

# DWP\_Phoenix Proposal Redacted Contracts Finder

29 June 2020 16:20

# Phoenix Signed CCS Order Form - 10 March 2020

29 June 2020 16:22



Phoenix Signed CCS Order Form - 10 March 2020



Crown  
Commercial  
Service

[REDACTED]

## Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the [REDACTED]

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk> [REDACTED]

[REDACTED]





Crown  
Commercial  
Service

## Section A General information

This Order Form is issued in accordance with the provisions of the [REDACTED]

### Customer details

#### Customer organisation name

[REDACTED]

#### Billing address

Your organisation's billing address - please ensure you include a postcode

[REDACTED]

#### Customer representative name

The name of your point of contact for this Order

[REDACTED]

#### Customer representative contact details

Email and telephone contact details for the Customer's representative

[REDACTED]

### Supplier details

#### Supplier name

The Supplier organisation name, as it appears in the Framework Agreement

[REDACTED]

#### Supplier address

Supplier's registered address

[REDACTED]

#### Supplier representative name

The name of the Supplier point of contact for this Order

[REDACTED]

#### Supplier representative contact details

Email and telephone contact details of the supplier's representative

[REDACTED]

#### Order reference number

A unique number provided by the supplier at the time of quote

[Click here to enter text.](#)

[REDACTED]





## Section B Overview of the requirement

### Framework Lot under which this Order is being placed

Tick one box below as applicable

1. HARDWARE
2. SOFTWARE
3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS
4. INFORMATION ASSURED PRODUCTS
5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM)

### Customer project reference

Please provide a project reference, this will be used in management information provided by suppliers to assist CCS with framework management

### Call Off Commencement Date

The Call Off Commencement Date is the date on which the Call Off Contract is formed – this should be the date of the last signature on Section E of this Order Form

### Call Off Contract Period (Term)

A period in Months which does not exceed 60 Months (5 years) - leave blank if this is a simple transactional Goods purchase. Where established as an initial and extension period complete the fields below

[Click here to enter text.](#)

Call Off Initial Period Months

Call Off Extension Period (Optional) Months

### Specific Standards or compliance requirements

Include any conformance or compliance requirements with which the Goods and/or Services must meet

[Click here to enter text.](#)

#### 1. PRICE

1.1

1.2

1.3





1.4 [REDACTED]

1.5 For the purposes of calculating Limits of Liability for year 1, 2 and 3 (the initial 36-month period) Call Off Contract Charges are calculated as follows:

[REDACTED]

**2. FUTURE PURCHASES DURING THE INITIAL 3 YEAR FIXED PRICE & FOR OPTIONAL YEARS 4 & 5**

2.1 [REDACTED]

2.2 [REDACTED]

2.3 [REDACTED]

**3. CHARGING BASIS**

3.1 The table below show the basis of charging for this agreement

Purpose of Payment	Date of Payment	Value of Payment
Initial [REDACTED] month payment	[REDACTED]	[REDACTED]
Further [REDACTED] months Payment if option exercised	[REDACTED]	[REDACTED]
Further [REDACTED] months Payment if option exercised	[REDACTED]	[REDACTED]
Ad Hoc Catalogue Purchase	[REDACTED]	[REDACTED]

3.2 [REDACTED]

[REDACTED]





#### 4. CATALOGUE PRICING

##### 4.1 Rate Card

Skills for the Information Age (SFIA) Definitions and Rate Card		Strategy & Architecture	Business Change	Solution Development & Implementation	Service Management	Procurement & Management Support	Client Interface
1	Follow	[REDACTED]					
2	Assist	[REDACTED]					
3	Apply	[REDACTED]					
4	Enable	[REDACTED]					
5	Ensure / Advise	[REDACTED]					
6	Initiate / Influence	[REDACTED]					
7	Set Strategy / Inspire	[REDACTED]					

##### Standards for SFIA Rate Card

Working Day	8 hours exclusive of travel & lunch
Working week	Monday to Friday excluding National Holidays
Office Hours	09:00 - 17:00 Monday to Friday
Travel and Subsistence	Included within day rate
Mileage	Included within day rate
Professional Indemnity Insurance	Included within day rate
Premium applied to rates for standar	Potential Providers to specify if different to standard Working Week

##### 4.2 Software

DWP - Catalogue Pricing Software				
Item	SKU	Description	List £	Net £
1	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
12	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]





4.3 Hardware

DWP - Catalogue Pricing Hardware				
Item	Device	SKU	List £	Net £
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				

[Redacted]

5. PILOT COST

5.1 [Redacted]

6. LIMITS OF LIABILITY

6.1 [Redacted]

7. VMWARE DIRECT VENDOR SUPPORT

7.1 [Redacted]

[Redacted]





### Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

**Goods and/or Services**

To include where relevant Packing/Packaging

[Redacted]

**Warranty Period, if applicable  
As stated in the Velocloud ELA**

**Location/Site(s) for Delivery**

[Redacted]

**Dates for Delivery of the Goods and/or the Services**

Click here to enter a date.

**Software** List product details under each relevant heading below

**Supplier Software**

Click here to enter text.

**Third Party Software**

[Redacted]

**Maintenance Agreement**

Click here to enter text.

Include terms or link in Call Off Schedule 3

**Additional Clauses (see Annex 3 of Framework Schedule 4)** Tick as required

**Alternative Clauses**

Scots Law Or

Northern Ireland Law

Non-Crown Bodies

**Additional Clauses**

Tick one box below as applicable

A: Termed Delivery – Goods

B: Complex Delivery – Solutions (includes Termed Delivery – Goods)

**NB Both of the above options require an Implementation Plan**

**Optional Clauses**

Tick any applicable boxes below

C: Due Diligence

D: Call Off Guarantee

E: NHS Coding Requirements

[Redacted]





Non-FOIA Public  
Bodies

which should be appended to this  
Order Form

F: Continuous Improvement  
& Benchmarking

G: Customer Premises

H: Customer Property

I: MOD Additional Clauses

**Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)**

List below

[Click here to enter text.](#)

**Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)**

[Click here to enter text.](#)

**Is a Financed Purchase Agreement being used?**

Tick as required

If so, append to Call Off Schedule 2 as Annex A

**Estimated Year 1 Call Off Contract Charges (£)**

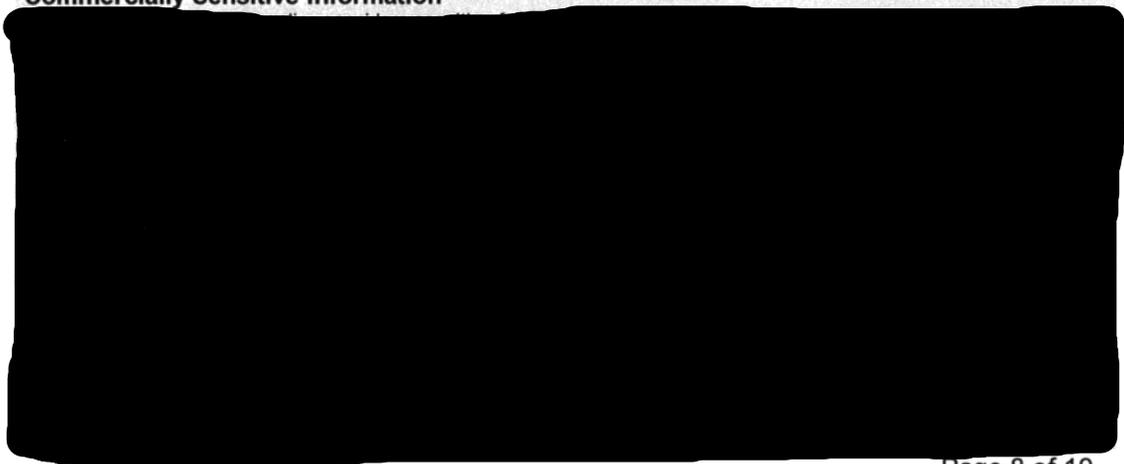
For Orders with a defined Call Off Contract Period

[Click here to enter text.](#)

**Section D  
Supplier response**

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

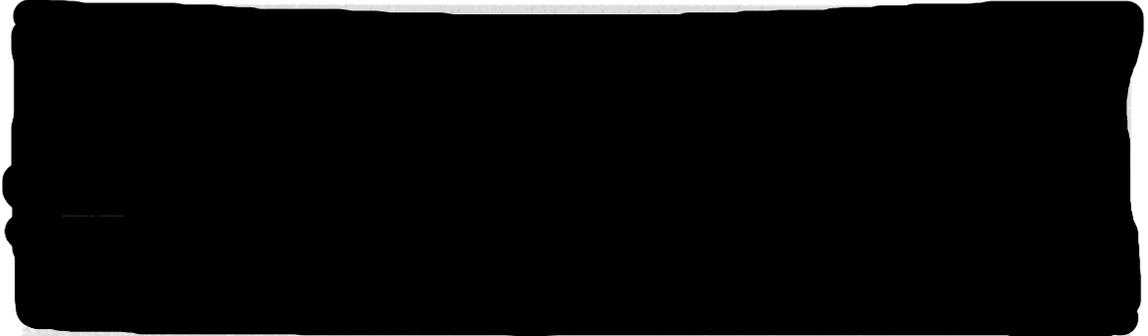
**Commercially Sensitive information**







Crown  
Commercial  
Service



**Total contract value**







Crown  
Commercial  
Service

**Section E**  
**Call Off Contract award**

[Redacted]

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as "the Call Off Contract") for the duration of the Call Off Contract Period.

**SIGNATURES**

**For and on behalf of the Supplier**

Name	[Redacted]
Job role/title	[Redacted]
Signature	[Redacted]
Date	[Redacted]

**For and on behalf of the Customer**

Name	[Redacted]
Job role/title	[Redacted]
Signature	[Redacted]
Date	[Redacted]

[Redacted]