

Order Form

Framework agreement reference: **SBS/19/AB/WAB/9411**

Date of order	13/08/2025	Order Number	C374536
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FROM

Customer	UK Health Security Agency "Customer"		
Customer's Address	10 South Colonnade Canary Wharf London E14 4PU		
Invoice Address	Accounts Payable; UK Health Security Agency, Manor Farm Road, Porton Down, Salisbury, SP4 0JG		
Contact Ref:	Name:	[REDACTED]	
		[REDACTED]	

[REDACTED]	Insight Direct (UK) Ltd	"Supplier"
Supplier's Address	1st Floor St Paul's Place, 121 Norfolk Street, Sheffield, England, S1 2JF	
Account Manager	Name:	[REDACTED]
		[REDACTED]

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

Parent Company	Not Applicable	"Guarantor"
Parent Company address	[]	
Account Manager	Name:	[]
	Address:	[]
	Phone:	[]
	e-mail:	[]
	Fax:	[]

1. TERM
(1.1) Commencement Date

1 September 2025

(1.2) Expiry Date

- Data Center Expert - Three years 5 Node Support
- Data Center Expert Perpetual License for 5 Node

2. GOODS AND SERVICES REQUIREMENTS**(2.1) Goods and/or Services**

As described in section 5, Pricing.

Minimum Order Value

Optional Services – N/A

Collection recycling and ☐Paper catalogue ☐Secure Collection ☐

[Guidance: Include a description of the core Services which are applicable to the Customer together with any specific Service requirements.]

(2.2) Premises

UK Health Security Agency sites

(2.3) Lease/ Licenses

Not Applicable

(2.4) Standards

As set out within the end user service level agreement

(2.5) Security Requirements**Security Policy**

Not Applicable

Additional Security Requirements

Not Applicable

Processing personal data under or in connection with this contract

No processing of personal data

(2.6) Exit Plan (where required)

Not Applicable
(2.7) Environmental Plan
Not Applicable

3. SUPPLIER SOLUTION
(3.1) Supplier Solution
Not Applicable
(3.2) Account structure including Key Personnel
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods
ON365 Limited
Unit 10, Weldon Road, Loughborough, Leicestershire, LE11 5RN
(3.4) Outline Security Management Plan
Not Applicable
(3.5) Relevant Convictions
Not Applicable
(3.6) Implementation Plan
Not Applicable

4. PERFORMANCE QUALITY
(4.1) Key Performance Indicators
Not Applicable
(4.2) Service Levels and Service Credits
Not Applicable

5. PRICE AND PAYMENT
(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))

Overview

UKHSA have requested 1 x 42U, 800mm wide networking enclosure. There will be an initial 6kVA / 6KW UPS installed which will require a 32A 230V P+N+E supply providing locally to the racks to enable the UPS to be connected and powered. The UPS will have one 32A switched outlet PDU connected to it to provide UPS protection to the critical network switches.

The rack will be fitted with NetBotz HID rack access control for security control at the rack level as well as having NetBotz environmental room-based monitoring which is in line with the proposed standards for rooms across UKHSA sites.

Pricing Summary

Item	Description	Qty	Unit Cost	Total Cost
1	Easy Rack 800mm/42U/1000mm with Roof, Side panel, castors, feet and 4 Brackets, No Bottom, black	1		
2	Rack Mount, Security and Environmental Appliance, NetBotz, 250A	1		
3	Wired, Sensor, NetBotz, 2 Door Switch Sensor, 12ft.	1		
4	Rack Access, Kit, NetBotz, 125 kHz 2 Handle	1		
5	APC Temperature & Humidity Sensor	1		
6	APC Temperature Sensor	1		
7	APC Rack PDU 9000 Switched, ZeroU, 32A, 230V, (21) C13 & (3) C19	2		
8	APC 1U 19" Black Modular Toolless Blanking Panel - Qty 10	2		
9	APC Smart-UPS SRT 6000VA RM 230V	1		
10	APC Smart-UPS SRT 192V 5kVA and 6kVA RM Battery Pack	1		
11	APC Service Bypass Panel- 200/208/240V, 100A, MBB, Hardwire input/output	1		
12	DOP – deliver offload and position including removal and disposal of waste – normal working hours. Cost based on a single delivery with flat access.	1		
13	Assembly/Installation/commissioning/configuration – normal working hours includes earth bar &	1		
14	Data Center Expert: 3 Year 5 Node Support	1		
15	Data Center Expert Perpetual License for 5 Nodes	1		

Maintenance Support as described in the Insight quote attached below does not apply to this contract. The Authority is not taking this option.

Insight Quote attached below;



- Payment in full within 30 days of receipt of a valid invoice.

(5.2) Invoicing and Payment

The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES**(6.1) Supplemental requirements**


Not Applicable

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	 
Signature	
Date	

For and on behalf of the Customer:

Name and Title	
Signature	
Date	

