

# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## PART B: Direct Award Order Form

### Section A

CALL-OFF REFERENCE:	BTNS200254
THE BUYER:	Department for Environment, Food and Rural Affairs
BUYER ADDRESS	LONDON NOBEL HOUSE, 17 Smith Square, London, SW1P 3JR
SUPPLIER REFERENCE	RM3808-L2- BT0069-A_SSO
THE SUPPLIER:	BRITISH TELECOMMUNICATIONS PLC
SUPPLIER ADDRESS:	81, NEWGATE STREET, LONDON, EC1A 7AJ
REGISTRATION NUMBER:	1800000
DUNS NUMBER:	22 701 5716
SID4GOV ID:	N/A

### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and the date will be the date on which the final Party has signed the Contract.  
It's issued under the Framework Contract with the reference number RM3808 for the provision of Network Services.

CALL-OFF LOT(S):  
Lot 2

### Section B

#### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation)

Framework Ref: RM3808  
Project Version: v1.1  
Model Version: v3.2

3. The following Schedules in equal order of precedence:

Joint Schedules for framework reference number RM3808

- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 7 (Financial Difficulties)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM3808-L2- BT0069-A\_SSO
  - Call-Off Schedule 1 (Transparency Reports)
  - Call-Off Schedule 2 (Staff Transfer)
  - Call-Off Schedule 6 (ICT Services)
  - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
  - Call-Off Schedule 9 (Security)
  - Call-Off Schedule 11 (Installation Works)
  - Call-Off Schedule 14 (Service Levels)

4. CCS Core Terms (version 3. 0.4)

5. Joint Schedule 5 (Corporate Social Responsibility)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

## **Section C**

### **CALL-OFF SPECIAL TERMS**

Not applicable to RM3808-L2- BT0069-A\_SSO

**CALL-OFF START DATE** is the date on which the final Party has signed the Contract

**CALL-OFF EXPIRY DATE** is the date on which the Initial Period of the Contract ends.

**CALL-OFF INITIAL PERIOD** 12 Months

**CALL-OFF OPTIONAL EXTENSION PERIOD** Not Applicable

### **MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION**

Any applicable Minimum Period of Notice will be shown in the RM3808-L2- BT0069-A\_SSO.

Framework Ref: RM3808  
Project Version: v1.1  
Model Version: v3.2

**CATALOGUE SERVICE OFFER REFERENCE:** RM3808-L2- BT0069-A\_SSO.

## Section D

### **CALL-OFF DELIVERABLES**

ASA5585-X-K9 - CARE-OSP A85S62-K9 – iNcare Onsite Services 24x7x4

### **MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is **£21,923.04**

Estimated Charges in the first 12 months of the Contract. The Buyer must always provide a figure here.

### **CALL-OFF CHARGES**

Complete the attached.



**Total Call-Off Contract Charges - £21,923.04 (take figure from Charges spreadsheet)**

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4 and 5 in Framework Schedule 3 (Framework Prices).

The Charges will not be impacted by any change to the Framework Prices.

## Section E

### **REIMBURSABLE EXPENSES**

Not Applicable.

### **PAYMENT METHOD**

BACS

### **BT "ONEBILL" NUMBER**

### **BUYER'S INVOICE ADDRESS:**

Name: SSCL

Role: Payment Authority

Framework Ref: RM3808

Project Version: v1.1

Model Version: v3.2

## Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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Email address: accounts-payable.def@sscl.gse.gov.uk

Address: Customer Nobel House, 2 Smith Square, SW1P 3GE

### BUYER'S AUTHORISED REPRESENTATIVE

Name: [REDACTED]

Role: [REDACTED]

Email address: [REDACTED]

Address: Suite D, Unex House, Bourges Boulevard, Peterborough, PE1 1NG

## Section F

### BUYER'S ENVIRONMENTAL POLICY

Not Applicable.

### ADDITIONAL INSURANCES

Not Applicable.

### GUARANTEE

Not Applicable.

### SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)]

### STAFF TRANSFER

Not Applicable.

### QUALITY PLAN

Not Applicable.

### MAINTENANCE OF ICT ENVIRONMENT

Not Applicable.

### BUSINESS CONTINUITY AND DISASTER RECOVERY

See BT Business Continuity & Disaster Recovery Plan attached.



BCM Information  
for BT Customers V8

### SECURITY REQUIREMENTS

See BT Security Management Plan attached

Framework Ref: RM3808

Project Version: v1.1

Model Version: v3.2



RM3808 Security  
Management Plan v

### **BUYER'S SECURITY POLICY**

See BT Security Management Plan attached above

### **INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)**

See BT Security Management Plan attached above

### **CLUSTERING**

Not Applicable

### **SERVICE LEVELS AND SERVICE CREDITS**

Where applicable, this will be shown in the BT Service Offer, section 4 of RM3808-L2-BT0069-A\_SSO.

## **Section G**

### **SUPPLIER'S AUTHORISED REPRESENTATIVE**

Name: [REDACTED]  
Role: [REDACTED]  
Tel: [REDACTED]  
Email address: [REDACTED]  
Address: BT Centre, 81 Newgate Street, London EC1A 7AJ

### **SUPPLIER'S CONTRACT MANAGER**

Name: [REDACTED]  
Role: [REDACTED]  
Tel: [REDACTED]  
Email address: [REDACTED]  
Address: BT Centre, 81 Newgate Street, London EC1A 7AJ

## **Section H**

### **PROGRESS REPORT FREQUENCY**

Not Applicable

### **PROGRESS MEETING FREQUENCY**

Not Applicable

### **OPERATIONAL BOARD**

Not Applicable

### **KEY STAFF**

Not Applicable

Framework Ref: RM3808  
Project Version: v1.1  
Model Version: v3.2

**KEY SUBCONTRACTOR(S)**  
None

**COMMERCIALLY SENSITIVE INFORMATION**  
RM3808-L2- BT0069-A\_SSO (RM3808-L2- BT0069-B\_Price Card) data

**Framework Schedule 6 (Order Form Template and Call-Off Schedules)**  
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The Service Description, Conditions on the Buyer, Outline Implementation Plan & Service Level Agreement applicable to the delivery of the Service and the associated pricing are as set out in the Supplier's Service Offer with reference code RM3808-L2- BT0069-A\_SSO.

[REDACTED]		[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Signature: [REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

