

Q1- Could you please confirm the current number of devices on site and whether you feel this amount is adequate?

There are circa 320 units which is adequate for HMS Victory.

**Q2- In the previous tender exercises in 2016 and 2019, suppliers with keypads received a lower mark than those only with infrared triggering for H&S reasons, and perceived usability. In the current brief, you suggest both options to be desirable ("The supplier must provide the appropriate number of trigger points – be they infrared/keyed in numbers etc")
Could you clarify if you are evaluating both options equally or if you have a clear preference?**

We will be evaluating both options equally. We do not have a preference.

Q3- The same concerns a screen on the device. Previously, screens were undesirable. Will devices with a screen receive a lower mark than devices with a screen?

We would prefer to keep the unit as simple as possible, but are willing to look at all options.

Q4- Must tender responses only be submitted as open MS Word documents or are PDFs also acceptable?

Either are acceptable, MS Word is preferred if possible.

Q5-Can you confirm the start date by which devices must be supplied and installed. Is this 1 November 2023? When does the contract with the current supplier end?

Devices should be ready to go for 1st November 2023

Q6- Must devices supplied for rental be new or can they already be used?

New devices would be preferred by the NMRN.

Q6- Must suppliers register interest in this tender through a portal like Delta eSourcing? Or will all communication run via email?

All communication for clarifications and tender responses must be sent to tenders@nmrn.org.uk.

Deadline for Clarification Questions for Response is Friday 29th September 2023

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