



Crown
Commercial
Service

**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details
Customer organisation name Ministry of Defence
Billing address REDACTED INFORMATION
Customer representative name REDACTED INFORMATION
Customer representative contact details Email: REDACTED INFORMATION Telephone: REDACTED INFORMATION
Supplier details
Supplier name Software Box Ltd
Supplier address REDACTED INFORMATION
Supplier representative name REDACTED INFORMATION
Supplier representative contact details Email: REDACTED INFORMATION Telephone: REDACTED INFORMATION
Order reference number CCSO19A41



Section B Overview of the requirement

Framework Lot under which this Order is being placed

- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input type="checkbox"/> |
| 2. SOFTWARE | <input checked="" type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference

CCSO19A41

Call Off Commencement Date

09/08/2019

Call Off Contract Period (Term)

Twelve (12) months

Call Off Initial Period

N/A

Call Off Extension Period (Optional)

N/A

Specific Standards or compliance requirements

Please refer to Annex A



Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

Goods and/or Services				
No	SKU	Description	Additional Description	Quantity
1.1	30227927 - Concurrent	227927	MATLAB	2
1.2			Simulink	2
1.3			Control System Toolbox	1
1.4			MATLAB Coder	1
1.5			Signal Processing Toolbox	1
1.6			Simulink Coder	1
1.7			Simulink Control Design	1
1.8			Stateflow	2
2.1	30285036 - Individual	496573	MATLAB	1
2.2			Simulink	1
2.3			MATLAB Coder	1
2.4			Simulink Coder	1
2.5			Stateflow	1
3.1		496575	MATLAB	9
3.2		496576 496579	Simulink	9
3.3		496582 496585 601637 40711073 40711074 40711075	Stateflow	9
4.1		249516	MATLAB	1
4.2			Simulink	1
4.3	MATLAB Coder		1	



4.4	30249516 – Designated PC		Simulink Coder	1
4.5			Stateflow	1
5.1	30273906	501108	MATLAB	1
5.2			Simulink	1
5.3			MATLAB Coder	1
			Simulink Coder	1
5.4			Stateflow	1
6.1		501101	MATLAB	1
6.2			Simulink	1
6.3			Stateflow	1
7.1		501104	MATLAB	1
7.2			Simulink	1
7.3			Signal Processing Toolbox	1
7.4			Stateflow	1
8.1		501111	MATLAB	1
8.2			Simulink	1
8.3			Stateflow	1
9.1		40711071	MATLAB	1
10.1		501113	MATLAB	1
10.2			Simulink	1
11.1		905063	MATLAB	1
11.2			Simulink	1
11.3	Stateflow		1	
12.1	40711072	MATLAB	1	

Milestone/Deliverable	Description	Timeframe or Delivery Date
1	Call off agreement signed	Within one (1) working day of the contract award.



2	Renewal of the licence support and support requirement by the required dates	Within two (2) working days of Contract Award
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KPI/SLA	Service Area	KPI/SLA description	Target
1	Delivery Timescales	Renewal of the support requirement within two (2) working day of the contract award.	100%
2	Service Delivery	All product updates and upgrades to be received during the contract term	100%
3	Service Delivery	All support calls resolved within the hour raising	99%

Warranty Period, if applicable
N/A

Location/Site(s) for Delivery
REDACTED INFORMATION

Dates for Delivery of the Goods and/or the Services
Within two (2) working day of the contract award

Software

Supplier Software
N/A

Third Party Software
MATLAB

Maintenance Agreement
N/A

Additional Clauses (see Annex 3 of Framework Schedule 4) Tick as required

Alternative Clauses

Scots Law
Or
Northern Ireland Law

Additional Clauses

Tick one box below as applicable

A: Termed Delivery – Goods
B: Complex Delivery – Solutions (includes Termed Delivery – Goods)

Optional Clauses

Tick any applicable boxes below

C: Due Diligence
D: Call Off Guarantee



Non-Crown Bodies	<input type="checkbox"/>	NB Both of the above options require an Implementation Plan which should be appended to this Order Form	E: NHS Coding Requirements	<input type="checkbox"/>
Non-FOIA Public Bodies	<input type="checkbox"/>		F: Continuous Improvement & Benchmarking	<input type="checkbox"/>
			G: Customer Premises	<input type="checkbox"/>
			H: Customer Property	<input type="checkbox"/>
			I: MOD Additional Clauses	<input checked="" type="checkbox"/>

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)
N/A

Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)
£65,304.82 is the Total Contract Value (excluding VAT)

Is a Financed Purchase Agreement being used?

Estimated Year 1 Call Off Contract Charges (£) £65,304.82 (excluding VAT)

Section D Supplier response

Commercially Sensitive information
N/A
Total contract value

REDACTED INFORMATION

The SupplierL confirms that their bid response will meet the requirements, as defined by the provided Attachment 3 – Statement of Requirement (SoR).

The Supplier shall n meet the requirements as stated in the SOR. However, the Supplier would like to advise that Mathworks have a late renewal charge a number of the renewals requested are past



there renewal date of 1st July, reinstatement fees have been added for these renewals, Mathworks have also advised that the Reinstatement fees will increase as of 1st August as more renewals are due then.

The Supplier hold contact with the vendor Mathworks in this requirement. The Supplier shall return signed call off agreement within the same date of issue. The Supplier shall work with the vendors once an order was placed, information on all the dates would be communicated and support renewed by the required dates. The Supplier shall keep copies of all communication to confirm dates are correct also maintaining evidence of this, which would then be provided to the Customer. All Support and Maintenance renewal contracts (and the facilities to access them) shall be in place at the time of supplying the Customer with the specific software license certificates, which, as described above, will be within 72 hours of an order being placed on the Supplier.

Support Provisions

The Supplier confirms support shall be provided by Mathworks and shall confirm the following level of service

Unlimited number of support requests; Remote support

Online access to documentation and technical resources and knowledge base

Products updates and upgrades; and

Support and escalations via telephone and email.

Point of Contact throughout the process of Order being placed through to delivery

REDACTED INFORMATION

Risks and Mitigations

- The Supplier shall be in contact with the vendor to confirm delivery dates within 2 hours of an order being placed, this is then followed up with each vendor to make sure dates are met on a daily basis.
- The Supplier shall double check all contact details from the Customer's side when an order is placed, when the support is activated by the vendor, The Supplier shall contact the Customer to make sure this had been delivered. This will help prevent any unnecessary delays



Section E
Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	REDACTED INFORMATION
Job role/title	REDACTED INFORMATION
Signature	REDACTED INFORMATION
Date	REDACTED INFORMATION

For and on behalf of the Customer

Name	REDACTED INFORMATION
Job role/title	REDACTED INFORMATION
Signature	REDACTED INFORMATION
Date	REDACTED INFORMATION



Annex A – CALL OFF SCHEDULE 5: SCHEDULE OF PROCESSING, PERSONAL DATA AND DATA SUBJECTS

Description	Details
Subject matter of the processing	The system software is used for the testing and performance of engineering standards
Duration of the processing	Not applicable
Nature and purposes of the processing	Not applicable
Type of Personal Data	None
Categories of Data Subject	Not applicable
Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	Not applicable