

## Order Form

### Framework agreement reference:

<b>Date of order</b>	<b>November 2022</b>	<b>Order Number</b>	To be confirmed	<b>Insight reference:</b> [REDACTED]
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#### FROM

Customer	<b>NHS Midlands and Lancashire CSU</b>	<b>"Customer"</b>
Customer's Address	Heron House, 120 Grove Road, Stoke on Trent ST4 4LX	
Invoice Address	[REDACTED]	
Contact Ref:	<b>Name:</b> [REDACTED] <b>Address:</b> [REDACTED] <b>Phone:</b> [REDACTED] <b>e-mail:</b> [REDACTED] <b>Fax:</b> [ ]	

#### TO

Supplier	<b>Insight Direct (UK) Limited</b>	<b>"Supplier"</b>
Supplier's Address	Technology Building, Insight Campus, Terry Street, Sheffield, S9 2BU	
Account Manager	<b>Name:</b> [REDACTED] <b>Address:</b> 3 Hardman Street, Manchester, M3 3EV <b>Phone:</b> [REDACTED] <b>e-mail:</b> [REDACTED]	

<b>1. TERM</b>
<b>(1.1) Commencement Date</b>
30th November 2022
<b>(1.2) Expiry Date</b>
The Contract shall expire on the date which is 3 years after the Commencement Date

<b>2. GOODS AND SERVICES REQUIREMENTS</b>
<b>(2.1) Goods and/or Services</b>  <b>Goods</b>  As detailed within the attached documentation:   The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier. Please note, the End User Licence Agreement will be supplied to the end user following installation of the Software.
<b>(2.2) Premises</b>  <i>delivered to</i> 
<b>(2.3) Lease/ Licenses</b>  Not Required
<b>(2.4) Standards</b>  Not Applicable
<b>(2.5) Security Requirements</b>  <b>Security Policy</b>  Not Applicable  <b>Additional Security Requirements</b>  Not Applicable  <b>Processing personal data under or in connection with this contract</b>  NO
<b>(2.6) Exit Plan (where required)</b>  NO
<b>(2.7) Environmental Plan</b>  NO

<b>3. SUPPLIER SOLUTION</b>
<b>(3.1) Supplier Solution</b>  As detailed within Section 2.1 above
<b>(3.2) Account structure including Key Personnel</b>

Key Personnel: [REDACTED] [REDACTED] [REDACTED]
<b>(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods</b>  Cisco Systems Inc.
<b>(3.4) Outline Security Management Plan</b>  Not applicable
<b>(3.5) Relevant Convictions</b>  None.
<b>(3.6) Implementation Plan</b>  Not Applicable

<b>4. PERFORMANCE QUALITY</b>
<b>(4.1) Key Performance Indicators</b>  Not Applicable
<b>(4.2) Service Levels and Service Credits</b>  When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:  Not Applicable

<b>5. PRICE AND PAYMENT</b>
<b>(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement</b>  Please see full breakdown within the documentation in 2.1 above  <u>Summary</u>  Total for goods = [REDACTED] Delivery cost = [REDACTED]  Total Price = £223,935.53 [REDACTED]
<b>(5.2) Invoicing and Payment</b>  [REDACTED]  [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

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**6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES****(6.1) Supplemental requirements**

- All goods and licences purchased under this Order Form are non-cancellable following signature of this Order Form by the Customer and Supplier

**BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES** to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

**For and on behalf of the Supplier:**

Name and Title	<div style="background-color: black; height: 15px; width: 100%;"></div>
Signature	<div style="background-color: black; height: 15px; width: 100%;"></div>
Date	Nov 14, 2022

**For and on behalf of the Customer:**

Name and Title	<div style="background-color: black; height: 15px; width: 100%;"></div>
Signature	<div style="background-color: black; height: 15px; width: 100%;"></div>
Date	11 November 2022

# NHS MLCSU - Insight (Cisco Hardware - [REDACTED]) - Customer signed order form

Final Audit Report

2022-11-14

Created: 2022-11-14

By: [REDACTED]

Status: Signed

Transaction ID: [REDACTED]

"NHS MLCSU - Insight (Cisco Hardware - [REDACTED]) - Customer signed order form" History

