# Better Security, Better Care

## Programme Evaluation 2022-23 - Specification

### Background

Better Security, Better Care (BSBC) is a national programme to improve data and cyber security in the adult social care provider sector. It is led by a programme board whose members include NHS Transformation Directorate, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services (ADASS) and, on behalf of the care provider sector, Digital Social Care. You can find more about the programme here.

The BSBC programme supports the adult social care sector with resources and assistance to help care providers complete the Data Security & Protection Toolkit (DSPT). The DSPT is a free, online self-assessment for health and care providers to evaluate and improve their data and cyber security. It's an ambitious programme with the aim that all CQC registered adult social care services will have completed the DSPT to 'standards met'. There are around 26,000 care providers registered with the CQC and over 1.5 million staff working in care. The programme is delivered by a diverse group of care sector organisations, including many local care associations, with colleagues from the NHS, ADASS and local councils also involved.

### Programme vision

To help adult social care services manage data and cyber security risks better, enabling the benefits of digital technology to be enjoyed without putting people's confidential information or the operation of services at risk.

To provide the assurance needed to allow health and social care providers to share information securely and effectively, leading to joined up care and consequently to better quality of care for the people our services support.

To develop and promote the Data security and Protection Toolkit (DSPT) as the best way for social care providers to achieve these aims.

### Purpose of this project

Reflecting the increased importance of the secure sharing of information between health and care services, the BSBC programme requires an evaluation of its impact in the care sector. To inform the strategy and planning of the next phase of the programme, it is considered best practice to undertake an independent evaluation of delivery progress to date.

**Better Security, Better Care**

**Programme Evaluation 2022-23 - Specification**

## Project objectives

1. Report on size and scope of the programme, providing data on engagement across geographical regions and CQC registered care providers with a focus on progress made over the last year.

2. Report of data on care providers who are at approaching standards, standards met, and standards exceeded. Benchmarking from data at the start of the programme to measure impact.

3. Evaluation of programme management and governance. To include analysis of how the programme fits within the wider health and social care system, other digital improvement initiatives and partnership networks.

4. Evaluation of the impact of the different delivery methodologies adopted by Local Support Organisations, Regional Coordinators, NHS Transformation Directorate and ADASS Leads. Reporting on which had the most positive impact and best results in terms of risk reduction, and where improvement is needed.

5. Analysis of value for money of the different delivery methodologies, including a breakdown of the different regions. To be combined with impact analysis to provide an overall value for money statement for the programme as a whole.

6. Ideas and recommendations for the future governance and delivery model of the programme, including how the scope of the programme could mature.

# Better Security, Better Care

## Programme Evaluation 2022-23 - Specification

**Timescales**

| | |
|---|---|
| EOI deadline | **28ᵗʰ October 2022** |
| Submission review and clarifications | **31st Oct – 8ᵗʰ Nov 2022** |
| Grant award by | **11ᵗʰ November 2022** |
| Projects go live from | **14ᵗʰ November 2022** |
| Projects complete by | **31st March 2023** |

**Budget**

The maximum available budget for this work is £75,000.

**Expression of Interest**

Expressions of interest to be submitted in writing by the closing date (please use attached application form and note word limits for each section).

Expressions of interest must include the following information:

- Company details

- A brief summary of relevant experience

- A summary of how you would approach this work and the process you would propose to follow

- Outline project plan with timescales

- Breakdown of proposed project budget including resource costings

Expressions of interest will be reviewed by a group which may include representatives from any of the programme partners listed in the background above. The submissions scoring will be weighted towards those who can demonstrate relevant experience in the social care sector.

| | |
|---|---|
| Experience | 50% |
| Project Delivery | 30% |
| Budget | 20% |