

**CONTRACT VARIATION FORM**

**G-Cloud CO Digital 30 - Contract Variation No. 2**  
**Freshworks Inc**

FROM:

Buyer	Cabinet Office “ <b>Buyer</b> ”
Buyer’s Address	<b>Buyer’s main address:</b> Cabinet Office Digital, ROOM LG72 - CO Digital, 100 Parliament Street, Westminster, London, SW1A 2BQ
Invoice Address	SSCL at <a href="mailto:APinvoices-CAB-U@gov.sscl.com">APinvoices-CAB-U@gov.sscl.com</a> [REDACTED] [REDACTED] <b>Invoices should also be sent by email to :</b> [REDACTED]
Principal Contact	<b>Job Title:</b> [REDACTED] <b>Name:</b> [REDACTED] <b>Email:</b> [REDACTED] <b>Phone:</b> [REDACTED] <b>Address:</b> [REDACTED]

TO:

<b>Supplier</b>	Freshworks Inc.
<b>Supplier’s Address</b>	2950 S. Delaware Street, Suite 201, San Mateo CA 94403

In accordance with clause CO-32, VARIATION PROCEDURE, the Buyer hereby requests an agreement to a Variation to the Call-Off Agreement CO Digital 30 which

commenced on 30th November 2024 and ending on 30th November 2025.

This change does not amount to a material change of the Framework Agreement and/or the Call-Off Agreement and is within the meaning of the Regulations and the Law.

The details of this "Variation" **Number Two** are as follows:

**Reason for change:**

The Buyer wishes to invoke the 12 month optional extension of Contract CO Digital 30, reference ID '719353' and '160929' extending the contract from 30<sup>th</sup> November 2025 to 29<sup>th</sup> November 2026 clause extending the contract as per the extension clause in the contract.

The value for the 12 month contract extension is £181,170.00 as detailed in the Service Order Form.

Total Contract value, including this Variation Two (2), is £361,089.00.

This value includes £10,037.00 (pro rated from July 2025 for the upgrade) for: cabinetofficedigital.freshservice.com

Likely impact, if any, of the change on other aspects of the Call-Off Contract -

**None**

All other CALL-OFF AGREEMENT TERMS AND CONDITIONS remain unchanged.

BY SIGNING AND RETURNING THIS VARIATION THE SUPPLIER

AGREES to continue to provide the revised G-Cloud Services.

The Parties hereby acknowledge and agree that they have read the Call-Off Terms and the Order Form, and by signing below agree to be bound by the terms of this Call-Off Agreement.

**For and on behalf of the Supplier:**

Name and Title	[REDACTED]
Position	[REDACTED]
Signature	[REDACTED]
Date	[REDACTED]

**For and on behalf of the Buyer:**

Name and Title	[REDACTED]
Position	[REDACTED]
Signature	[REDACTED]
Date	[REDACTED]

