Order Form

CALL-OFF REFERENCE: AGEMCSU/TRANS/22/1393

THE BUYER: NHS Arden and Greater East Midlands

Commissioning Support Unit

BUYER ADDRESS Cardinal Square, 10 Nottingham Road, Derby DE1

3QT

THE SUPPLIER: Medigold Health Consultancy Limited

SUPPLIER ADDRESS: Medigold House, Queensbridge, Northampton

NN4 7BF

REGISTRATION NUMBER: 3507491

DUNS NUMBER: n/a

SID4GOV ID: n/a

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 17th February 2023.

It's issued under the Framework Contract with the reference number RM6182 Framework Contract Reference number for the provision of Occupational Health Service for NHS Arden and GEM CSU.

CALL-OFF LOT(S):

Lot 1: Occupational Health and Employee Assistance Programmes, Fully Managed

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6182.
- 3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6182

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- o Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM6182
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 14 (Service Levels)
- 4. CCS Core Terms (version 3.0.8)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6182
- 6. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract: None

CALL-OFF START DATE: 31st April 2023

CALL-OFF EXPIRY DATE: 30th April 2025

CALL-OFF INITIAL PERIOD: 2 Years, with an option to extend for 1 year

CALL-OFF DELIVERABLES

Option A: See details below Call-Off Schedule 20 (Call-Off Specification)



MAXIMUM LIABILITY

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

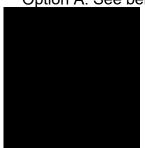
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The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £106,575.00.

CALL-OFF CHARGES

Option A: See below Call-Off Schedule 5 (Pricing Details)



REIMBURSABLE EXPENSES None

PAYMENT METHOD Payment by BACS

BUYER'S INVOICE ADDRESS: NHS Arden and GEM CSU 0DE Payables M405 Shared Business Service PO Box 312 LEEDS LS11 1HP

Invoices: sbs.apinvoicing@nhs.net

BUYER'S AUTHORISED REPRESENTATIVE

Head of HR & OD Business Partners

Westgate House, Market Street, Warwick, CV34 4DE

BUYER'S ENVIRONMENTAL POLICY

https://www.ardengemcsu.nhs.uk/

BUYER'S SECURITY POLICY

https://www.ardengemcsu.nhs.uk/

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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SUPPLIER'S AUTHORISED REPRESENTATIVE



SUPPLIER'S CONTRACT MANAGER



PROGRESS REPORT FREQUENCY On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY Quarterly on the first Working Day of each quarter

KEY STAFF



KEY SUBCONTRACTOR(S)



SERVICE CREDITS
Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT

ESG at Medigold Health - Summary (Updated June 2022)

Medigold Health has previously been committed to supporting a wide variety of corporate social initiatives; in January 2021, it took the next step of appointing a Head of Environmental, Social and Governance, to lead on its ESG programme.

Medigold Health is currently undertaking the B Corp Impact Assessment which includes identifying and improving our approaches, *inter alia*, to:

Framework Schedule 6 (Order Form Template and Call-Off Schedules) Crown Copyright 2020

- The impact our business has on the **environment** including the levels and type of energy we use; our carbon emissions and how we monitor, set targets and mitigate our levels; the waste we generate and how we dispose of it;
- The relationships we have with our **employees** including the levels of engagement and satisfaction; how we pay and reward our people; how we provide career development opportunities; and the diversity in our teams;
- The support we give to the **communities** within which we operate, so that we can all thrive together, including implementing a volunteer programme; and the focus we give to our charitable donations;
- The social and environmental good practices we operate with our **suppliers**;
- The internal systems we operate and how we are **governed**; the decisions that are taken by our Board which impact on all stakeholders to the business; and how we listen to what our people, customers and suppliers have to say.

Medigold Health's aim is to achieve B Corp Certification. We recognise this will be a significant challenge. However, we will then be able to demonstrate the highest standard of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose.

Our ESG strategy will continually evolve and will be reviewed on an annual basis. We published our first Annual ESG Report for 2021-2022 in April 2022.

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:	Apr 21, 2023	Date:	Apr 21, 2023