**Sprowston Town Council – Streetlighting Tender 2024**

**STC Clarification #4**

**Clarification Requested:**

Q.D1 Emergencies – We note a requirement for a 24-hour response. However, should this be reduced to 3 hours, and also cover the out of hours period, to enable a timely response where there may be a dangerous situation (such as a door off and wires exposed etc)?

***A.D1 24 hours is the maximum response time. Quicker response times and out-of-hour cover are liable to score more highly in the bid evaluation.***

Q.D2 "3.6.6 should this read lanterns rather than lamps "

***A.D2 3.6.6 should indeed read ‘lanterns’ rather than ‘lamps’. Thank you for bringing this to our attention.***