

Response to questions about the Toilet Cleaning Contract 2024

Date	Question	Response
19/01/24	What are the opening hours of all of the toilets and how many hours each day they are currently cleaned for?	<p>The Toilets at the Central Car Park are currently open between 8am and 6pm and are currently cleaned three times each day. The contract from April 2024 will require two cleans at this site as detailed in the Invitation to Tender document.</p> <p>The Toilets at the Riverside are currently open between 8am and 6pm and are currently cleaned twice each day.</p> <p>The Toilet at White Wells is open 24 hours a day and is cleaned once a day.</p>
19/01/24	Would Ilkley Town Council consider a joint tender proposal from two local cleaning companies working together?	The Council would consider such a proposal but would ask that one bid is submitted and that the companies work together on this and explain their proposal fully.
22/01/24	Please confirm whether any TUPE rules apply, is there a cleaner on them at the min that we need to take on	No, TUPE does not apply. The Toilets are currently cleaned by an external contractor.
22/01/24	How many blocks/cubicles etc are in each area to be cleaned	<p><b>Central Car Park Toilets:</b>                      Ladies toilets – 5 cubicles                      Gents toilets – 4 cubicles                      Plus one disabled toilet cubicle/room and one baby changing room</p> <p><b>Riverside Toilets:</b>                      3 separate unisex cubicles, all with baby changing facilities, and one wheelchair accessible cubicle</p> <p><b>White Wells Toilets:</b> One cubicle</p>
29/01/24	Who removes the clinical waste ie nappies and sanitary bins	The clinical waste is removed by Rentokil Initial each week.

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	Do we charge extra for additional cleans if the contractor has been in and cleaned but afterwards someone vomits or graffiti or faeces all over?	Please include an amount for additional cleans in your quote.
	Through summer months is more cleans needed or is it same for the 12mths?	The number of cleans remains the same all year.