# **Behaviour Hubs Programme Overview**

Behaviour Hubs is a 3-year programme supported and funded by the Department for Education (DfE).

The programme pairs schools and MATs with exemplary behaviour practices, called lead schools or MATs, with partner schools or MATs who want and need to improve pupil behaviour.

Lead Schools / MATs are accepted to the programme in two cohorts - one in April 2021 and the second one in April 2022

Partner Schools / MATs are accepted to the programme every school term, with the first cohort starting from April 2021, and the last cohort (cohort 9) starting from January 2024.

Apart from one-to-one support provided by Lead schools to their assigned Partner schools, the following events take place throughout the programme:

* induction training
* virtual modules
* open days
* networking events

All schools on the programme receive secure access to the Portal, where they can access relevant documents, register for attendance at events, and participate in online forums. The portal is built in WordPress.

### **Education Development Trust’s use of Dynamics**

The Behaviour Hubs programme is part of Education Development Trust’s (EdDevTrust) UK Contracts business unit. UK Contracts is using Dynamics for four other operational programmes and wishes to do the same to support the Behaviour Hubs.

Three of the programmes (Early Career Professional Development Programme, National Professional Qualifications, and Early Years Professional Development Programme Building on Success) are within the same model-driven Teacher Development Programme app. The users have Sales Enterprise licenses. This app sits in environments alongside our corporate CRM (minor configuration to support contact management). We use two business units to separate the data for our users. We use Power Automate for API integration with the DfE service, IRIS Connect and our learning management systems.

The fourth programme, School-led Tutoring, has its own set of environments. This uses Customer Service Enterprise licenses with the Sales add-on. It also makes use of a PowerApps Portal for a webform. This uses Power Automate to integrate with Randstad’s Salesforce system and our learning management system.

We are open to discuss if the Behaviour Hubs should sit within the environment alongside the Teacher Development app or in its own environment.

### **Existing partner**

We have an existing partner that has delivered all our Dynamics configuration. We are in the process of agreeing an annual support contract with them.

### **Functional requirements**

Data must be hosted in the UK (we use UK South data centre). We hold the Cyber Essentials Plus certificate. Our systems go through annual external IT health checks. We have a formal due diligence process for new suppliers in addition to checks required as specified by DfE contracts.

### **Proposal request**

Attached are user stories describing what the Behaviour Hubs needs to support their programme. We would like a proposal of how you can deliver this using Dynamics/the Power Platform with a full estimate and breakdown of costs.

### **Milestones & Timescales**

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| --- | --- | --- |
| Send out pack to suppliers  |  1 day  | 8th December 2021 |
| Suppliers return proposals  |  1 week  | 15th December 2021 |
| Assess proposals  |  1 week   | 16th December 2021– 4th January 2022 |
| Make decisions on preferred supplier (incl due diligence |  1 week   | 7th January 2022 |
| Workshops & Requirement's agreement |  2 days   | w/c 10th Jan 2022 |
| Contracting |  | w/c 10th Jan 2022 |
| IT DPIA documents and diagrams | 1 day | w/c 10th Jan 2022 |
| Build solution  | 2 weeks   |   17th January -11th February 2022 |
| IT Health Check (in-house) | ½ day | 11 or 14th February 2022 |
| Testing  | 1 week   |  14th-18th February 2022 |
| IT Health Check (third party) | 1 day (5 days for results) | 16th-18th February 2022 |
| Issue Fixing  | 1 week   |  21th-25th February 2022 |
| Final UAT |  | 28th Feb – 5th March 2022 |
| Release to production |  | 7th March 2022 |
| End user training  | 1 week   |  7th – 12th March 2022 |
| Go Live  |  14th March 22  |  14th March 2022 |
| Snag fixes and intensive support |  |  |

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Any milestone(s) in view?