

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

SBS25-010 - OAR - Cisco Unified Call Manager

Date of order	TBC	Order Number	TBC
---------------	-----	--------------	-----

FROM

Customer	North of England Commissioning Support Unit (NECS) (Hosted by NHS England)
Customer's Address	John Snow House Durham University Science Park Durham DH1 3YG
Invoice Address	OAR Payables – M265, P O Box 312, Leeds, LS11 1HP
Contact Ref:	██████████ – ICT Senior Operations Manager ██████████

TO

Supplier	CDW Limited
Supplier's Address	One New Change, London, EC4M 9AF
Account Manager	Name: ██████████ Address: One New Change, London, EC4M 9AF Phone: ██████████ E-Mail: ██████████ Fax: N/A

GUARANTEE

Guarantee to be provided	N/A
--------------------------	-----

Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor

(if any) are set out below:

[Parent Company]	N/A
Parent Company address	N/A
Account Manager	N/A

1. TERM

Commencement Date: 11/07/2025

Expiry Date: 10/07/2026

2. GOODS AND SERVICES REQUIREMENTS

Cisco Collaboration Flexplan subscription cost per knowledge worker based on a total subscription of [REDACTED] with a start date of 11th July 2025.

The current CUCM version in use is: 15.0.1.

The UCCX version is: 12.5.1.

NECS Current Subscription ID is: Sub1907324.

Order Value: £37,394.00 (Ex. VAT) / £44,872.80 (inc VAT)

(2.2) Premises

Not used

(2.3) Lease/ Licenses

Not used

(2.4) Standards

“The supplier guarantees that any product that they intend to deliver to NECS (North of England Care Support);

- Is new, sourced directly from manufacturer or its authorised resellers
- Is sold by manufacturer or with its consent within the European Economic Area
- Is eligible for manufacturer’s warranty
- Is eligible for manufacturer’s support and services in accordance with manufacturer policies

- Is reported back to manufacturer as sold to NECS (North of England Care System)

In case any supplied product does not fulfil any of the obligations above, the supplier is in breach of contract with the customer/buyer.

Customer/buyer reserves the right to check the origin of the supplied products on receipt.”

(2.5) Security Requirements

Security Policy: Not used

Additional Security Requirements: Not used

Processing personal data under or in connection with this contract: Not used

(2.6) Exit Plan (where required)

Not Applicable

(2.7) Environmental Plan

Not Applicable

3. SUPPLIER SOLUTION

(3.1) Supplier Solution

See 2.0

(3.2) Account structure including Key Personnel

Key Personnel CDW: [REDACTED] [REDACTED]

(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods

Not used

(3.4) Outline Security Management Plan

Not used

(3.5) Relevant Convictions

Not used

(3.6) Implementation Plan

Not used

4. PERFORMANCE QUALITY

(4.1) Key Performance Indicators

Not used

(4.2) Service Levels and Service Credits

Not used

5. PRICE AND PAYMENT

Cisco Part Number	Description	Quantity	Unit Price (£) (Ex VAT)	Total Price (£) (Ex VAT)
A-FLEX-EAPL	EntW On-Premises Calling			
SVS-FLEX-SUPT-BAS	Basic Support for Flex Plan			
Overall Price (£) (Ex VAT)				£ 37,394.00

Part No	Item Description	Qty	Unit Price	Total Price
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]			
	[REDACTED]			
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]			
	[REDACTED]			
	[REDACTED]			
[REDACTED]	[REDACTED]	1	[REDACTED]	[REDACTED]
	[REDACTED]			
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]			
	[REDACTED]			

██████	████████████████████ ████████████████████	██	██	██
██████	████████████████████ ██████████████████	██	██	██
██████	██████████████████ ██████	██	██	██
██████	██████████████████ ██████	██	██	██
██████	████████████████████ ██████████████████	██	██	██
██████████	████████████████████ ██████████████████ ██████████████████	██	██	██
██████	████████████████████ ██████████████████ ██████████████████	██	██	██
██████████	████████████████████ ██████████████████ ██████████████████	██	██	██
██████████	██████████████████ ██████████████████	██	██	██
██████████	████████████████████ ██████████████████ ██████	██	██	██
██████	████████████████████ ██	█	██	██
			Total ex VAT	£37,3G4.00

(5.2) Invoicing and Payment

Invoice sent to: OAR Payables – M265, P O Box 312, Leeds, LS11 1HP.

NECS expects to be invoiced for 12 months period at a time.

Supplier must invoice to match the PO format and value.

All invoices should include the supplier specific reference


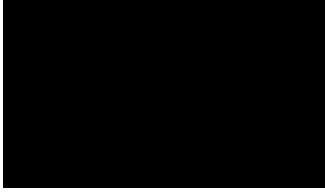
6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES

(6.1) Supplemental requirements



N/A

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	 Managing Director
Signature	
Date	23 June 2025

For and on behalf of the Customer:

Name and Title	 Interim Business Information Director
Signature	
Date	27 June 2025