

# **Professional Service Contract**

# **Contract Data Forms**

June 2017 (with amendments January 2019)

# Contract Execution

This agreement is made between the Client, the Consultant and the Named Suppliers.

Terms in this agreement have the meanings given to them in the contract between the Environment Agency and Turner & Townsend for consultancy services.

The Consultant offers to Provide the Services in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.

The Consultant was appointed to the framework and executed the framework agreement (with reference number RM6165 Lot 1).

Executed under hand
by
Environment Agency (Client)
(Name)
(Position)
(Signature)
(Consultant)
(Name)
(Position)
(Signature)
. (Consultant)
(Name)
(Position)
(Signature)

(Named Suppliers)

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This page has been amended in 2019

# **Contract Data**

### PART ONE -

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

#### 1 General

The *conditions of contract* are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Professional Service Contract June 2017 (with amendments January 2019)

Main Option E Option for resolving and avoiding disputes W2

Secondary Options X2, X9, X11, X18, Y(UK)2, Z1, Z2, Z3, Z5, Z8, Z9, Z12, Z125, Z130, Z131

The service is To provide configuration management consultancy services to the Eastern region of the Environment Agency

The Client is

Name Environment Agency

Address for communications

Address for electronic communications

The Service Manager is

Name
Address for communications

Address for electronic communications

The Scope is in BIS Migration Scope – T&T V3
Dated 15<sup>th</sup> December 2023

Version 3

	The language of the contract is	English	
	The law of the contract is the law of	England and Wale jurisdiction of the o Wales	es, subject to the courts of England and
	The period for reply is	2 weeks	except that
	• The period for reply for	n/a	is n/a
	The period for reply for	n/a	is n/a
			etion or earlier termination
	The following matters will be included in the None	Early Warning Regis	iter
	Early warning meetings are to be held at in longer than	tervals no	4 weeks
2 The Consultant's ma	ain responsibilities		
f the <i>Client</i> has identified work which is set to meet a stated <i>condition</i> by a <i>key</i> late	The key dates and conditions to be met are condition to be met  (1)  (2)  (3)	k	ey date
f Option A is used	The Consultant prepares forecasts of the intervals no longer than	total <i>expenses</i> at	4 weeks
f Option C or E is used	The Consultant prepares forecasts of the plus Fee and expenses at intervals no longer		4 weeks
3 Time			
	The starting date is		2 <sup>nd</sup> January 2024

	The Client provides access to the following persons, places a	nd things
	access	access date
	(1) Systems and access as appropriate	2 <sup>nd</sup> January 2024
	(2)	
	(3)	
	(3)	
	The Consultant submits revised programmes at intervals no	
	longer than	4 weeks
If the <i>Client</i> has decided the <i>completion date</i> for the whole of the <i>service</i>	The completion date for the whole of the service is	17/05/2024
If no programme is	The period after the Contract Date within which the	
identified in part two of the Contract Data	Consultant is to submit a first programme for acceptance is	2 weeks
4 Quality management		
4 Quality management		in 6
	The period after the Contract Date within which the Consult is to submit a quality policy statement and quality plan is	4 weeks, if not
	is to submit a quality policy statement and quality plan is	previously provided by the <i>Consultant</i>
	The period between Completion of the whole of the service	
	and the defects date is	26 weeks
5 Dayment		
5 Payment		C ataulia a
	The currency of the contract is the	£ sterling
	The assessment interval is	Monthly
If the Client states any expenses	The expenses stated by the Client are	
experises	item amount	
	The interest rate is 2 % per annum (not less	than 2) above the
	Base rate of the Bank of E	ngland bank
If the period in which payments are made is not three weeks and Y(UK)2 is	The period within which payments are made is 1 Month	
not used If Option C or E is used and the <i>Client</i> states any locations	The locations for which the Consultant provides a charge for the cost of support people and office overhead are	

If Option C is used	The Consultant's share percent	ages and the share ranges ar	re
	share range	C	Consultant's share percentage
	less than	%	%
	from	% to	%
	from	% to   %	%
	greater than	%	%
If Option C or E is used	The exchange rates are those	published in Financial	Γimes
•	on 2 <sup>nd</sup> January 2024	(date)	
6 Compensation eve	nts		
If there are additional	None	tion events	
8 Liabilities and insu	rance		
If there are additional Client's liabilities	These are additional Client's liab  (1)  (2)  (3)  The minimum amount of cover a insurance are  EVENT  The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service  Loss of or damage to property and liability for bodily injury to or death of a person (not an		Consultant maintains  PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following Completion of the whole works or earlier termination  12 months
	employee of the <i>Consultant</i> ) arising from or in connection with the <i>Consultant</i> Providing the Service  Death of or bodily injury to employees of the <i>Consultant</i> arising out of and in the course of their employment in connection with the contract	in respect of each event, without limit to the number of events  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events	For the period required by law
	The Consultant provides these ad		
	(4) Improvement		
	(1) Insurance against  Minimum amount of cover is	n/a	

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The deductibles are	n/a
(2) Insurance against	n/a
Minimum amount of cover is	n/a
The deductibles are	n/a
(3) Insurance against	n/a
Minimum amount of cover is	n/a
The deductibles are	n/a
The Consultant's total liability to t	he Client for all matters
arising under or in connection wit	h the contract, other than
the excluded matters is limited to	£1 million

Resolving and avoid	ing disputes	
	The <i>tribunal</i> is	Litigation in the courts
f the <i>tribunal</i> is arbitration	The arbitration procedure is	'to be confirmed'
	The place where arbitration	
	is to be held is	'to be confirmed'
		o will choose an arbitrator if the Parties cannot agree a edure does not state who selects an arbitrator is
	The Senior Representatives of t	the Client are
	Name (1)	
	Address for communications	
	Address for electronic comr	munications
	Name (2)	
	Address for communications	
	Address for electronic comr	munications
	The <i>Adjudicator</i> is	
	Name	'to be confirmed'
	Address for communications	'to be confirmed'
	Address for electronic comr	munications 'to be confirmed'

The Adjudicator nominating body is

Institution of Civil Engineers

If Option X2 is used	The law of the project is	The law of England and W iurisdiction of the courts of I	ales, subject to the England and Wales
X5: Sectional Comple	otion		
f Option X5 is used	The completion date for each	h section of the service is	
•	section	description	completion date
	(1)		
	(2)		
	(3)		
	(4)		
X7: Delay damages			
f Option X7 is used without Option X5	Delay damages for Compl	etion of the whole of the <i>service</i> a	re per da
f Option X7 is used with	Delay damages for each see	ction of the service are	
phon Xo	section	description	amount per day
	(1)		
	(2)		
	(3)		
	(4)		
	The delay damages for the	e remainder of the service are	
X8: Undertakings to	Others		
Option X8 is used	The undertakings to Others	are provided to	
X9: Transfer of Intelle	ectual Property Rights		
X10: Information mod	dolling		
f Option X10 is used			
no information	The period after the Con	tract Date within which the Consul	Itant is to submit a first
xecution plan is dentified in part two of ne Contract Data	Information Execution Pla	an for acceptance is	2 weeks
11: Termination by th	e Client		
13: Performance bond	4		

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If Option X13 is used	The amount of the performance bond is	
X18: Limitation of liabi	lity	
If Option X18 is used	The Consultant's liability to the Client for indirect or consequential loss is limited to	£1 million
	The Consultant's liability to the Client for Defects that are not found until after the defects date is limited to  The end of liability date is  6 years after the Completion	£1 million  of the whole of the service
X20: Key Performance	Indicators (not used with Option X12)	
If Option X20 is used	The incentive schedule for Key Performance Indicators is in	
	A report of performance against each Key Performance Indicator is provided at intervals of	months

# Y(UK)1: Project Bank Account

Charges made and interest the paid by the project bank The Consultant is / is not to pay any charges made and to be paid any interest paid by project bank (Delete as applicable)

# Y(UK)2: The Housing Grants, Construction and Regeneration Act 1996

If Option Y(UK)2 is used and the final date for payment is not fourteen days after the date on which payment becomes The period for payment is 14 days after the date on which payment becomes due

Y(UK)3: The Contract	s (Rights of Third Parties	s) Act 1999
If Option Y(UK)3 is used	term	beneficiary
If Y(UK)3 is used with	term	beneficiary
Y(UK)1 the following entry is added to the table for Y(UK)3	The provisions of Options Y(UK)1	Named Suppliers

#### Z: Additional conditions of contract

If Option Z is used The additional conditions of contract are

#### Z1 Disputes:

Option W2 subclause W2.1(4) is deleted. The Parties agree that adjudication under Clause option W2 should only commence if the dispute resolution procedure has been exhausted and that the dispute resolution procedure in the Scope, takes precedence over Option W2.

#### **Z2** Prevention

The text of clause 18 Prevention is deleted.

Delete the text of clause 60.1(12) and replace with:

The service is affected by any of the following events

- · War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the Consultant and sub consultants.
- lonising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel.
- · Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device,
- · Natural disaster,
- · Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

#### **Z3** Disallowed Costs

In second bullet of 11.2 (18) add:

(including compensation events with the Subcontractor, i.e. payment for work that should not have been undertaken). Add the following additional bullets after 'and the cost of ':

- Mistakes or delays caused by the Consultant's failure to follow standards in Scopes/quality plans.
- Reorganisation of the Consultant's project team.
- Additional costs or delays incurred due to Consultant's failure to comply with published and known guidance or document formats.
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design errors.
- Production or preparation of self-promotional material.
- Excessive charges for project management time on a commission for secondments or full time appointments (greater than 5% of commission value)
- Any hours exceeding 8 per day unless with prior written agreement of the Service Manager
- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the Service Manager
- Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the Service Manager
- Costs associated with the attendance at additional meetings after programmed Completion, if delay is due to Consultant performance.
- Costs associated with rectifications that are due to Consultant error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the *Consultant's* involvement
- · Was incurred due to a breach of safety requirements, or due additional work to comply with safety requirements
- Was incurred as a result of the Client issuing a Yellow or Red Card to prepare a Performance Improvement Plan.

#### **Z4 Share on Termination**

Delete existing clause 93.3 and 93.4 and replace with:

93.3 In the event of termination in respect of a contract relating to services there is no Consultant's share.

#### **Z**5 Secondments

When appointing Consultants on a secondment basis only:

#### Add clause 19

19.1 The *Client* will from starting date to Completion Date indemnify the *Consultant* against any and all liabilities, proceedings, costs, losses, claims and demands whatsoever arising directly or indirectly out of the activities of the *Consultant* in providing the services save where such claims, in the reasonable opinion of the *Client*, arise from or are contributed to by:

19.1.1 Misrepresentation or negligence by or on behalf of the Consultant;

or

19.1.2 The Consultant has acted contrary to the Service Manager's reasonable instructions or wholly outside the scope of the Consultant's duties as defined by the Service Manager.

#### **Z7 Linked contracts**

Issues requiring redesign or rework on this contract due to a fault or error of the Consultant under this contract or aprevious contract will neither be an allowable cost under this contract or any subsequent contract, nor will it be a Compensation event under this contract or any subsequent contract under this project or programme.

#### **Z8** Requirement for Invoice

Insert the following sentence at the end of clause 51.1:

The Party to which payment is due submits an invoice to the other Party for the amount to be paid within one week of the Service Manager's certificate.

Delete existing clause 51.2 and insert the following:

51.2 Each certified payment is made by the later of

- one week after the paying Party receives an invoice from the other Party and
- three weeks after the assessment date, or, if a different period is stated in the Contract Data, within the period stated. If a certified payment is late, or if a payment is late because the Service Manager has not issued a certificate which should be issued, interest is paid on the late payment. Interest is assessed from the date by which the late payment should have been made until the date when the late payment is made, and is included in the first assessment after the late payment is made

#### **Z9 Conflict of Interest**

The Consultant immediately notifies the Client of any circumstances giving rise to or potentially giving rise to conflicts of interest relating to the Consultant (including without limitation its reputation and standing) and/or the Client of which it is aware or which it anticipates may justify the Client taking action to protect its interests. Should the Parties be unable to remove the conflict of interest to the satisfaction of the *Client*, the *Client*, in its sole discretion, may terminate this Contract.

#### Z12 Waiver

No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party by the Service Manager in writing in accordance with the Contract, and with express reference to Clause Z12. The failure of either party to insist upon strict performance of the Contract, or any failure or delay in exercising any right or remedy shall not constitute a waiver or diminution of the obligations established by the Contract.

#### **Z125 Limitation of Liability**

Under clause 87.1; after the fourth bullet point; insert the additional bullet points:

- loss of or damage to the *Client's* property, to the sum of £5m.
- death of or bodily injury to employees of the *Consultant* arising out of and in the course of their employment in connection with the contract, to the sum that the Consultant is required to insure under the contract in respect of such death or bodily injury.

#### Z 130 Rate adjustment

Z130.1 The Defined Cost for People Rates shall be increased by the same proportion and on the same date as the appropriate Framework Prices.

Z130.2 (Option C ONLY) The Prices are adjusted for the outstanding portion of the Prices for the amendment to rates in Z130.1.

# Z 131 Change to the Schedule of Cost Components

Add clause 11.2(19) The People Rates are the people rates unless later changed in accordance with the contract and provided that at all times and under any circumstance howsoever arising the People Rates do not exceed the equivalent and directly comparable Framework Price as set out in Crown Commercial Services (CCS) Construction Professional Services Framework RM6165.

In the Schedule of Cost Components delete the section titled **People** and replace with:

#### People

- 1 The following components of the cost of people.
- 11 Amounts calculated by multiplying each of the People Rates by the total time appropriate to that rate properly spent on work on the contract.

DART TWO		

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

A		_		_		п
1	G	е	n	е	ra	I

Name	
Address for communications	
Address for electronic communications	
The fee percentage is	0 %
he key persons are	
name	service
	service  Configuration Manager

# 2 The Consultant's main responsibilities

If the *Consultant* is to provide Scope

The Scope provided by the Consultant is in

N/A

# 5 Payment

If the Consultant states expenses

The expenses stated by the Consultant are any

item amount

Travelling / staying away to work in a co-located office owned by the Environment Agency At cost

Travelling from home to the Working Area/ colocated office (unless that collocated office is also their Suppliers office) At cost

Events such as a framework suppliers day

At cost

Travel to a test site in the UK or abroad

At cost

If Option A or C is used

The activity schedule is

If Option E is used

The forecast of the prices is

£50,190.70

# Resolving and avoiding disputes

The Senior Representatives of the Consultant are

Name (1)

Address for communications

Address for electronic communications

S

Name (2)

Address for communications

Address for electronic communications

X10: Information mod	delling				
If Option X10 is used					
If an information execution plan is to be identified in the Contract Data  The information execution plan identified in the Contract Data is  N/A					
Y(UK)1: Project Bank	Account				
If Option Y(UK)1 is used	The <i>project bank</i> is				
	named suppliers are				
Data for the Schedule	of Cost Components (u	sed	l only with Options C	OI	r E)
	The overhead percentages for			d of	fice overhead are
	location	<i>ον</i> 1 Γ	rerhead percentage	٦	
	Administration - national	] [	5%	<b>」</b> % ¬	
				] %	
				<u>%</u>	
Data for the Short So	chedule of Cost Compon	ent	s (used only with Op	tio	<del>n A)</del>
	The people rates are				
	category of person	un	it	ra	ite
		] [			
Data for the Schedul	e of Cost Components (ι	ıse	d only with Options	C a	and E)
The people rates are					
	category of person	un	iit	ra	ite
	– Configuration Manager   Lot 1 BIM / Digital Information Manager Senior Professional		Per hour		
		1 [		7	

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		_	
		1	

# Environment Agency NEC4 professional services contract (PSC) Scope RTS – T&T

# **Project / contract information**

Project name	Provision of consultancy services for RTS
Project SOP reference	
Contract reference	
Date	15 <sup>th</sup> December 2023
Version number	3.0
Author	

# **Revision history**

Revision date	Summary of changes	Version number
7/12/2023	First issue	1
13/12/2023	Second Revision	2
15/12/2023	Third Revision	3

This Scope should be read in conjunction with the version of the Minimum Technical Requirements current at the Contract Date. In the event of conflict, this Scope shall prevail. The *services* are to be compliant with the following version of the Minimum Technical Requirements:

Document	Document Title	Version No	Issue date
412_13_SD01	Minimum Technical Requirements except for the referenced Environmental MTRs which are to be superseded with LIT 65160		December 2021
LIT 65160	Environment and Sustainability MTR	V1.0	24/01/2023
LIT 17641	Exchange Information Requirements	V3.0	01/12/2022

# 1 Objectives of the *service* provided

In order to deliver the programme, the requirement for additional services has been identified.

# 2 Consultant provides the services

This scope seeks to secure the following service.

1 No. Configuration Manager

The Teams that these services will support are based and are distributed across offices nationally. The *Consultant* will primarily be able to work remotely. However, in order to develop good relationships with other team members and to support co-location there will be a requirement to travel to various EA offices or site offices (according to the projects the *Consultant* is assigned to).

The above services shall be provided by the *key persons* identified Contract Data part 2.

# 3 Constraints on how the *Consultant* provides the *services*

- a) The above services are to be provided in accordance with the specific appendices that are applicable see Appendix 2.
- b) The Consultant is not to delegate their duties or powers.
- c) The *Consultant* shall not work more than 40 hours per week without prior approval from the Service Manager.
- d) Any time deemed necessary for the *Consultant's* line management by the *Consultant's* Employer, including training and development would be by agreement and be non-chargeable.
- e) Any time deemed necessary for the *Consultant* to line manage or undertake any other tasks for the *Consultant's* Employer, would be by agreement with the *Client* and be non-chargeable.
- f) The Consultant will be entitled to take annual leave, based on the Consultant's terms of employment with the Consultant's Employer, and statutory holiday entitlement. These costs will be non-chargeable.
- g) The *Consultant* shall provide the services in compliance with the *Client's* 'Environment Agency Operational Instructions' and policies.
- h) The *Consultant* shall be required to complete a conflict-of-interest declaration and non-disclosure agreement prior to provision of the services.
- i) The *Consultant's* Employer will inform the *Client* prior to allocating their *consultant* on other projects or of the individual's intention to leave the company at the earliest opportunity.

# 4 Services and other things provided by the *Client*

Office equipment and services necessary to provide the services when attending Environment Agency offices and to enable access to the relevant systems. Any client provided IT allocated to key persons shall be returned upon request.

Key persons will be allocated a line manager within the Environment Agency to support effective delivery of the services.

Systems access to include but not limited to: Standard access to EA systems and drives as required and including SOP, Asite, Microsoft Office, Learning Zone, AIRSWeb.

# 5 Timesheets

Timesheets as normally utilised by the *Consultants* shall be submitted with fee notes unless otherwise agreed with the *Client's* Service Manager. Electronic submissions would be acceptable. All key persons will be required to complete timesheets on SOP as advised by their EA line manager.

# 6 Performance management

Performance will be measured periodically throughout the contract duration to allow for assessment of performance under the contract.

# **Appendix 1 – Dispute resolution**

## **Dispute Resolution process.**

# 1. Contract Disputes

- 1.1. To raise a dispute:
  - a) the decision giving rise to the dispute must have been communicated under the contract in accordance with clause 13 of the relevant NEC4 contract (verbal dissatisfaction is not sufficient);
  - b) the party who disputes the decision raises its dissatisfaction with the decision within 28 days of the decision being communicated and communicates this dissatisfaction in accordance with clause 13 of PSC and ECC; and
  - c) the issue becomes a formal dispute and is addressed in accordance with Option W2 of PSC or ECC and Option Z clause Z25.
- 1.2. The dispute is initially raised to the Client's Commercial Services Manager and Delivery Partner's Framework Manager. Both parties present written submission in support of, or reasons for disagreement with, the dispute. The Client's Commercial Services Manager reaches their decision on the basis of the written evidence submitted and the terms of the Framework and call off contract within two weeks of receipt of the written evidence. The Client's Commercial Services Manager communicates their decision and the reasons why such a decision was reached to both parties in accordance with the contract:
  - a) If either party remains dissatisfied with the decision the Dispute is escalated to the Client's National Commercial Services Manager and the Delivery Partner's Framework Manager. The disputing party's Manager presents the written submission in support of the dispute case, and the Client's National Commercial Services Manager determines the contractual decision on the basis of written evidence and contract terms within two weeks and communicates in accordance with the Contract.
  - b) If the either party remains dissatisfied with the decision, the dispute is escalated to the Client's Framework Director and Delivery Partner's Framework Director. The disputing party's Manager or Director presents the written submission in support of the dispute case, and the Client's Framework Director determines the contractual decision on the basis of written evidence and contract terms within two weeks and communicates in accordance with the Contract; and
  - c) If *either party* remains dissatisfied with the decision the dispute may be referred to adjudication.
- 1.3. During dispute proceedings all parties have a duty to continue their performance under the Scope.

### 1.4. Dispute proceedings:

Client	Delivery Partner
Commercial Services Manager     (relevant geography unless conflict)	Framework Manager
National CSM (consults with relevant Framework Manager)     (Simon Robinson)	2. Framework Manager
3. Framework Director (Chris Milburn)	3. Framework Director

# Appendix 2 - Services.

# Configuration Manager

The Consultant provides a resource to act as the Configuration Manager who is seconded into the Environment Agency's Programme and Contract Management (PCM) service to work on the RTS. This role will be part of the RTS Programme Management Office (PMO) and will provide a service across all the different work streams being delivered by various project managers and technical specialists.

## The key outcomes for this role will be:

- An agreed configuration management strategy that is implemented consistently across the RTS by both suppliers and Environment Agency staff
- Building Information Modelling (BIM) level 2 compliance as a minimum for all supplier deliverables

It is envisaged that this role will be the equivalent of 35 hrs/wk for a period of 12 months.

## Deliverables will include, but are not limited to, the following

- Produces, manages and maintains a configuration management strategy using the configuration management strategy template and approved by the Senior Leadership Team (SLT). This strategy will be used to describe the measures, systems and techniques that will be used
- Produces a product description for a configuration management plan using the standard template for approval by the Project Executive
- Produces, manages and maintains the configuration management plan that is approved by the Project Executive. The plan will set out the timetable and arrangements for implementing the strategy
- Takes reasonable endeavours to ensure that the configuration management strategy and plan describe how they apply to the wider information management aspects of the RTS which will include complex stakeholder engagement and communications activities
- Develops and maintains the RTS Information Delivery Plan (IDP) for internal staff use and communication to suppliers.
- Produces a baseline of current project documentation and status.
- Produces verification audit reports at appropriate stages, as outlined in the management plan.
- Produces and maintains a master document register using the IDP. Develops and agrees a reporting format with the Project Executive for monthly reporting of document status metrics.

# Tasks will include, but are not limited to, the following:

- Undertakes configuration identification to break down the RTS into configuration items and creates a unique numbering or reference system in compliance with EA standards.
- Undertakes configuration control by ensuring that all interrelationships between configured items are understood and properly controlled.
- Undertakes configuration status accounting to ensure traceability of configuration items throughout their development.
- Undertakes verification audits to determine whether a deliverable conforms to its requirements and configuration information.
- Maintains and controls the RTS Common Data Environment (CDE) including user access, roles and permissions.
- Takes reasonable endeavours to ensure Client tenders issued contain appropriate BIM documentation including the latest Employer's Information Requirements (EIR) and IDP

- Reviews tenderers' pre-BIM Execution Plans (pre-BEPs) for compliance and post award supports the allocated Environment Agency project manager in the finalisation of the post-BEPs and the Master Information Delivery Plan (MIDP)
- Acts in the role as the Environment Agency Information Manager and as the liaison with suppliers' document controllers/Information Managers on document workflow and BIM-related matters.
- Takes reasonable endeavours to ensure all products, documents and models comply with the configuration management strategy and the EIR.
- Reports changes and issues with deliverables to the relevant project manager
- Manages requests for documentation or information from third parties including those made under the Freedom of Information Act 2000.
- Uses the master RACI (Responsible, Accountable, Consulted and Informed) schedule to ensure the correct and timely workflow of products and documentation. Develops integrated workflow management within the CDE.
- Processes incoming and outgoing documentation as per the configuration management plan, including those that need to be issued to third parties directly from the Environment Agency.
- Inducts new starters to the systems and processes relating to configuration management on RTS.
- Manages the interfaces between documents that are temporarily stored on the RTS SharePoint site and the permanent location in the CDE.