Attachment 2b(ii) – Contract Certificate Lot 2

RM6336 – eDisclosure and Review Services

**Lot 2 - End to End Service package for documents and data** (up to Official/Official Sensitive)

**Instructions**

You (the bidder) are required to complete Table A (highlighted yellow)

Your Contract Customer must verify that the information you have provided is true and accurate by completing and signing Table B below (highlighted blue).

**Mandatory requirements**

You need to submit 2 completed certificates for Lot 2. Once each of the Attachments 2bii has been signed by your Customer Contact, you must upload both completed Attachment 2bii to the applicable question in the e-Sourcing suite.

Your Attachment 2bii must be uploaded to the e-Sourcing suite by the timelines set out in paragraph 5 of Attachment 1 – About the Framework.

No attachments other than the contract example certificates are permitted; any additional documents submitted will be disregarded in the evaluation of this question.

The contract examples must evidence a contract that you have successfully delivered or are delivering in the last 18 months prior to publication of the contract notice.

If the Contract is ongoing you must be delivering the services. You cannot use a Contract where you have not yet delivered the services*.*

Contracts can be from the public or private sector.

Examples of Contracts awarded under other frameworks via call-off contracts will be considered valid, but framework contracts themselves will not be valid.

This contract must be relevant, and clearly and unambiguously cover the mandatory requirements within the scope of the Specification for Lot 2, which can be found at Framework Schedule 1 (Specification).

The summary of the contract must clearly describe your role in delivering the contract and detailing your technical capability to successfully deliver the Lot 2 requirement.

The mandatory requirements refer to the CPR. Examples of work completed in common law jurisdictions where the CPR does not apply will also be accepted. If submitting any such example, the example must include details of why the bidder submits this is an equivalent experience to that of providing the service pursuant to the CPR.

Over the two certificates you must demonstrate delivery of all mandatory requirements of the Lot. You must complete the services covered section to tell us which mandatory elements each certificate covers. Customers must also confirm this in section B.

Examples may cover situations where your organisation was acting as prime contractor, key subcontractor or part of a consortium. Where you relied on other such entities to perform the contract, you need to tell us who they were and describe the function that each such other entity performed under the contract.

Customer contact provided must not have been employed or appointed by your organisation, or from within your associated group of companies, within the past 18 months prior to the publication of the contract notice.

Please note that we reserve the right to contact the Customer Contact to verify the information provided in the certificate.

**Contract examples will be evaluated PASS/FAIL**You will fail this question and be removed from the competition

* If your certificates do not meet all the mandatory requirements
* A Customer contact signs option B
* We have contacted the Customer Contact to verify the information provided and they cannot or will not verify the information

Contract Certificate template

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| --- | --- |
| **Table A** be completed by the Bidder. | |
| **Lot 2 - End to End Service package for documents and data** (up to Official/Official Sensitive)    Delete as applicable  [Case study 1]  [Case study 2] | |
| **Contract Certificate as requested by:** | [Bidder name] |
| **Name of Entity Providing Certificate:** | [Customer organisation name] |
| Contract Certificate Section A - Contract Header Information (details of the Contract to be certified) **to be completed by the bidder.** | |
| Name of Contract Customer ("Customer"): | [Registered Name] |
| Name of Contracted Supplier ("Supplier"): | [Registered Name] |
| Contract Title ("Contract"): | [Agreed Contract Name for Contract] |
| Completed Public Sector contracts only *Enter N/A if not applicable* | Award Notice Reference: [reference e.g. 2011/S 239-387260] |
| Total Contract value: | £[insert value] |
| Length of Contract: | [insert length of Contract] |
| Summary of the contract: | |
| **Services covered:** | Delete as applicable   * Strategic Oversight, Advice and Support * Document Identification * Data Preservation and Collection * Document Processing * Document Review * Document Reviewers * Document Production * Disclosure from Other Opponent Parties * Security Requirements - up to ‘Official’ (and including ‘Official Sensitive’) or equivalent |
| **Services provision start date:** | [dd/mm/yyyy] |
| **Services provision end date/anticipated end date:** | [dd/mm/yyyy] |
| **Table B** be completed by the Customer. | |
| Contact Details (with whom further queries, if any, can be raised) and further information to: | |
| **Customer Contact** | [Name of customer authorised to provide Certificate] |
| **Customer business address** | [Customer business address] |
| **Customer business number** | [Customer business number] |
| **Customer email** | [Customers email] |
| **Description of the services**  [Customer to add brief description] | |
| **Services:** | [Customer to confirm service delivered/being delivered - delete as applicable]   * Strategic Oversight, Advice and Support * Document Identification * Data Preservation and Collection * Document Processing * Document Review * Document Reviewers * Document Production * Disclosure from Other Opponent Parties * Security Requirements up to ‘Official’ (and including ‘Official Sensitive’) or equivalent |
| **Performance (Please submit either Option A or B)** | |
| **OPTION A:**  We hereby certify that, to the best of our knowledge and belief, the Supplier has satisfactorily supplied the services and delivered/delivering the deliverables and the outcomes described in the table above in accordance with the Contract. | (Authorised signature and date including the title of the individual who has signed)  **Signed……………………………………..** |
| **OR** |  |
| **OPTION B:**  We are unable to certify that the Supplier has satisfactorily supplied/delivering the services described in the table above in accordance with the Contract for the following reasons: | (Authorised signature and date including the title of the individual who has signed)  **Signed……………………………………..** |
| Reason 1; Reason; etc. as guidance below. | |
| **Guidance for Entities providing Certificates** | |
| Liability of any Customer certifying, whilst the information in this Certificate has been provided in good faith in the belief that it is truthful and accurate, the Customer does not assume any responsibility or any liability nor make any guarantee, representation or warranty as to the contents of this Certificate. The Customer shall not be liable for and hereby excludes liability for any loss, damage (including any special, exemplary, indirect, incidental, consequential damages, costs or associated legal fees) that may be suffered as a result of use of the Certificate and its content, to the fullest extent permitted by law. Nothing in this Certificate shall affect, or constitute a waiver of, the Customer's rights or remedies in relation to the Contract.  If you are unable to certify that the Supplier has satisfactorily supplied the services in accordance with the Contract, please provide the reason or reasons why performance was not in accordance with the Contract. These may include the following or other reasons: 1. delays in supplying the services; 2. failures to supply all services in accordance with the scope set out in the Contract; 3. failures to meet any service levels and/or supply the services in accordance with quality standards; 4. any other failure by the Supplier to comply with its obligations under the Contract. | |