

Violent Patient Scheme Service for Leicester City CCG (LC CCG), East Leicestershire & Rutland Clinical Commissioning Group (ELR CCG) and West Leicestershire Clinical Commissioning Group (WL CCG)

Arden & GEM CSU is conducting this procurement exercise on behalf of the three Leicester, Leicestershire & Rutland Clinical Commissioning Groups, to seek suitably qualified and experienced providers to deliver the Violent Patient Scheme Service.

The Violent Patient Scheme was introduced as a Directed Enhanced Service (DES) by the Department of Health (DH) following on from the cross-government Zero Tolerance campaign introduced in 2000, to tackle violence in the NHS. The guidance which provides the framework on the withholding of NHS treatment from violent and abusive patients was issued by the DH in 2000: *'Tackling violence towards GPs and their staff (HSC 2000/01), and in 2001: Withholding treatment from violent and abuse patients in NHS trusts (HSC2001/18)'*.

The objectives of this project are to commission an LLR wide solution for the provision of GP services for service users that have been removed from general medical practices lists within the LLR CCG areas.

It is the intention of the Commissioners to enter into a 3 year contract with a possible extension of 2 years.

This service will be commissioned via a procurement process, advertised to all which is proportionate to the value and complexity of the service and contract. The ITT will be live on the 12th of July 2016 on the Arden GEM CSU e-tendering procurement portal (Bravo). All submissions will be evaluated using the scoring criteria which is contained within the ITT Instructions - Document 1. Clarifications may be asked during the procurement process, the deadline for ITT clarification questions is 5pm on 22nd July 2016.

All correspondence relating to this procurement throughout all stages of the process must be managed through the Arden & GEM CSU eTendering Procurement Portal Bravo only.

Providers wishing to submit an ITT to deliver this service need to log onto Arden GEM CSUs procurement portal (Bravo):- <https://ardengemcsu.bravosolution.co.uk/web/login.html> at least 72 hours before the deadline for the ITT submissions of 5pm on 29th July 2016.

To register on the portal:

- »From the portal Home Page, click the 'Click Here to Register' link
- »Accept the terms & conditions for using the portal
- »Complete your organisation & personal details
- »Choose a memorable username and submit
- »You will shortly be sent an email with your unique password, please treat this securely (if you lose it there is a 'Forgot my Password' link on the portal homepage)

To Access the portal:

- »Login with your unique username & password
- »From the suppliers reserved area click 'ITTs Open to All Suppliers' –this is a repository of all ITTs open to any registered supplier.

- »Browse the ITTs (there may be more than one page) and select “Violent Patient Scheme Service’ by clicking on it
- »Note the Details buttons on the left for Navigation and the Actions below
- »Click the ‘Express Interest’ action –this will move the ITT from the ITTs Open to All Suppliers area to your ‘My ITTs’ area –this is a reserved area for ITTs that you have either been invited to or expressed interest in.