



Microsoft Enterprise Services Work Order

Work Order Number
(Microsoft Affiliate to complete)

DEPT-301055

This Work Order consists of the terms and conditions below, and the provisions of the Microsoft Business and Services Agreement reference **U7457829**, effective as of 13/05/2015 (the "Agreement"), the provisions of the Description of Services applicable to the Professional Services identified in this Work Order, and any attachments or exhibits referenced in this Work Order, all of which are incorporated herein by this reference. In this Work Order "Customer," "you," or "your" means the undersigned customer or its affiliate and "Microsoft," "we," "us," or "our" means the undersigned Microsoft affiliate.

By signing below the parties acknowledge and agree to be bound to the terms of this Work Order, the Agreement and all other provisions incorporated in them. This Work Order is effective as of the date that Microsoft signs this Work Order. Regardless of any terms and conditions contained in a purchase order, if any, the terms of this Work Order apply.

Customer	Microsoft Affiliate
Name of Customer (please print)	Name
Department Of Health	Microsoft Limited
Signature DocuSigned by: [Redacted] F0854529F060410...	Signature [Redacted] 7FCB206FB08B406...
Name of person signing (please print) [Redacted]	Name of person signing (please print) [Redacted]
Title of person signing (please print) [Redacted]	Title of person signing (please print) [Redacted]
Signature date 09-Jul-2020 11:28 BST	Signature date(effective date) 09-Jul-2020 11:28 BST
Name of Customer or its Affiliate that executed the Agreement (if different from Customer above) Department of Health	

Does Customer issue or require a Customer purchase order for the payment of Microsoft Services?

[x] Yes or [] No

If "No" is selected above, Customer represents and warrants that it does not require purchase order(s) be submitted to Microsoft for payment of the Microsoft Services Fees listed herein. Customer will not withhold payment of Microsoft's invoice due to the absence of a purchase order reference.

If no purchase order is required, Customer must complete "Customer invoice information" below and ensure it is accurate or revised in a timely manner. Further, the below "Customer invoice information" must be completed prior to: (a) Customer signing this Work Order; and (b) Microsoft invoicing Customer.

Customer invoice information		
Name of Customer Department Of Health		Contact Name (Receives invoices under this Work Order) Accounts Payable DHSC
Street Address Accounts Payable, 1 st Floor South, 39 Victoria Street, Westminster		Contact E-Mail Address [REDACTED]
City London	State/Province	Phone
Country United Kingdom	Postal Code SW1H 0EU	Fax

1. Support Services and Fees.

1.1. Term.

The Premier support services will commence on **15/07/2020** (the "Support Commencement Date") and will expire on **14/07/2021** (the "Support Expiration Date").

1.2. Description of the Services.

Please refer to the Enterprise Services Description of Services ("Description of Services") published by Microsoft from time to time at www.microsoft.com/en-us/microsoftservices/services_description.aspx. The Description of Services in effect on the effective date of this Work Order will be incorporated by reference to the services specified in this section.

Services by Support Location

DOHSC 2020/21 United Kingdom 15/07/2020 - 14/07/2021		
Quantity	Service	Service Type
[REDACTED]	Advisory Services Hourly	Advisory Services
[REDACTED]	Problem Resolution Hours	Problem Resolution Support
[REDACTED]	Service Delivery Management Standard	Service Delivery Management

1.3. Support Services Fees.

The items listed in the table above represent the services that Customer has pre-purchased for use during the term of this Work Order, and applicable fees are shown in the table below. Premier support is a non-refundable, prepaid service.

Before Microsoft commences or continues provision of Premier support services, Microsoft must receive a signed copy of this Work Order and Customer's payment, purchase order or, if applicable, completed Customer invoice information above. Microsoft will invoice Customer, and Customer agrees to pay Microsoft within 30 calendar days of the date of Microsoft invoice.

Microsoft reserves the right to adjust Microsoft fees prior to entering into any changes to the Premier support services ordered herein.

Services Summary	Billing Date	Fee GBP
DOHSC 2020/21	15/07/2020	
	Subtotal	
	Software Assurance Benefits *	
	Total Fees (excluding taxes)	52,838.00

Software Assurance Benefits

* Customer will transfer 3 Software Assurance PRS incidents to this support agreement as part of this support package.

1.4. Customer Named Contact(s).

Any changes to the named contacts should be submitted to Microsoft Contact.

Name of Customer Support Service Administrator Nicola Foy		
Street Address 39 Victoria Street		Contact E-Mail Address [REDACTED]
City London	State/Province	Phone
Country United Kingdom	Postal Code	Fax

2. Microsoft Professional Services Data Protection Addendum.

The Microsoft Professional Services Data Protection Addendum in effect on the effective date of this Work Order and available on the Volume Licensing Site at <https://aka.ms/ProfessionalServicesDPA> is incorporated herein by this reference.

3. Microsoft Contact

Customer contact for questions and notices about this Work Order.

Microsoft Contact Name	
<div></div>	
Phone	Contact E-Mail Address
<div></div>	<div></div>