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| **FRAMEWORK AGREEMENT****NO: QC0003** | **ROUTE AGREEMENT****NO: QC85201** |
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|  | **ROUTE: H20** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

 Conditions

Schedule ID – Minimum Performance Standards

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|  | **ROUTE: H20** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number H20 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

 Garage Address: Twickenham Garage (TF)

 The Old Tram Garage

 Stanley Road, Twickenham

 TW2 5NP

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE H20:**

**Date of Structural Change:** 18 November 2023.

**Date of Service Change:** 18 November 2023.

**Reason for Issue:** New Contract.

**STREETS TRAVERSED**

**Towards Ivybridge, Twickenham Tesco:** Lampton Road, Civic Street, Civic Corner, Clovelly Road, Lampton Road, Bell Corner, Bath Road, Steve Biko Way, Staines Road, Bell Road, Hanworth Terrace, Whitton Road, Heath Road, Central Avenue, Hall Road, Worton Road, Twickenham Road, Mogden Lane, Summerwood Road, Mogden Lane, Tesco Access Road

**Towards Hounslow Central, Lampton Park:** Tesco Access Road Roundabout, Tesco Access Road, Mogden Lane, Summerwood Road, Mogden Lane, Twickenham Road, Worton Road, Hall Road, Central Avenue, Heath Road, Whitton Road, Hanworth Terrace, Hanworth Road, Bell Road, Lampton Road

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Hounslow Central, Lampton Park**

Private stand for one bus in slip road between Lampton Road and Civic Centre car

park entrance road, extending 18 metres.

Buses proceed from Lampton Road, Civic Street, Civic Corner, Clovelly Road,

Lampton Road to stand, departing to Lampton Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route H20 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hounslow Central, Lampton Park.

**Hounslow, Treaty Centre (from Ivybridge, Twickenham Tesco)**

Buses proceed from Bell Road, departing to Bell Road.

Set down in Grove Road, At stop T (BP1364 - Treaty Centre) and pick up in Bell Road, At stop U (C101 - Bell Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hounslow, Treaty Centre.

**Whitton, Whitton Dene (from Ivybridge, Twickenham Tesco)**

Public stand for one bus on south side of Whitton Dene (north arm), commencing

opposite the east flank wall of No.170 and extending 12 metres east.

From Hounslow, Civic Centre

Buses proceed from Central Avenue, Hall Road, Whitton Dene (northern Arm) to stand, departing via Whitton Dene (western Arm), Whitton Dene, Hall Road to Central Avenue.

From IVYBRIDGE, TWICKENHAM TESCO

Buses proceed from Hall Road, Whitton Dene (northern Arm) to stand, departing via

Whitton Dene (western Arm), Whitton Dene to Hall Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Whitton Dene.

**Twickenham, Tesco**

Private stand for one bus in bus bay on north side of access road leading to Tesco car park.

Buses proceed from Tesco Access Road to stand, departing to Tesco Access Road.

Set down in Tesco Twickenham Private Access Road, at Alighting Point (BP1009 -

Twickenham Tesco) and pick up in Tesco Twickenham Private Access Road, F

(BP1009 - Twickenham Tesco).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route H20 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Ivybridge, Tesco.

OTHER INFORMATION: Toilet facilities available within Tesco superstore

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | **Number of Vehicles In Service** | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | ReferenceNo. | Effective Date | VehicleType\*\* | AMPVR | MiddayPVR | PMPVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | H20-61978-TE-MF-1 | 20/11/23 | A | 6 | 5 | 6 | 3 | 707.94 | 250 | 176,985.00 |
| Saturdays & Good Friday | H20-61978-TE-Sa-1 | 18/11/23 | A | N/A | 6 | N/A | 3 | 634.92 | 56 | 35,555.52 |
| Sundays & Public Holidays \* | H20-61978-TE-Su-1 | 19/11/23 | A | N/A | 3 | N/A | 3 | 416.04 | 58 | 24,130.32 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **236,670.84** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |
| --- | --- | --- |
| 1. | Early Termination Date (clause 27.9) | 19 November 2027 |
| 2. | Sponsored Route(clause 27.10) | No |
| 3. | Multiple TerminationClause 27.11 to apply  | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:“46. INCENTIVE PROVISIONS* 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.
	2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and 46.3.2 Schedule IX in its entirety.All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | Yes\* |
| 6. | Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources.  | 1 |
|  7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route H20. |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards: Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -$$R=W x\frac{1}{12}x\sum\_{i=1…n}^{n=12}\frac{P\_{i+1}-P\_{i+13}}{P\_{i+13}}$$Where:

|  |  |  |
| --- | --- | --- |
| W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. |
| Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). |
| Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). |
|  |  |  |
|  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. |

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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | High Frequency Route |
| Initial Minimum Performance Standard (6 January 2024 to 13 September 2024) | EWT = 0.67 minutes |
| Minimum Performance Standard  | EWT = 0.70 minutes |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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|  |  **SCHEDULE ID - ATTACHMENT** |
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| --- | --- | --- |
| **OUT DIRECTION** |  | **BACK DIRECTION** |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name**  |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| HOUNLP | Civic Street |  | TWICTS | Twickenham Tesco |
|  |  |  |  |  |
| HOUNBL | The Bell |  | IVYBSR | Thirlmere House |
|  |  |  |  |  |
| MWLPCH | Lyncroft Gardens |  | ISLEWR | Ruskin Road |
|  |  |  |  |  |
| ISLEWR | Ruskin Road |  | MWLPCH | Lyncroft Gardens |
|  |  |  |  |  |
| IVYBSR | Thirlmere House |  | HOUNTC | Treaty Centre |
|  |  |  |  |  |

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

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|  | **Vehicle Type A** |
| Chassis Manufacturer and Type | ADL |
| Body Manufacturer and Type | Enviro 200 MMC |
| Single or Double Deck | Single Deck |
| Upper Deck Air Cooling System | N/A |
| Minimum Seating Capacity | 24 + 1 Wheelchair space |
| Maximum Standing Capacity | 40 |
| Maximum Length  | 8,900mm |
| Maximum Width | 2,495mm |
| Number of Doors | One |
| Year of Manufacture | 2016 |
| Engine Type (Including Euro Rating) | Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 18 NOVEMBER 2023** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£1,635,295.00 per annum

2. Period Contract Payment £125,791.92

3. Scheduled In Service Mileage 236,670.84 miles p.a

4. Deduction Figure £6.91 per mile

5. Date of Tender 29 November 2022

1. Contract Price Adjustment – The basis upon which the Contract Price

 shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2).