**BIG2051 Clarification Document**

1. **Do Rocket Gardens require 5 years’ experience in implementing a Netsuite Solution?**

Yes, we refer you to the tender specification in section 2.

1. **Do Rocket Gardens require the supplier to be located in the UK?**

No. However, please note that any costs associated with attendance at our site by any potential suppler in the commissioning, setting to work or corrective work would not be paid by Rocket Gardens.

1. **Do Rocket Gardens have a budget in mind for this project?**

Yes, not to exceed £60,000.

1. **Do Rocket Gardens require the supplier to facilitate the purchasing of Netsuite user licenses?**

Yes, we would require the successful supplier to facilitate the purchasing of the Netsuite user licences.

1. **How many users do Rocket Gardens envisage using Netsuite?**

There will be 7 users.

1. **Can Rocket Gardens provide volumes of data for migration?**

Customer Records – approx. 54,000

Sales Orders – approx. 70,000 historic and 10,000 current orders

PO’s – approx. 5,000 a year

1. **What platform is used to host the Rocket Gardens eCommerce Solution?**

WooCommerce.

1. **Are there any timeline constraints for the Netsuite solution to go live?**

We require the system to be tested and fully functional by 28th February 2017.