



CUSTOMER ORDER FORM

NHS Midlands and Lancashire Commissioning Support Unit (WHISP-113) (The "Customer")

CUSTOMER INFORMATION

Please complete the information below

Customer Contact

(Egton Medical Information Systems Limited ("EMIS") will liaise with the Customer Contact regarding the provision of the relevant System, Solution(s), Services or Goods (as defined in the Master Terms)):

Name: [REDACTED] Position: [REDACTED]

Email [REDACTED] Phone: [REDACTED]

Who should installation date be arranged with (if relevant/different to the Customer Contact)

Name: Email: Phone:

Customer's Registered office: Heron House, Midlands and Lancashire CSU, 120 Grove Road, Stoke on Trent, ST4 4LX

[REDACTED]

Email address: [REDACTED]

EMIS ID:
(To be provided by EMIS)

Accounting Dept. contact: [REDACTED]

E-Invoice email address: [REDACTED]

Invoice Address (if different to the address above):

SYSTEM, SOLUTION(S), SERVICE(S) AND/OR GOODS

The information below is to be completed by EMIS

THE SYSTEM

	Price (£) (Exclusive of VAT)	Notes (If relevant)	Charges (£) (Exclusive of VAT)
<input checked="" type="checkbox"/> PharmOutcomes			

The System is a secure web based service management solution providing a flexible approach to the commissioning of service delivery through the use of structured templates matching the requirement of a service specification. The System currently supports the commissioning of a range of services, ranging from local services commissioned by public health teams, such as Emergency Contraception supply, to national services, such as the seasonal influenza vaccination service offered by community pharmacies across England. A user may be set an access profile by the system administrators that will restrict their access to certain parts of the System to the user's role responsibilities. The System comes with a library of Templates for services commonly commissioned from the Service Providers (such as community pharmacy or optometry practices), which may be edited by the Customer. The Customer may also create bespoke Templates and user guides for the System are provided to assist the Customer with this. Once a Template for a service has been made live, Service Providers with access to the System can use the Template live on their instance of the System whilst carrying out a consultation with a patient. By following the Template, the System prompts the Service Provider to seek the required information and consents from the patient and provides guidance on appropriate care decisions as determined by the Customer. The information recorded becomes part of the Service Provider's professional records and remains accessible to them. The Customer may see an anonymised form data if explicit consent for this has been obtained from patients at the time the data is collected. A Template may be accredited to a specific Service Provider(s) and only the accredited Service Provider(s) may enter data for the relevant service to that Template.

SUBSCRIPTION SERVICES

<input checked="" type="checkbox"/> Multiple Service Subscription Licence	£19,244.30	Multiple Service Licence for up to [REDACTED] Providers	
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The Multiple Service Subscription entitles the Customer to access the full functionality of the System to commission and manage an unlimited number of web services through the System, from [NUMBER] Service Providers. The following Consultancy Services are included:

- 3 Day's Template design and build services (delivered remotely);
- One Day training on the use of the System (delivered remotely);
- The addition of funding rules specified by the Customer to the Templates and modification of the funding rules as required once the Template is live during the Order Form Term;
- A check of each Template before it is built and made live by the Customer during the Order Form Term, but excluding building or modification of any Template;
- The opportunity for four delegates from the Customer per Contract Year to attend one of our regularly arranged masterclasses, to receive face to face training in a group of delegates from a number of Customers;
- Support delivered remotely (up to [2] hours) for a launch event arranged by the Customer.

TOTAL CHARGES	
Total Annual Charges (Exclusive of VAT)	
Amount of VAT at 20%	
Total Annual Charges (Including VAT)	
Delivery Charge (Including VAT)	
Total Charges Payable (Including VAT)	£23,093.16

INCORPORATED TERMS
<p>By executing this Order Form the Customer accepts that the provision of the System, any Solution(s), Goods and/or Services hereunder by EMIS shall be subject to EMIS's Master Terms and Conditions (the "Master Terms") (a copy of which is available by following this link http://www.securepharm.co.uk/T&C/LCC461-MasterTermsandConditions(PharmOutcomes).pdf), this Order Form, the Master Terms and the EULA (as defined in the Master Terms) together forming the "Agreement".</p> <p>It is the Customer's responsibility to read and fully familiarise themselves with the Master Terms.</p>
TERM
<p>Order Form Effective Date: 1st April 2024</p> <p>The Agreement (which will govern the provision of the relevant System, Solution(s), Goods and/or Services (all as defined in the Master Terms) as set out in this Order Form) will come into effect in accordance with the Master Terms and will be effective as of the Commencement Date (as defined in the Master Terms) and it shall continue in effect for an initial term of [12] months from the date on which the relevant System, Solution(s), Goods and/or Service(s) are first provided.</p>

AGREEMENT

This Order Form, once signed by the Customer (and accepted by EMIS in accordance with the Master Terms), shall form part of the Agreement (incorporating, and subject to, the Master Terms).

Signed: _____ Date: 26.03.2024 _____

Name: _____

Title: _____

EMIS is a trading name used by members of the EMIS Group of companies which includes Egton Medical Information Systems Limited.

Egton Medical Information Systems Limited is registered in England and Wales.

Registered number: 02117205.

Registered office: Fulford Grange, Mickelfield Lane, Rawdon, Leeds LS19 6BA

