

Direct Award Order Form Template

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CALL-OFF REFERENCE: C23353

THE BUYER: Home Office

BUYER ADDRESS: 2 Marsham Street
London
SW1P 4DF

SUPPLIER REFERENCE 001013: RSLQT22001773/RSLQT22001836

THE SUPPLIER: Radiocom Systems Limited

SUPPLIER ADDRESS: Units 2 & 3 The Chase Centre, 8 Chase Road,
London, NW10 6QD

REGISTRATION NUMBER: 04544886

DUNS NUMBER: 732711663

SID4GOV ID: 431530

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 30/09/2022. **It's issued under the Framework Contract with the reference number RM3808 for the provision of Network Services.**

CALL-OFF LOT(S):

Lot 11: Radio Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM3808

3. The following Schedules in equal order of precedence:

Joint Schedules for framework reference number RM3808

- Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties)

 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
- Call-Off Schedules for C23353
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 11 (Installation Works)

 - Call-Off Schedule 14 (Service Levels)

4. CCS Core Terms (version 3.0.5)

5. Joint Schedule 5 (Corporate Social Responsibility)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

CALL-OFF START DATE 03/10/2022

CALL-OFF EXPIRY DATE 02/10/2027

CALL-OFF INITIAL PERIOD 5 years

CALL-OFF OPTIONAL EXTENSION PERIOD Not applicable

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION

90 days

CATALOGUE SERVICE OFFER REFERENCE: Unified Communications

CALL-OFF DELIVERABLES

2 way Radio System – 100 handsets, which includes battery, chargers, antenna and EMEA roaming SIM's with 12-months service and 5-Year terminal software upgrade service.

- Radio solution that utilises mobile data as the source of signal (i.e **LTE PoC**)
- Be able to broadcast to other handsets with the push of a button (Push to talk)
- Have a communication range of at least 2.5 squared kilometres
- Be able to operate in external environments (**at least IP67**)
- Able to encrypt radio communications, for Official level communications.
- Emergency button/alert feature to notify other users when in distress.
- Digital display that shows radio ID, reception strength, battery life etc. This should include a backlight for viewing in the dark.
- Minimum 8 hour battery life
- Rugged design that can withstand a drop from 1m
- Can be attached to clothing/utility accessories.
- 2 servers with autoswitching software
- Require delivery and on-site installation

Additional Services Summary:

Initial solution to be hosted on ENTEL servers. Radiocomms to enable

Additional Services

Managed Ofcom Licenced Service

Ofcom licence managed service includes:

1. Radiocomms will retain your Ofcom licensing documents
2. Radiocomms will contact you prior to the licence renewal date to verify that you licence is still required.
3. Radiocomms will ensure your licence is renewed by making payment on your behalf. An invoice for the amount due will be sent to you.

Radio Handset Extended Warranty

The extended warranty option increases the standard manufacturer's warranty of 2 years, to a total of either 3 years to 5 years.

The warranty is applicable to the radio body only and not the accessories.

Standard manufacturer warranty repairs may take up to 20 days to complete.

Please Note: The warranty does not cover defects or damage from misuse, negligence, improper storage, water or other liquids.

Radio Handset Premium Warranty

Premium and standard maintenance cover available upon request.

Radiocomms premium fully comprehensive maintenance cover includes:

- 24/7 emergency pager
- 24/7 telephone call back support in response to the initial pager notification
- 4 hour on site cover
- Remote diagnostics
- Radio infrastructure replacement equipment held as spare parts

Radiocomms standard maintenance cover includes:

- Office hour call out facility
- Immediate remote telephone support during office hours
- Next working day on site engineering
- Radio infrastructure replacement equipment held as spare parts

NEW TRBOWatch maintenance cover with remote monitoring

Radiocomms TRBOWatch maintenance cover including:

- Office hour call out facility
- Immediate remote telephone support during office hours
- Immediate remote login support to TRBOWatch*
- Next working day on site engineering
- Radio infrastructure replacement equipment held as spare parts
- Monthly proactive system checks

*Requires access permission to view TRBOWatch system onsite and subject to SLA

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is [REDACTED] in the first 12 months of the Contract.

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4 and 5 in Framework Schedule 3 (Framework Prices).

The Charges will not be impacted by any change to the Framework Prices.

REIMBURSABLE EXPENSES

Not recoverable

PAYMENT METHOD

Bank Transfer

BUYER'S INVOICE ADDRESS:

Direct Award Call-Off Order Form
V1.0 12082019

Home Office, Shared Service Centre, Phoenix House, Newport, NP10 8FZ

BUYER'S AUTHORISED REPRESENTATIVE

Vulcan House, 6 Millsands

Sheffield,

South Yorkshire S3 8NU

ADDITIONAL INSURANCES

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

GUARANTEE

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

SOCIAL VALUE COMMITMENT

Not applicable

STAFF TRANSFER

The following parts of Call-Off Schedule 2 (Staff Transfer) shall apply:

Part C (No Staff Transfer On Start Date)

Part E (Staff Transfer on Exit) will apply to every Contract.

QUALITY PLAN

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

MAINTENANCE OF ICT ENVIRONMENT

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

BUSINESS CONTINUITY AND DISASTER RECOVERY

In accordance with Call-Off Schedule 8 (Business Continuity and Disaster Recovery) Part A, the Supplier's BCDR Plan at Annex 1 will apply.

SECURITY REQUIREMENTS

In accordance with Call-Off Schedule 9, Part A (Short Form Security Requirements) to apply]

BUYER'S SECURITY POLICY

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)

Not Applicable

CLUSTERING

Not Applicable

SERVICE LEVELS AND SERVICE CREDITS

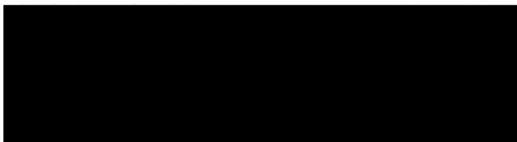
Service Credits will accrue in accordance with Call-Off Schedule 14 Part B (Long Form Service Levels and Service Credits).

The required Service Maintenance Level is Level 1

The Service Credit Cap is in accordance with Call-Off Schedule 14 (Service Levels)

The Service Period is one (1) Month

SUPPLIER'S AUTHORISED REPRESENTATIVE



Units 2 & 3, The Chase Centre
8 Chase Road, Park Royal
London
NW10 6QD

SUPPLIER'S CONTRACT MANAGER



Units 2 & 3, The Chase Centre
8 Chase Road, Park Royal
London
NW10 6QD

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

OPERATIONAL BOARD


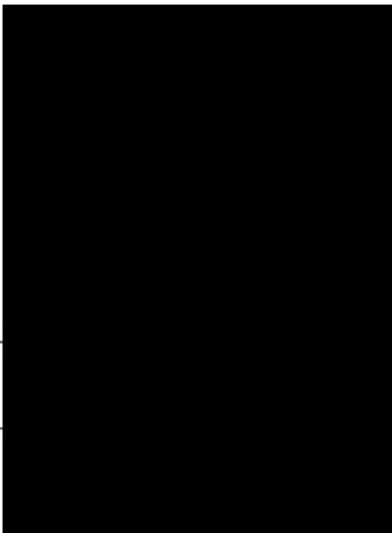
Not applicable when the Call-Off Contract is awarded through a direct award procedure.

KEY SUBCONTRACTOR(S)

TASSTA GmbH
Entel UK Limited

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:	02/10/2022	Date:	30/09/2022