# Here are the clarification questions and answers to Tender TENAC234 - Now & Then Ltd App Development

**Question.**

**Accessibility:** *It is important to note that testing by blind users using the current iteration has proven 100% accessible on Android and IOS". "Highlight accessibility - tag system for disabled access etc". -* How is the level of accessibility being tested and measured?

**Answer:**

We have experienced testers (Blind from Birth and Visually Impaired) in audio description, web application, phone applications and museum and art gallery tour creation (worldwide) currently testing, re-testing and evaluating the software, 100% accessible is the conclusion of their reports so far.

**Question:**

**Technologies:** *"The vendor is expected to be able to build upon the current tested MVP of the product in Node.js API, React Native Mobile, React Web" -*Is Node.js API a requirement for the back-end content curation and approval system(s)?

Answer: Yes

**Question:**

**Monetisation/Payments system:** Will all payments be for digital goods and handled using In App Purchases or can physical goods, such as tickets, also be purchased from within the app?

**Answer:**

Standard customer

* + - Monthly subscription
    - Users upload tours and create a pack of walks - minimum 1, up to 20 walks in a pack per month.

If only in app purchases can be enabled in a simple cost-effective manner it would be acceptable.

**Question:**

**Place of interest / attraction customer:** Is it possible to provide some clarification around the functionality detailed in this section?

**Answer**

* + - Per ticket sold
    - The app needs to be able to redeem what the attraction gives the customer. Measure code redeemed.
    - For every ticket sold, the customer decides if they want a tour or not. If they do, the attraction will give out a redeemable code. Via API or distributing manually by giving 1,000 codes if required etc.

When a ticket is sold it will come with a one-off usage code to enable a tour within the app, for one to five devices, the codes will be provided to the attraction/outlet as needed and be paid for by the attraction/outlet as part of a service agreement.

Question:

Our firm is keen on participating for this event. I see that there is an INSURANCE clause attached to this. As we are HQ in INDIA does this still apply? Can you clarify the same and is it okay for us to go ahead and submit our proposal?

Answer:

See 6.1.4 - Confirmation that the tenderer holds current valid insurance policies as set out below and, if successful, supporting documentation will be provided as evidence:

Professional indemnity insurance with a limit of liability of not less than £1

million

Question

We offer flexible pricing based on Client wallet & needs. Various commercial models (T&M, Fixed Price, Body Leasing). Chances your projects could be very cost effective are very high when cooperating with us. Therefor would you have a 15 min slot to get to know each-other over a phone or video call? I will be waiting for your feedback.

Answer:

Applications and information via Tender process on Contract’s finder only.

Question:

based in Mumbai, India. We are interested in participating in the tender mentioned above hence want to get more information about the same. Considering the geographical constraint of personally reviewing the document, I request you to provide us the following details before we buy the document:

|  |
| --- |
|  |
| **1) List of Items, Schedule of Requirements, Scope of Work, Terms of Reference, Bill of Materials required.  2) Soft Copy of the Tender Document through email. 3) Names of countries that will be eligible to participate in this tender.  4) Information about the Tendering Procedure and Guidelines 5) Estimated Budget for this Purchase  6) Any Extension of Bidding Deadline? 7) Any Addendum or Pre Bid meeting Minutes?** |
| We will submit our offer for the same if the goods or services required fall within our purview.  Also we would like to be informed of future tenders from your organization. Hence, we request you to add our name to your bidder's list and do inform us about upcoming Projects, Tenders.  We will be highly obliged if you can send us your complete & latest contact information. This will help us reaching to you faster.  Please revert back to this same mail . |

Answer:

Applications and information via Tender process on Contract’s finder only.