

## Order Form

**Framework agreement reference: SBS/19/AB/WAB/9411**

Date of order	12/11/2024	Order Number	<input type="checkbox"/> ] To be quoted on all correspondence relating to this Order
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### FROM

Customer	UK HEALTH SECURITY AGENCY (UKHSA)	"Customer"
Customer's Address	Manor Farm Road Salisbury SP4 0JG	
Invoice Address	Manor Farm Road Salisbury SP4 0JG	
Contact Ref:		

### TO

Supplier	Softcat Plc	"Supplier"
Supplier's Address	Softcat Universal Square Manchester M12 6JH	
Account Manager	Name:	

### GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company	
Parent Company address	
Account Manager	

<b>1. TERM</b>
(1.1) Commencement Date
15/11/2024
[Guidance: Insert the date on which the Contract is to take effect.]
(1.2) Expiry Date

The Contract shall expire on the date which is 12Months after the Commencement Date

This Contract allows for the Customer to extend the term for a period of 24 months and to add to the Goods and Services Requirements in accordance with the Framework Terms and Variation Procedure.

Unless otherwise agreed by both parties, this Contract will remain in force until the expiry date agreed above. If no extension/renewal is agreed this Contract shall expire on the relevant expiry date.

## 2. GOODS AND SERVICES REQUIREMENTS

### (2.1) Goods and/or Services

#### Goods -

Quantity	Description
1	Mural Business Plan [REDACTED] Year Subscription (ESD) (Non-cancellable/returnable) by Tactivos Inc dba Mural

The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier.

#### Service Profile -

Minimum Order Value **£18,500.00**

#### Optional Services

Collection recycling and ☐

Paper catalogue ☐

Secure Collection ☐

### (2.2) Premises

N/A

### (2.3) Lease/ Licenses

N/A

### (2.4) Standards

N/A

### (2.5) Security Requirements

#### Security Policy

N/A

<b>Additional Security Requirements</b>  <b>N/A</b> <b>Processing personal data under or in connection with this contract</b> NO
<b>(2.6) Exit Plan (where required)</b> NO
<b>(2.7) Environmental Plan</b>  NO

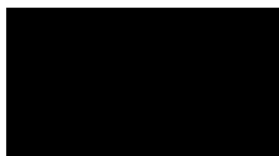
<b>3. SUPPLIER SOLUTION</b>	
<b>(3.1) Supplier Solution</b>	
<b>Quantity</b>	<b>Description</b>
1	Mural Business Plan [REDACTED] 1 Year Subscription (ESD) (Non-cancellable/returnable) by Tactivos Inc dba Mural
<b>(3.2) Account structure including Key Personnel</b>	
N/A	
<b>(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods</b>	
N/A	
<b>(3.4) Outline Security Management Plan</b>	
As set out below: N/A	
<b>(3.5) Relevant Convictions</b>	
N/A	
<b>(3.6) Implementation Plan</b>	
N/A	

<b>4. PERFORMANCE QUALITY</b>
<b>(4.1) Key Performance Indicators</b>
N/A
<b>(4.2) Service Levels and Service Credits – Not Applicable</b>
When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:

Service Level	Description	Service Credit Calculation	Critical Failure	Service
<p>If the level of performance of the Supplier during the Contract Period:</p> <p>(i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or</p> <p>(ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.</p>				

## 5. PRICE AND PAYMENT

(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))



Payment to be made annually in advance.

Quote Subject: Mural Business

Quantity	Description	Unit Price	Total Price
Please note:		Subtotal (GBP)	£18,500.00
– Prices exclude VAT		Delivery	£0.00
– Quotes valid for calendar month only unless otherwise stated		Total (GBP)	£18,500.00
– Errors and omissions excepted			
– Unless otherwise agreed between the parties, all orders are			



<p>subject to Softcat’s standard T&amp;Cs (available via the link below) and the licence agreements relating to any software (available on request)</p> <p>* 36 monthly payment pricing is for illustration purposes only, and subject to credit approval. Additional finance options are available on request. All finance proposals are subject to credit approval, and dependent on product mix.</p> <p>Pricing Excludes VAT</p>	<b>Indicative 36 Monthly Payment Option*</b>
<p><b>(5.2) Invoicing and Payment</b></p> <p><b>The Supplier shall issue invoices upfront in advance.. The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.</b></p>	

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES
<p><b>(6.1) Supplemental requirements</b></p> <p>N/A</p>

**BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES** to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

**For and on behalf of the Supplier:**

Signed by:

Full Name:

Signed by:

Date Signed:

14/11/2024

Full Name:

Job Title/Role:

Date Signed:

14/11/2024