**Sexual Reproductive Health Pharmacy Service**

**Support and Administration**

Lambeth populations have a high use of emergency contraception and rates of abortion, indicating that reproductive health needs continue to be unmet, particularly amongst young black women.

Pharmacies continue to be a popular method for accessing contraception.

The aim of the service is to improve access to and information on contraception, including free emergency contraception. Ensuring equity of provision across the borough and increased service availability (particularly on a Sunday) is a priority for this service.

The Sexual Reproductive Health Community Pharmacy Service currently operates within 13 pharmacies across Lambeth, delivered by PGDs. The Council contracts the service directly and training and support is provided by Lewisham Council.

This questionnaire seeks the views and opinions of those organisations that may be interested in delivering the support and administrative functions of this service, on behalf of Lambeth Council.

The deadline to complete this brief survey is **28th July.**

**ABOUT YOU**

1. **Name:** Click or tap here to enter text.
2. **Role:** Click or tap here to enter text.
3. **Email:** Click or tap here to enter text.
4. **Telephone no.** Click or tap here to enter text.
5. **Provider/business name:** Click or tap here to enter text.
6. **Have you had experience of delivering a support/administrative/training function for a community pharmacy service?**  Choose an item.
7. **Please select which of these activities your organisation would be able to provide:**

Training of pharmacists

Ad-hoc clinical support for pharmacists (via telephone)

Monitoring the service to ensure outcomes are met

Managing financial and contractual elements of the service

Reporting on service activity (using pharmoutcomes)

Engaging with pharmacies to increase up-take and promote the service

Engaging with primary care organisations to promote the service

Organising mystery shopping exercises

Organising customer satisfaction surveys

Other

1. **How would you organisation provide these activities?**
2. **Please tell us the approximate financial envelope that you would expect for this service?**
3. **How would you prefer to be paid for this service (e.g. on activity, block arrangement)**
4. **Is there anything that would deter you from tendering for this service?**

**Any additional optional information**

Please use this space to provide any additional information or if you wish to expand on any of the responses within this survey

**Thank you & next steps**

Thank you for your time taken to complete this form. Please kindly send this to [sexualhealth@lambeth.gov.uk](mailto:sexualhealth@lambeth.gov.uk)