

**FRAMEWORK AGREEMENT
NO: QC0009**

**ROUTE AGREEMENT
NO: QC81403**

ROUTE: 297/N297

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards



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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 297/N297 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Perivale Garage (PV)
Alperton Lane
Greenford
Middlesex
UB6 8AA

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.



LONDON BUSES - ROUTE DESCRIPTION

ROUTE 297/N297:

Date of Structural Change: 3 December 2022

Date of Service Change: 3 December 2022

Reason for Issue: New Contract

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 297: Willesden, Bus Garage - Ealing Broadway Station

STREETS TRAVERSED

Towards Ealing Broadway Station: Willesden Bus Garage, Pound Lane, Willesden High Road, Church End Roundabout, Neasden Lane, Dudden Hill Lane Roundabout, Hazelwood Court, Neasden Lane North, Blackbird Hill, Forty Lane, Bridge Road, Wembley Park Drive, Park Lane, Wembley High Road, Ealing Road, Glacier Way, Athlon Road, Manor Farm Road, Bilton Road, Horsenden Lane South, Teignmouth Gardens, Argyle Road, Cleveland Road, Castlebar Hill, Castlebar Road, Castlebar Hill, Castlebar Road, Haven Green (north Side), Haven Green (east Side), Haven Green (diagonal)

Towards Willesden, Bus Garage: Haven Green (diagonal), Castlebar Road, Castlebar Hill, Cleveland Road, Argyle Road, Teignmouth Gardens, Horsenden Lane South, Teignmouth Gardens, Horsenden Lane South, Bilton Road, Manor Farm Road, Athlon Road, Glacier Way, Ealing Road, Wembley High Road, Park Lane, Wembley Park Drive, Park Lane, Wembley Park Drive, Bridge Road, Forty Lane, Blackbird Hill, Neasden Lane North, Dudden Hill Lane Roundabout, Neasden Lane, Birse Crescent, Dudden Hill Lane Roundabout, Neasden Lane, Church End Roundabout, Willesden High Road, Pound Lane, Willesden Bus Garage

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Willesden Bus Garage

Private stand in layby adjoining Willesden Bus Garage on the north east side of Pound Lane.

Buses proceed from Willesden High Road, Pound Lane, Willesden Bus Garage to stand, departing via Willesden Bus Garage to Pound Lane.

Set down in High Road - Willesden/Nw 10, At stop WT (2959 - Meyrick Road) and pick up in Pound Lane, At stop WX (34186 - Pound Lane / Willesden Bus Garage).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: None.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Willesden, Bus Garage.

Neasden Shopping Centre (from Willesden, Roundwood Park)

Public stand for 1 bus on south side of Neasden Lane, commencing at party wall of 253/255 and extending 17 metres south-eastwards. From Willesden, Roundwood Park Buses proceed from Neasden Lane, Dudden Hill Lane Roundabout, Neasden Lane to stand, departing to Neasden Lane. Set down in Neasden Lane, at Stop CC (18908 - Prout Grove) and pick up in Neasden Lane, at Stop FF (34870 - Neasden Shopping Centre / Birse Crescent).

From EALING BROADWAY STATION

Buses proceed from Neasden Lane, Birse Crescent, Dudden Hill Lane Roundabout, Neasden Lane to stand, departing via Neasden Lane, Birse Crescent to Dudden Hill Lane Roundabout.

Set down in Neasden Lane, at Stop FF (34870 - Neasden Shopping Centre / Birse Crescent) and pick up in Neasden Lane, at Stop EE (34756 - Neasden Underpass).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Neasden, Shopping Parade

Wembley, Brent Town Hall (from Ealing Broadway Station)

Buses proceed from Forty Lane, The Paddocks, Salmon Street, The Paddocks departing to Forty Lane.

Set down in Forty Lane, at Stop BA (16102 - Lycee International / Kings Drive) and pick up in Forty Lane, at Stop S (16103 - Lycee International / Kings Drive).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Wembley, Forty Lane

Wembley Central Station (from Willesden, Roundwood Park)

Buses proceed from Wembley High Road, Ealing Road, Montrose Crescent, Station Grove, Union Road departing to Ealing Road.

Set down in High Road - Wembley, at Stop CT (R0268 - Wembley Central Station) and pick up in Ealing Road, at Stop CV (4590 - High Road Wembley).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Wembley Central.

Wembley Park Station (from Willesden, Roundwood Park)

Buses proceed from Bridge Road departing to Wembley Park Drive.

Set down in Bridge Road - Wembley, at Stop O (20993 - Wembley Park Station) and pick up in Wembley Park Drive, at Stop J (20994 - Empire Way).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Wembley Park.

Alperton, Sainsbury's (from Willesden, Roundwood Park)

Public stand for two buses on the south side of Glacier Way, commencing 40 metres from lamp standard 10 extending 25 metres east.

From Willesden, Roundwood Park

Buses proceed from Glacier Way to stand, departing to Glacier Way.

Set down in Glacier Way, at Stop L (BP043 - Alperton Sainsbury's / Athlon Road) and pick up in Glacier Way, at Stop K (CW61 - Alperton Sainsbury's).

From EALING BROADWAY STATION

Buses proceed from Glacier Way, Ealing Road, Bridgewater Road, Ealing Road, Glacier Way to stand, departing to Glacier Way.

Set down in Glacier Way, at Stop K (CW61 - Alperton Sainsbury's) and pick up in Glacier Way, at Stop L (BP043 - Alperton Sainsbury's / Athlon Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Unscheduled curtailments only.**

MEAL RELIEFS: **No meal relief vehicles to stand at any time.**

FERRY VEHICLES: **No ferry vehicles to park on stand at any time.**

BLIND DISPLAY: Alperton, Sainsbury's.

Perivale, Horsenden Lane South (from Ealing Broadway Station)

From Willesden, Roundwood Park

Buses proceed out of service from Horsenden Lane South, departing to Horsenden Lane South. Set down in Horsenden Lane South, At stop PE (37251 - Perivale Library) and pick up in Horsenden Lane South, At stop N (BP5047 - Buckingham Avenue).

From EALING BROADWAY STATION

Buses proceed out of service from Horsenden Lane South, departing to Horsenden

Lane South.

Set down in Horsenden Lane South, At stop G (27652 - Perivale Station) and pick up in Horsenden Lane South, At stop PF (37250 - Perivale Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

BLIND DISPLAY: Perivale .

OTHER INFORMATION: Private Bus Stand in Perivale Bus Garage (Metroline West)

Ealing, Scotch Common (from Willesden, Roundwood Park)

Public stand for two buses on south side of Scotch Common, commencing 42 metres east of Argyle Road and extending 20 metres east.

Buses proceed from Argyle Road, Scotch Common to stand, departing via Scotch Common to Argyle Road.

Set down in Argyle Road, at Stop AB (15681 - Scotch Common) and pick up in Argyle Road, at Stop AH (20388 - Scotch Common).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: West Ealing, Scotch Common.

Ealing Broadway, Haven Green, Stand Z3/Z4

Public stand for 2 buses at Stop Z4 on south side of Haven Green (diagonal) commencing 11 metres west of lamp standard No. 37S8 and extending 49 metres east.

Buses proceed from Haven Green (east Side), Haven Green (diagonal) to stand, departing to Haven Green (diagonal).

Set down in Haven Green, at Alighting Point X1 (BP1008 - Ealing Bdy Station / Haven Green) and pick up in Haven Green, at Stop C (BP2560 - Ealing Broadway Stn / Haven Green).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 297 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Ealing Broadway.

OTHER INFORMATION: Toilet facilities available in Ealing Broadway Station 0600-2200 daily

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

Route 297

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	297- 59014-MT-MFSc-1-1	05/12/2022	A/B	16	14	16	8	1,868.64	195	364,384.80
Mondays to Fridays (NSD)	297- 59014-MT-MFHo-1-1	19/12/2022	A/B	16	14	16	8	1,868.64	55	102,775.20
Saturdays & Good Friday	297- 59014-MT-Sa-1-1	03/12/2022	A/B	N/A	16	N/A	8	1,737.18	56	97,282.08
Sundays & Public Holidays*	297- 59014-MT-Su-1-1	04/12/2022	A/B	N/A	13	N/A	8	1,530.60	58	88,774.80
								Total Scheduled In Service Mileage	364	653,216.88

Route N297

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage	
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights	
Sunday to Thursday	N297-59014- MT-SuTh-1-1	04/12/2022	A/B	3	178.38	259	46,200.42	
Fri pm / Sat am	N297-59014- MT-FrNt-1-1	09/12/2022	A/B	3	178.38	52	9,275.76	
Sat pm / Sun am	N297-59014- MT-SaNt-1-1	10/12/2022	A/B	3	178.38	52	9,275.76	
						Total nightly	363	64,751.94

Total Scheduled In Service Mileage (daily + nightly)	717,968.82
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* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|------------------|
| 1. Early Termination Date
(clause 27.9) | 10 December 2026 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2

7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.

8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 297/N297.

9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	297 - High Frequency Route N297 – Low Frequency Route
Initial Minimum Performance Standard (7 January 2023 to 15 September 2023)	297 - 1.05 minutes Excess Wait Time N297 – 90.3% “On Time”
Minimum Performance Standard	297 - 1.10 minutes Excess Wait Time N297 – 90.0% “On Time”
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
WILLPL	Pound Lane / Willesden Bus Garage	EALBHZ4	Ealing Broadway Stn / Haven Green
NEASNU	Neasden Underpass	RSREAR	Ruislip Road East
WMPKSN	Wembly Park Station	PERISN	Perivale Station
WEMBCS	Wembly Central Station	ALPNSY	Alperton Sainsbury's
ALPNSY	Alperton Sainsbury's / Athlon Road	WEMBCS	Wembly Central Station
PERISN	Perivale Station	WMPKSN	Wembly Park Station
RSREAR	Ruislip Road East	NEASSC	Neasden Shopping Centre / Birse Crescent
		GNFDRL	Ruislip Road East

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used



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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Wrightbus Electric	Volvo B9TL
Body Manufacturer and Type	Wrightbus Electroliner	Eclipse Gemini 2
Single or Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	No	No
Minimum Seating Capacity	60 + 1 wheelchair space	62 + 1 wheelchair space
Maximum Standing Capacity	27	23
Maximum Length	10,590mm	10,500mm
Maximum Width	2,520mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2023	2012
Engine Type (Including Euro Rating)	Electric	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

Vehicle Type B will be utilised to operate the Services until Vehicle Type A enters service which is due during 2023. Following introduction of the new vehicles, Vehicle Type B will be removed from the Route Agreement.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 3 DECEMBER 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 4,932,000.00 per annum |
| | Route 297 component | £ 4,606,593.00 per annum |
| | Route N297 component | £ 325,407.00 per annum |
| 2. | Period Contract Payment | £ 379,384.62 |
| 3. | Scheduled In Service Mileage | 717,968.82 miles p.a. |
| | Route 297 component | 653,216.88 miles p.a. |
| | Route N297 component | 64,751.94 miles p.a. |
| 4. | Deduction Figure | £ 6.87 per mile |
| 5. | Date of Tender | 05 October 2021 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 7 (Q3) and ends on the last day of Payment Period 6 (Q2), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 7 January 2023 (Payment Period 11, Quarter 4) to 15 September 2023 (Payment Period 6, Quarter 2). | |
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