Quality criterion - Name: Working with NHSSC / Weighting: 3 %
Quality criterion - Name: Customer support / Weighting: 3 %
Quality criterion - Name: Software / Weighting: 3 %
Price - Weighting: Financial - 75 %
- II.2.6) **Estimated value**
Value excluding VAT: 5 200 000.00 GBP
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 12
This contract is subject to renewal: no
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: yes
Description of options:
The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

II.2) **Description**

II.2.1) **Title:**

Paediatric Specific Hearing Aids
Lot No: 4

II.2.2) **Additional CPV code(s)**

33185000

II.2.3) **Place of performance**

NUTS code: UK
Main site or place of performance:
Various Locations in the UK

II.2.4) **Description of the procurement:**

This lot covers a full range of hearing aid solutions for children with mild/moderate and severe/profound hearing problems. Products will be suitable for children and will make best use of technology to provide suitable hearing solutions. This lot will offer solutions which incorporate wireless and non-wireless technology., including but not limited to:

- Paediatric BTE (Behind the Ear) – High/Super Power
- Paediatric BTE (Behind the Ear) – Moderate Power
- Paediatric BTE (Behind the Ear) – Multiple Power
- Paediatric Mini BTE (Behind the Ear) – High/Super Power
- Paediatric Mini BTE (Behind the Ear) – Moderate Power
- Paediatric Mini BTE (Behind the Ear) – Multiple Power
- Paediatric ITE (In the Ear) — High/Super Power
- Paediatric ITE (In the Ear) – Moderate Power
- Paediatric ITE (In the Ear) — Multiple Power
- Paediatric RIC (Receiver in Canal) – High/Super Power
- Paediatric Mini RIC (Receiver in Canal) – High/Super Power
- Paediatric RIC (Receiver in Canal) – Moderate Power
- Paediatric Mini RIC (Receiver in Canal) – Moderate Power
- Paediatric RIC (Receiver in Canal) – Multiple Power
- Paediatric Mini RIC (Receiver in Canal) – Multiple Power

The anticipated value of the purchases will be circa 12 000 000 GBP for the first 12 months of the Framework Agreement and 48 800 000 GBP for the full term of 48 months (if extended).

Please refer to specification for further detail.

NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.

II.2.5) Award criteria

Criteria below

Quality criterion - Name: Product features / Weighting: 6 %

Quality criterion - Name: Patient experience / Weighting: 9 %

Quality criterion - Name: Working with NHSSC / Weighting: 3 %

Quality criterion - Name: Customer support / Weighting: 3 %

Quality criterion - Name: Supply chain assessment / Weighting: 1 %

Quality criterion - Name: Software / Weighting: 3 %

Price - Weighting: Financial - 75 %

II.2.6) Estimated value

Value excluding VAT: 48 000 000.00 GBP

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: no

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: yes

Description of options:

The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

II.2) Description

II.2.1) Title:

Niche Hearing Aids

Lot No: 5

II.2.2) Additional CPV code(s)

33185000

II.2.3) Place of performance

NUTS code: UK

Main site or place of performance:

Various Locations in the UK

II.2.4) Description of the procurement:

This lot covers a range of Niche hearing aid solutions for conditions such as (but not limited to) Tinnitus and devices such as Combination devices, plus hearing aids that offer significant differences to products in Lots 1-4 ., Including but not limited to:

- Bone Conduction Device (Left and Right)
- Body Worn Hearing Aid
- Behind The Ear (BTE) Hearing Aid and CROS Device
- Behind The Ear (BTE) Hearing Aid and biCROS Device
- Custom In The Ear (ITE) Hearing Aids Adult and Paediatric

The anticipated value of the purchases will be circa 2 500 000 GBP for the first 12 months of the Framework Agreement and 10 000 000 GBP for the full term of 48 months (if extended).

Please refer to specification for further detail.

NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.

II.2.5) Award criteria

Criteria below

- Quality criterion - Name: Intrinsic certification: 1 % / Weighting: 1 %
- Quality criterion - Name: Patient experience: 9 % / Weighting: 9 %
- Quality criterion - Name: Working with NHSSC: 3 % / Weighting: 3 %
- Quality criterion - Name: Customer support: 9 % / Weighting: 9 %
- Quality criterion - Name: Software: 3 % / Weighting: 3 %
- Price - Weighting: Financial - 75 %

II.2.6) Estimated value

Value excluding VAT: 10 000 000.00 GBP

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: no

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: yes

Description of options:

The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

II.2) Description

II.2.1) Title:

Accessories and Parts for Hearing Aids

Lot No: 6

II.2.2) **Additional CPV code(s)**

33185100

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

Various Locations in the UK

II.2.4) **Description of the procurement:**

This lot covers a range of hearing aid accessories and miscellaneous products including but not limited to:

- Bone Conduction
- Accessory Tool
- Audio Shoe
- Battery Accessory
- Cleaning Accessory
- Communicators
- Connectivity Device
- Domes
- Ear Hook
- Ear Mould - Generic
- Impression Accessory
- Otoblock
- Otostop
- Otolight
- Programming Product
- Receiver
- Slim Tube
- Slim Tube Accessory
- Tinnitus Device
- Tips
- Tubing
- Custom ear Mould Tubing
- Wax Protection

The anticipated value of the purchases will be circa 4 000 000 GBP for the first 12 months of the Framework Agreement and 16 000 000 GBP for the full term of 48 months (if extended).

Please refer to specification for further detail.

NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Working with NHSSC / Weighting: 6 %

Quality criterion - Name: Customer support / Weighting: 14 %

Quality criterion - Name: Supply chain assessment / Weighting: 5 %

Price - Weighting: Financial - 75 %

II.2.6) **Estimated value**

Value excluding VAT: 16 000 000.00 GBP

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: no

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: yes

Description of options:

The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

II.2) Description

II.2.1) Title:

Custom Ear Moulds

Lot No: 7

II.2.2) Additional CPV code(s)

33185000

II.2.3) Place of performance

NUTS code: UK

Main site or place of performance:

Various Locations in the UK

II.2.4) Description of the procurement:

This lot covers custom made products, including but not limited to:

— Ear Moulds

The anticipated value of the purchases will be circa 1 000 000 GBP for the first 12 months of the Framework Agreement and 4 000 000 GBP for the full term of 48 months (if extended).

Please refer to specification for further detail.

NHS Supply Chain anticipates appointing all Applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to the relevant Product Line and this Lot of the Framework Agreement.

II.2.5) Award criteria

Criteria below

Quality criterion - Name: Product features / Weighting: 9 %

Quality criterion - Name: Working with NHSSC / Weighting: 3 %

Quality criterion - Name: Customer support / Weighting: 18 %

Quality criterion - Name: Supply chain assessment / Weighting: 20 %

Price - Weighting: Financial - 50 %

II.2.6) **Estimated value**

Value excluding VAT: 4 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The Framework Agreement will have an initial term of 12 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Appointment will be made on a Line by Line basis. All Suppliers who meet the minimum requirements as set out in the Invitation to Tender and who reach a score of 50 % or over will be appointed to the Line within the Lot. Applicants should note that they may, therefore be appointed for one or a number of the Lines across this Lot. Further is as set out in the Invitation to tender.

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Applicants should refer to each II.2 of this Contract Notice for further details in respect of appointment to the individual Lots across the Framework Agreement.

Applicants may bid for one, more than one or all of the Lots and Applicants should refer to the Invitation to Tender for more information in respect of this.

Applicants should refer to the Invitation to Tender for details of the scoring process to be used to assess the Suppliers to be appointed to the Framework Agreement, including the evaluation that will be carried out on all products within Lots 1>5 as follows:

— Comparison of the Manufacturers Data Sheet v's the Test Box Data sheet (in accordance with section 8.2.3 of the ITT)

— Patient Leaflet (in accordance with section 8.3.4 of the ITT)

— ASG Workbook — (Applicable to any New Product in accordance with section 8.2.4 of the ITT)

For avoidance of doubt a "New Product Line" is defined by NHS Supply Chain as:

A product which has not successfully undergone, and passed, the Audiology Steering Group (ASG) evaluation previously or/and where a product had been approved by Audiology Steering Group (ASG) previously but the product has been subject to any upgrades since approval

The term of contracts formed under the Framework Agreement may continue beyond the end of the term of the Framework Agreement itself.

NHS Supply Chain will share savings information in order to assist its customers with making informed procurement decisions.

NHS Supply Chain intends to enter into arrangements under which it will be entitled to purchase supplies and/or services which it will make available for purchase by:

- 1) any NHS Trust;
- 2) any other NHS entity;
- 3) any government department, agency or other statutory body (for the avoidance of doubt including local authorities) and/or
- 4) any private sector entity active in the UK healthcare sector.

Electronic ordering will be used and electronic invoicing will be accepted and electronic payment will be used. For the avoidance of doubt, and notwithstanding the estimate indicated at II.2.1, NHS Supply Chain does not guarantee any level of purchase through the framework and advises Applicants that the framework shall be established on a non-exclusive basis. Tenders and all supporting documentation for the contract must be priced in sterling and written in English. Any agreement entered into will be considered a contract made in England according to English law and will be subject to the exclusive jurisdiction of the English Courts. NHS Supply Chain is not liable for any costs (including any third party costs fees or expenses incurred by those expressing an interest, participating or tendering for this contract opportunity. NHS Supply Chain reserves the right to terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time, or to procure the subject matter of the contract by alternative means if it appears that it can be more advantageously procured by alternative means. The most economically advantageous or any tender will not automatically be accepted. All communications must be made through NHS Supply Chain's eTendering portal at <http://procurement.supplychain.nhs.uk/ISS/> using the Message Centre facility linked to this particular contract notice.

Please note that the maximum number of suppliers as set out in IV.1.3 is an estimate only.

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Minimum level(s) of standards possibly required:

The Contracting Authority reserves the right to require groupings of entities to take a particular form, or to require one party to undertake primary legal liability or to require that each party undertakes joint and several liability.

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.2) **Contract performance conditions:**

The Framework Agreement includes obligations with respect to environmental issues and a requirement for successful suppliers to comply with the NHS Supply Chain Code of Conduct.

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 50

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.1.6) Information about electronic auction

An electronic auction will be used

Additional information about electronic auction:

Although an electronic auction will not be used to award all or part of the requirements of the Framework Agreement, NHS Supply Chain reserve the right to use an eAuctions as part of any contracts awarded under the Framework Agreement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 030-064599](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 20/08/2018

Local time: 15:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4) Languages in which tenders or requests to participate may be submitted:

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 7 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: 21/08/2018

Local time: 09:00

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information:

Submission of expression of interest and procurement specific information:

This procurement exercise will be conducted on the NHS Supply Chain eTendering portal at <http://procurement.supplychain.nhs.uk/ISS/>

Candidates wishing to be considered for this contract must register their expression of interest and provide additional procurement-specific information (if required) through the NHS Supply Chain eTendering portal as follows:

Registration.

1) Use URL <http://procurement.supplychain.nhs.uk/ISS/> to access the NHS Supply Chain Procurement portal.

2) If not yet registered:

— Click on the 'Not Registered Yet' link to access the registration page,

— Complete the registration pages as guided by the mini guide found on the landing page.

Portal access.

If registration has been completed:

- Login with URL <http://procurement.supplychain.nhs.uk/ISS/>,
- Click on the 'Supplier Dashboard' icon to open the list of new procurement events.

Expression of interest.

- View Contract Notice content by clicking on the "View Notice" button for the procurement event. This opens a PDF document,
- Express an interest by clicking on the "Express Interest" button,
- To start the response process after the expression of interest has been done, select the "My Active Opportunities" option and click on the "Apply" button,
- Select the procurement event from the list by clicking on the description
- In the detail view click on the orange coloured "Framework Agreement" button to start responding to the tender.

Header level requirements:

- Applicants are required to read all Framework Header Documents which can be accessed using the "NHS SC Header Documents" button, which is located in the "Select Framework" tab.
- Applicants are required to complete all mandatory questions, which can be accessed using the "Framework Questionnaire" tab. The GS1 and PEPPOL requirements.
- Applicants are required to upload the documents/system fields requested using the "Supplier Header Documents" button, which is located in the "Select Framework" tab.

Lot level requirements:

- A preview of the Lot line details can be viewed using the "Lot Header" tab, by selecting the Lot and using the "Lot Line Information" button. In order to respond to a Lot, Applicants must select the relevant Lot and then use the "Express Intent" button. This expression of intent does not place any obligation on the Applicant to respond, the action unlocks the ability to respond,
- Complete price offers per line for the Lot by completing the required fields for the lines the Applicant wants to include in the bid using the "Lot Line Detail" tab. There are a number of mandatory fields to complete on a product line basis; these are highlighted in yellow in the "Lot Line Detail" tab,
- Applicants are required to answer all mandatory Lot specific questions found in the "Lot Evaluation Criteria" tab,
- Applicants are then required to click on the "Terms and Conditions" button in the "Submit Individual Lot Response(s)" tab to view and accept the ISS Terms and Conditions,
- Accept the ISS "Terms and Conditions" button to access this function,
- Submit Lot response, by clicking on the "Submit Response to Selected Lot" button in the "Submit Individual Lot Response(s)" tab to submit response for the Lot. Each Lot must be submitted independently,
- Applicants are able to view their submission using the "Supplier Submission Report" button, found in the "Submit Individual Lot Response(s)" tab.

Please refer to Section III.1.1 for additional information.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Not Applicable
Not Applicable
United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Appeals to be logged in accordance with the Public Contracts Regulations 2015 (as amended)

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

20/07/2018