

## Order Schedule 4 (Order Tender)

### E01 - Scope of services

Evidence provided to warrant a PASS mark.

### E02 - Meeting Timeframes

Evidence provided to warrant a PASS mark.

### E03 – Research Design, Methods and Approaches

#### Overview

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#### Research context

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### Survey mode

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Service	Percentage
Food delivery	85%
Online grocery delivery	78%
Online banking	72%
Online shopping	68%
Online bill payment	65%
Online appointment scheduling	62%
Online news and entertainment	58%
Online travel booking	55%
Online job applications	52%
Online government services	48%

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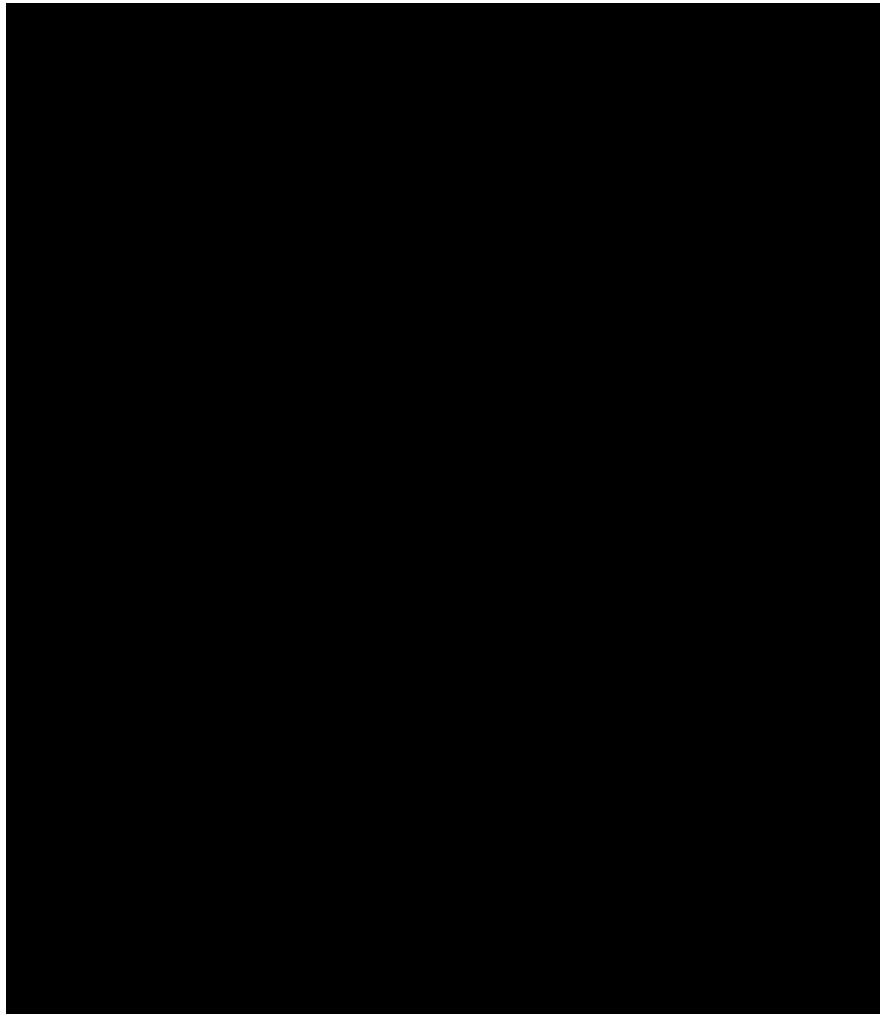
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Project Version: v1.0  
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Name	Role on project	Responsibilities	Days <sup>6</sup>
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A horizontal bar chart consisting of 15 black bars of varying lengths. The bars are arranged in a single row, with the longest bar in the center and the shortest bars at the ends. The lengths of the bars represent a distribution of data, with the central bar being the most prominent.

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Project Version: v1.0  
Model Version: v1.0

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Age Group	Percentage of Respondents
18-29	95%
30-49	92%
50-64	90%
65+	65%

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Response	Current Government (%)	Previous Government (%)
Yes	85	15
No	15	85
Don't know	0	0

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Horizontal bar chart showing the percentage of respondents who believe that the current administration is responsible for the current state of the world. The chart shows that 100% of respondents believe the current administration is responsible, while 100% of respondents believe the previous administration is responsible.

Administration	Percentage of respondents
Current administration	100%
Previous administration	100%

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[REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]
[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED]

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Order Schedule 4 (Order Tender)**

Order Ref:

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