

**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78001**

**ROUTE: U5**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number U5 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Southall Garage  
Armstrong Way  
London  
UB2 4SD

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE U5: Uxbridge, York Road - Hayes, Clarendon Road**

**Date of Structural Change:** 19 March 2022.

**Date of Service Change:** 19 March 2022.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Hayes, Clarendon Road:** York Road, Belmont Road, Bakers Road, Uxbridge Bus Station, Bakers Road, Belmont Road, Uxbridge High Street, Harefield Road, Oxford Road Roundabout, Oxford Road, Cross Street, Cowley Road, Cowley High Street, Station Road, Church Road, Pield Heath Road, Colham Green Road, Park View Road, Falling Lane, West Drayton High Street, Station Approach, Turning Circle, Station Approach, West Drayton High Street, Station Road, Porters Way, Mulberry Parade, Mulberry Crescent, Lavender Rise, Stockley Road, Stockley Park Roundabout, Horton Road (Circumnavigate Roundabout At Junction With Iron Bridge Road), Stockley Park Roundabout, Stockley Park Roundabout, Stockley Park Roundabout, Bennetsfield Road, Roundwood Avenue, Furzeground Way, The Square, Furzeground Way, Bolingbroke Way, Dawley Road, North Hyde Road, Station Road, Clayton Road, Blyth Road, Clarendon Road.

**Towards Uxbridge, York Road:** Clarendon Road, Clayton Road, Station Road, North Hyde Road, Dawley Road, Bolingbroke Way, Furzeground Way, The Square, Furzeground Way, Longwalk Road, Bennetsfield Road, Stockley Park Roundabout, Horton Road (Circumnavigate Roundabout At Junction With Iron Bridge Road), Stockley Park Roundabout, Stockley Park Roundabout, Stockley Park Roundabout, Stockley Road, Prologis Roundabout, Stockley Road, Lavender Rise, Mulberry Crescent, Mulberry Parade, Porters Way, Station Road, West Drayton High Street, Station Approach, Turning Circle, Station Approach, West Drayton High Street, Falling Lane, Park View Road, Colham Green Road, Pield Heath Road, Church Road, Station Road, Cowley High Street, Cowley Road, Trumper Way, Oxford Road, Oxford Road Roundabout, Harefield Road, Uxbridge High Street, Belmont Road, York Road.

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## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **UXBRIDGE, YORK ROAD**

Public stand for two buses on the west side of York Road, north of the junction with George Street.

Buses proceed from York Road via Chippendale Way, Park Road, Chippendale Way and York Road to stand, departing to York Road. Set down in York Road, At stop V (BP1353 - York Road, Last Stop on LOR: BP1353 - York Road) and pick up in York Road, At stop W (BP4185 - York Road, First Stop on LOR: BP4185 - York Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route U5 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Uxbridge.

### **HILLINGDON HOSPITAL (from HAYES, CLARENDON ROAD)**

Buses proceed from Pield Heath Road via Kingston Lane departing to Pield Heath Road. Set down in Pield Heath Road, at stop HA (16379 - Hillingdon Hospital, Last Stop on LOR: 16379 - Hillingdon Hospital) and pick up in Pield Heath Road, at stop HB (16380 - Hillingdon Hospital, First Stop on LOR: 16380 - Hillingdon Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Hillingdon Hospital.

### **WEST DRAYTON STATION [EAST] (from Uxbridge, York Road)**

Private stand on south side of West Drayton Station Approach, commencing 67 metres east of the eastern kerbline of High Street Yiewsley at stop BP3567 point Z2. Buses proceed from Station Approach direct to stand, departing to Station Approach. Set down in Station Approach, at Stop F (20978 - West Drayton Station #, Last Stop on LOR: 20978 - West Drayton Station #) and pick up in Station Approach, at Stop E (16394 - West Drayton Station #, First Stop on LOR: 16394 - West Drayton Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Drayton.

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### **WEST DRAYTON STATION (from HAYES, CLARENDON ROAD)**

Private stand for one bus on north side of West Drayton Station Approach, commencing 70 metres east of the eastern kerblines of High Street Yiewsley. Buses proceed from Station Approach via Turning Circle and Station Approach to stand, departing via Station Approach and West Drayton High Street to Station Approach. Set down in Station Approach, at Stop E (16394 - West Drayton Station #, Last Stop on LOR: 16394 - West Drayton Station #) and pick up in Station Approach, at Stop F (20978 - West Drayton Station #, First Stop on LOR: 20978 - West Drayton Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Drayton.

### **STOCKLEY ESTATE, MULBERRY PARADE (from Uxbridge, York Road)**

Buses proceed from Mulberry Parade via Mulberry Crescent and Mulberry Parade departing to Porters Way. Set down in Mulberry Parade (29067 - Mulberry Parade, Last Stop on LOR: 29067 - Mulberry Parade) and pick up in Porters Way (29066 - North Road, First Stop on LOR: 29066 - North Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Stockley Estate.

### **STOCKLEY PARK (from Uxbridge, York Road)**

Buses proceed from Roundwood Avenue via Furzeground Way departing to The Square. Set down in Roundwood Avenue, at stop J (BP1533 - Roundwood Avenue, Last Stop on LOR: BP1533 - Roundwood Avenue) and pick up in The Square, at stop G (BP1529 - The Square, First Stop on LOR: BP1529 - The Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Stockley Park.

### **HAYES, CLARENDON ROAD**

Public stand for one bus on west side of Clarendon Road, commencing 50 metres south of Clayton Road and extending 12 metres south.

Buses proceed from Blyth Road via Clarendon Road to stand, departing to Clarendon Road. Set down in Blyth Road, at stop Z4 (26370 - Blyth Road, Last Stop on LOR: 26370 - Blyth Road) and pick up in Clarendon Road, at stop Q (26375 - Clarendon Road, First Stop on LOR: 26375 - Clarendon Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route U5 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hayes & Harlington Station.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Friday	U5- 57717-CX-Fr-1-2	21/03/22	A	11	10	11	5	1,644.30	250	411,075.00
Saturdays & Good Friday	U5- 57717-CX-Sat-1-2	19/03/22	A	N/A	9	N/A	5	1,512.00	56	84,672.00
Sundays & Public Holidays*	U5- 57717-CX-Sun-1-2	20/03/22	A	N/A	6	N/A	5	1,001.70	58	58,098.60
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>553,845.60</b>

\*\* Excluding Christmas Day and Good Friday  
See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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ROUTE: U5

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |  |               |
|----|--|---------------|
| 1. | Early Termination Date<br>(clause 27.9)  | 21 March 2025 |
| 2. | Sponsored Route<br>(clause 27.10)  | No            |
| 3. | Multiple Termination<br>Clause 27.11 to apply  | No            |
| 4. | Is the Operator permitted to accept advertising on<br>the vehicles? (clause 20 of Annex B)   | Yes           |
| 5. | Incentive Provisions – Do the Incentive Provisions<br>apply? (clause 46)   | Yes           |
| 6. | Spare Vehicle - The Operator shall ensure that the following number of spare<br>vehicles, which are specified in Schedule IIA Part 1, are available for the<br>provision of the Services.              |               |
| 7. | Existing Vehicles – The Operator shall ensure that<br>all vehicles entering service on this route undergo<br>refurbishment to the March 2014 Refurbishment<br>Specification prior to entering service. | 1             |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route<br>Risk Assessment pertaining to route U5.   |               |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards:  |               |

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given  
by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

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- $W$  = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is  $i+1$  month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is  $i+13$  months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2022 to 6 January 2023)	EWT = 0.92 Minutes
Minimum Performance Standard	EWT = 0.90 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	EWT = 0.85 Minutes
Extension Assessment Period	Quarter 2 Of Financial Year 2023/2024 To Quarter 1 Of Financial Year 2025/2026

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
UXBRYR	York Road	HYSHCD	Clarendon Road
CWLYSR	Station Road	STKPES	The Square
HILLHPR	Hillingdon Hospital	STKEMP	Mulberry Parade
FLNLAT	Apple Tree Avenue	WDRASN	West Drayton Station
WDRASN	West Drayton Station	FLNLAT	Apple Tree Avenue
STKEMP	Mulberry Parade	HILLHPR	Hillingdon Hospital
STKPES	The Square	CWLYSR	Station Road

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	BYD
Body Manufacturer and Type	ADL E400City
Single /Double Deck or Articulated	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	65 + 1 wheelchair
Maximum Standing Capacity	18
Maximum Length	10,883mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2022
Engine Type (Including Euro Rating)	Electric

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 19 MARCH 2022

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 2,774,242.00 per annum |
| 2. | Period Contract Payment  | £ 213,403.23             |
| 3. | Scheduled In Service Mileage   | 553,845.60 miles p.a.    |
| 4. | Deduction Figure   | £ 5.01 per mile          |
| 5. | Date of Tender   | 6 April 2021             |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 1 April 2022 (Payment Period 1, Quarter 1) to 6 January 2023 (Payment Period 10, Quarter 3). |                          |
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