

# G-Cloud description\_NO Def doc

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UBDS IT Consulting Ltd

## **Transformation to Cloud Services**

UBDS IT helps organisations plan, design and implement resilient cloud-based services. Our managed architecture services support organisations transform their IT operating model, develop their IT roadmap, establish integration capabilities and create implementation/transition plans to migrate from existing architecture to cloud. Technology agnostic approach and aligned with industry frameworks/methodologies.

### **Features**

- Strategy, Architecture and ROI support for transition to cloud
- Technical solution design and validation to support transition
- Strategic Cloud Security expertise - Industry Certified - CRISC CCSP
- Programme Management and Transformation Planning with knowledge transfer
- Evaluation and advice on IaaS, PaaS, SaaS and network transformation
- Architectural blueprints, roadmaps, governance, transition planning, high/low level designs
- Creating Architectural vision: Cloud and digital service strategies, readiness assessment
- Transition from heritage and legacy infrastructure - network, security, datacentre
- Design and implementation of new network topologies - SDWAN
- Incubation and adoption of Site Reliability Engineering

### **Benefits**

- Flexible, scalable, independent, technology agnostic approach
- Multi-disciplinary expertise with extensive supply/client side experience in complex environments
- Multiple delivery options providing flexible and bespoke Architecture solutions
- Extensive experience in Public, Private, Hybrid Cloud and digital services
- Reduced cost of migration to cloud and legacy rationalisation
- Cloud solutions aligned to business drivers, maximising efficiency and ROI
- Expertise aligned with best practice architecture standards/frameworks (TOGAF, Zachman)
- Moving to a Agile delivery model from ITSM
- Success in operating a Cloud Centre of Excellence
- Expertise to transition to a bi-model approach

### **Pricing**

£550 to £1525 per person per day

- Education pricing available

## Service documents

- [pdf document: Pricing](#)
- [pdf document: SFIA rate card](#)
- [pdf document: Terms and conditions](#)

## Framework

G-Cloud 10

## Service ID

297695227118678

## Contact

UBDS IT Consulting Ltd

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## Planning

Planning

Planning service Yes

We can enable an organisation to review their existing hosting infrastructure, whether hosted in their own on-premises infrastructure, outsourced to a service integrator or hosted in existing community or public Cloud services. Through this evaluation we can assess through a TCO approach, evaluation of the current technical environment the appropriate target Cloud hosting approach - whether to refactor, rearchitect or rehost until the application lifecycle permits the most cost effective approach. We can support in design and implementing as secure solution architecture to enable a landing zone with shared services to transition hosting environments to the appropriate Cloud service provider

How the planning service works

Planning service works with specific services Yes

Hosting or software services the planning service works with

- Community Cloud
- On Premises Hosting
- Datacentre Infrastructure
- Microsoft Azure
- Google Cloud
- Amazon Web Services

Planning

- Private Cloud

## Training

Training

Training service provided No

## Setup and migration

Setup and migration

Setup or migration service available Yes

How the setup or migration service works

We would support this through developing a Cloud Centre of Excellence to enable the successful transition of services. Through this, we would create the key components to enabling adopting Cloud services - processes, governance, technical solution (landing zone), an operational model using site reliability engineering practices. Working with clients we would then review the end to end delivery approach to enable the successful transition of services without impacting production services

Setup or migration service is for specific cloud services No

## Quality assurance and performance testing

Quality assurance and performance testing

Quality assurance and performance testing service Yes

How the quality assurance and performance testing works

We provide services to ensure that migration and execution of services on public Cloud are delivered using an approach that will not compromise the integrity or availability of the transition. We carried out quality assurance on any development and migrations plans to ensure that technical, communications, testing is incorporated into any activity using runbooks and other tools

## Security testing

## Security testing

Security services	Yes
Security services type	<ul style="list-style-type: none"><li>• Security strategy</li><li>• Security risk management</li><li>• Security design</li><li>• Cyber security consultancy</li><li>• Security incident management</li><li>• Security audit services</li></ul>

## Ongoing support

### Ongoing support

Ongoing support service	Yes
Types of service supported	<ul style="list-style-type: none"><li>• Buyer hosting or software</li><li>• Hosting or software provided by a third-party organisation</li></ul>
How the support service works	Provision of expertise to provide root cause analysis and supplier management to address service issues

## Service scope

### Service scope

Service constraints No constraints

## User support

### User support

Email or online ticketing support	Email or online ticketing
Support response times	Within 2 hours between the hours of 07:00 - 00:00, 7 days a week
User can manage status and priority of support tickets	Yes
Online ticketing support accessibility	None or don't know
Phone support	Yes
Phone support availability	24 hours, 7 days a week
Web chat support	No
Support levels	Single support level - Platinum at no extra cost Hours of operation: 07:00 - 00:00 - two hour response

User support

Technical Account Manager provided at no extra cost

## Resellers

Resellers

Supplier type Not a reseller

## Staff security

Staff security

Staff security clearance Conforms to BS7858:2012

Government security clearance Up to Developed Vetting (DV)

## Pricing

Pricing

Price £550 to £1525 per person per day

Discount for educational organisations Yes

## Documents

Documents

Pricing document [View uploaded document](#)

Skills Framework for the Information Age rate card [View uploaded document](#)

Terms and conditions document [View uploaded document](#)

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