



## **The Warwickshire Independent Road Victim Advisor Service – Prior Information Notice – Reference WP23-0003**

The Police and Crime Commissioner for Warwickshire Mr Philip Seccombe (the Commissioner) is committed to reducing death and serious injury on Warwickshire roads. That mission is clearly set out in his [Police and Crime Plan for 2021-25](#) in his quest to 'keep people safe and reduce harm'.

Within the Police and Crime Plan are also very clear priorities to support victims and witnesses of crime in order to 'deliver better justice for all'. In the context of death and serious injury on the road, the term 'victim' extends to close family relatives, who may themselves be deeply affected.

As chair of the Warwickshire Road Safety Partnership, the Commissioner presides over a 'safe systems' approach to road safety in Warwickshire. A distinct aspect of the safe system approach is having a strong focus on post-collision response and victim care. More detail is available from the [Warwickshire Road Safety Partnership web site](#).

An independent provider was commissioned in 2022 to develop a needs assessment which sought to understand the following:

- Understand the support needs of victims and survivors in Warwickshire;
- Understand the prevalence, challenges, need and demand relating to road victims and survivors not just the numbers and typology of victims but disaggregate different categories (for example, gender, age, minority, groups, vulnerability and geographical location and understand who is at greatest risk or overrepresented in road casualty statistics)
- Identify the types of services victims and survivors currently receive and assess the effectiveness interventions and efficiency of such services. Specifically the presenting needs of victims and survivors who are accessing specialist and generic voluntary and public sector support services, specifically capturing data where this is available
- Have there been any complaints about failure to receive an appropriate service?
- Identify cross-cutting categories of need and identify protected characteristics that are of high or medium relevance i.e. disability, gender (sex), pregnancy and maternity, race/ethnicity, age. Identify if any or all these protected characteristics are likely to cause increased vulnerability
- Identify the gaps and constraints in support and emerging threats to communities. What are the barriers to providing services to victims? e.g. do

victims and survivors know who to contact for help or information to access support. What are the barriers to accessing services?

### **What will be commissioned?**

The next stage for the Police & Crime Commissioner for Warwickshire is to design a service specification for the IRVA service we intend to commission to go live in September/October 2023 to address the findings of the needs assessment. The findings and recommendations from the 2022 Road Victims Needs Assessment Report will be taken into account in developing the new specification for the services. The findings of the report will be made available when the full tender is advertised in due course.

### **Current & Future Needs**

Outline current and future need to inform the next commissioning cycle and development of service specification.

### **Commissioning Intentions**

- What road victims services should look like in the next 3-5 years
  - Outline appropriate commissioning approaches and propose key priorities for consideration as to what service/s should be purchased to make best use of available resources and increase the PCC's response to road victims and survivors.
  - Identify opportunities for collaboration with statutory partners and other agencies to establish proper linkages and intervention to address needs of road victims and survivors

### **Key Performance Indicators**

- Identify key performance indicators for commissioned services. This will form the basis of the monitoring and evaluation of interventions commissioned.
  - how to develop victims and survivors outcome measures or indicators;
  - how to measure victims and survivors outcomes; and
  - how to measure and assess quality in support service provision and enable the effective evaluation and sharing of learning

### **Market Engagement Event**

A market engagement event will be held via Microsoft Teams on **Thursday 11<sup>th</sup> May 13:00 to 14:30**. The purpose of the event is to provide an overview of objectives of the new IRVA service, summary of the needs assessment and recommendations and explain the procurement process and timelines and enable suppliers to ask questions.

### **Next Steps**

Organisations that are interested in participating in the engagement event are asked to express their interest via the messaging facility on the EU Supply portal by no later than **17:00** on the **10 May 2023**. Please provide name(s) and email address(es) of all who wish to attend the event, a Teams invite will be sent via email. If you cannot attend the event but would still like to express your interest in the commissioning of this service please message via EU Supply to confirm.

Should you have any issues accessing the EU Supply portal please email [procurement@warwickshire.police.uk](mailto:procurement@warwickshire.police.uk)

Suppliers that have any questions in advance of the supplier event can use the messaging facility on the EU Supply portal. Questions and responses will be collated and made available to all interested suppliers.

It is important to note that participation in any future open tender process will be open to any supplier and participation at this stage is not a pre-requisite.