

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	30 th April 2025	Order Number	[REDACTED]
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FROM

Customer	United Kingdom Health Security Agency ("Customer")
Customer's Address	10 South Colonnade, Canary Wharf, London E14 4PU
Invoice Address	[REDACTED]
Contact Ref:	Name: [REDACTED] e-mail: [REDACTED]

TO

Supplier	Trustmarque Solutions Limited ("Supplier")
Supplier's Address	Marlborough House Westminster Place, York Business Park, York, United Kingdom, YO26 6RW
Account Manager	Name: [REDACTED] Address: Marlborough House Westminster Place, York Business Park, York, United Kingdom, YO26 6RW Phone: [REDACTED] e-mail: [REDACTED]

GUARANTEE

Guarantee to be provided	No
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1. TERM

(1.1) Commencement Date

1st of May 2025.

(1.2) Expiry Date

The contract will expire 11 months after the commencement date. The Customer has the option to extend the Contract by further 12 month period, subject to the parties agreeing a written variation to the Contract signed by both parties

2. GOODS AND SERVICES REQUIREMENTS

(2.1) Goods and/or Services

The Supplier shall provide the Customer with the Goods and/or Services set out in Appendix A.

Total estimated Contract value for the Customer is: **£300,000**

Minimum order value	0
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(2.2) Premises

The Goods and/or Services will be provided remotely.

(2.3) Lease/ Licenses

The Customer shall be subject to the Microsoft end user terms set out in Appendix B.

(2.4) Standards

N/A.

(2.5) Security Requirements

Security Policy

N/A.

Additional Security Requirements

N/A.

Processing personal data under or in connection with this contract

Limited business contact data will be processed for the purposes of ordering and managing the products and services by both parties' teams, including name, work addresses, work emails and work telephone numbers only.

(2.6) Exit Plan (where required)

N/A

(2.7) Environmental Plan

N/A

3. SUPPLIER SOLUTION**(3.1) Supplier Solution**

As set out in Appendix A.

(3.2) Account structure including Key Personnel

Key Personnel: N/A

(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods

Microsoft

(3.4) Outline Security Management Plan

As set out below:

N/A

(3.5) Relevant Convictions

N/A

(3.6) Implementation Plan

N/A

4. PERFORMANCE QUALITY**(4.1) Key Performance Indicators**

N/A

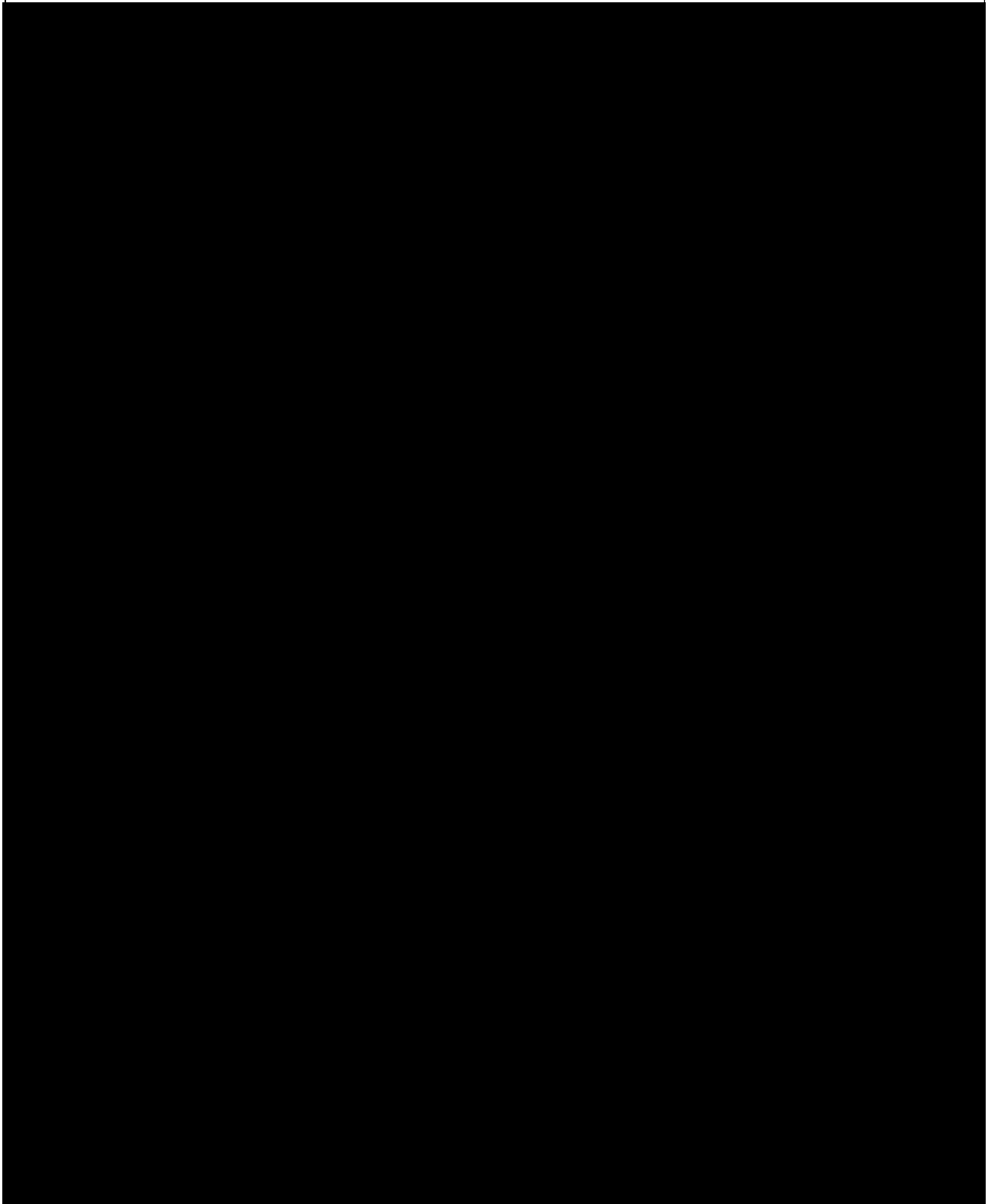
(4.2) Service Levels and Service Credits

Microsoft standard service levels for each relevant product shall apply as provided by Microsoft.



5. PRICE AND PAYMENT
<p>(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))</p> <p>BACS</p>
<p>(5.2) Invoicing and Payment</p> <div></div>

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES







BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

Date Signed: 30 April 2025
For and on behalf of the Customer:

Date Signed: 30/03/2025

APPENDIX A – Goods and/or Services

The Supplier shall invoice the Customer for the Microsoft products which the Customer consumes under its Microsoft Azure contract direct Microsoft.

APPENDIX B – Applicable third party licence terms*

1. Microsoft Azure

The Customer shall be subject to the Microsoft terms set out in the Microsoft Enrolment, and any other Microsoft terms associated with the products and services purchased by the Customer from the Supplier under this Contract from time to time and any successor terms that may be updated by Microsoft from time to time.

For the purposes of this paragraph 1 to Appendix B, “Microsoft Enrolment” means the Microsoft contract pack that the Customer signs, creating a contract directly with Microsoft for the products sold under this Contract.