

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82701**

ROUTE: 187

ROUTE AGREEMENT

THIS ROUTE AGREEMENT is dated the SIXTEENTH day of MARCH 2023.

BETWEEN

(1) LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at 5 Endeavour Square, London, E20 1JN (the "Corporation");

and

(2) METROLINE WEST LIMITED of company number 08401654 and whose registered office is at Comfortdelgro House, 329 Edgware Road, Cricklewood, London, NW2 6JP (the "Operator").

RECITALS:

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

IT IS AGREED AS FOLLOWS:

1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.
 2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.
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3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.
4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.
5. This Route Agreement commenced on 3 May 2022 and the Services commenced on 4 March 2023 (the "Commencement Date"). This Route Agreement shall continue in force until 1 March 2030 (the "Expiry Date") unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

Signed on behalf of the
Corporation by

Signed on behalf of the
Operator by:

Signature: _____

Signature: _____

Name: *TOM CUNNINGTON*

Name: _____

Position: *HEAD OF BUS
BUSINESS DEVELOPMENT*

Position: _____

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SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 187 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Willesden Junction Garage (WJ)
Station Road
Willesden Junction
London
NW10 4XB

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 187: Park Royal, Central Middlesex Hospital - Finchley Road, O2 Centre

Date of Structural Change: 4 March 2023.

Date of Service Change: 4 March 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Finchley Road, O2 Centre: Central Middlesex Hospital Bus Interchange, Private Road In Central Middlesex Hospital Grounds, Coronation Road, Western Road, Asda Access Road, Park Royal Road, Minerva Road, North Acton Road, Acton Lane, Station Road, Harlesden High Street, Park Parade, Wrotesley Road, All Souls' Avenue, Doyle Gardens, Liddell Gardens, Chamberlayne Road, Banister Road, Kilburn Lane, Premier Corner, Salusbury Road, Fernhead Road, Shirland Road, Formosa Street, Warwick Avenue, Clifton Gardens, Clifton Road, Maida Vale, Hall Road, Circus Road, Wellington Road, Finchley Road, Sainsburys Access Road.

Towards Park Royal, Central Middlesex Hospital: Sainsburys Access Road, Bus Turning Circle, Sainsburys Access Road, Finchley Road, Avenue Road, Adelaide Road, Finchley Road, Wellington Road, Circus Road, Hall Road, Maida Vale, Clifton Road, Clifton Gardens, Warwick Avenue, Formosa Street, Shirland Road, Fernhead Road, Carlton Vale, Kilburn Lane, Banister Road, Chamberlayne Road, Station Terrace, Chamberlayne Road, Liddell Gardens, Doyle Gardens, All Souls' Avenue, Wrotesley Road, Park Parade, Harlesden High Street, Station Road, Acton Lane, North Acton Road, Chase Road, Standard Road, Park Royal Road, Private Road In Central Middlesex Hospital Grounds.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

PARK ROYAL, CENTRAL MIDDLESEX HOSPITAL

Private stand for 3 buses in bus interchange area. 2 spaces on south side of Central Middlesex Hospital Bus Interchange and 1 space in the layby beyond bus stop A. Buses proceed from Private Road In Central Middlesex Hospital Grounds via Central Middlesex Hospital Bus Interchange to stand, departing to Central Middlesex Hospital Bus Interchange. Set down in Private Road In Central Middlesex Hospital Grounds, at Stop A (BP4971 - Central Middlesex Hospital, Last Stop on LOR: BP4971 - Central Middlesex Hospital) and pick up in Central Middlesex Hospital Bus Interchange, at Stop C (BP4969 - Central Middlesex Hospital, First Stop on LOR: BP4969 - Central Middlesex Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 187 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Park Royal, Central Middlesex Hospital.
OTHER INFORMATION:	Toilet facilities to be advised.

WILLESDEN JUNCTION STATION (from FINCHLEY ROAD, O2 CENTRE)

Private stand for three buses in parking area on north side of turning circle at eastern end of Station Approach. Buses proceed from Park Parade via Harlesden High Street, Station Road, Old Oak Lane, Station Approach and Bus Standing Area to stand, departing via Bus Standing Area, Bus Turning Circle, Station Approach, Old Oak Lane, Station Road and Harlesden High Street to Park Parade. Set down in Park Parade, At stop D (1381 - Park Parade, Last Stop on LOR: 1381 - Park Parade) and pick up in Park Parade, At stop C (1380 - Park Parade, First Stop on LOR: 1380 - Park Parade).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Harlesden, Jubilee Clock.

KENSAL RISE STATION

Public stand in Station Terrace in two parts:

1. On east side, for 4 buses, commencing opposite No. 20 and extending 45 metres north to a point 10 metres south of northern steps leading to Chamberlayne Road.
2. On north side, for 2 buses, commencing opposite No. 11 and extending 20 metres westwards.

From Finchley Road, O2 Centre.

Buses proceed from Station Terrace via Dagmar Gardens, Linden Avenue and Station Terrace to stand, departing via Station Terrace to Chamberlayne Road. Set down in Station Terrace, at Stop KR (34114 - Kensal Rise Station #, Last Stop on LOR: 34114 - Kensal Rise Station #) and pick up in Chamberlayne Road, at Stop KJ (11615 - Station Terrace, First Stop on LOR: 11615 - Station Terrace).

From Park Royal, Central Middlesex Hospital.

Buses proceed from Chamberlayne Road via Station Terrace, Dagmar Gardens, Linden Avenue and Station Terrace to stand, departing via Station Terrace and Chamberlayne Road to Station Terrace. Set down in Chamberlayne Road, at Stop KH (7733 - Kensal Rise Station #, Last Stop on LOR: 7733 - Kensal Rise Station #) and pick up in Station Terrace, at Stop KR (34114 - Kensal Rise Station #, First Stop on LOR: 34114 - Kensal Rise Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kensal Rise.

QUEENS PARK STATION, CLAREMONT ROAD

Public stand for three buses on east side of Claremont Road (eastern arm), commencing 18 metres north of the kerb line of Kilburn Lane and extending 37 metres north.

From Finchley Road, O2 Centre.

Buses proceed from Kilburn Lane via Claremont Road to stand, departing via Claremont Road and Kilburn Lane to Premier Corner. Set down in Kilburn Lane, at Stop H (11705 - Queen's Park Station <> #, Last Stop on LOR: 11705 - Queen's Park Station <> #) and pick up in Premier Corner, at Stop B (11609 - Queen's Park Station <> #, First Stop on LOR: 11609 - Queen's Park Station <> #).

From Park Royal, Central Middlesex Hospital.

Buses proceed from Kilburn Lane via Claremont Road to stand, departing via Claremont Road to Kilburn Lane. Set down in Kilburn Lane, at Stop A (8408 - Allington Road, Last Stop on LOR: 8408 - Allington Road) and pick up in Kilburn Lane, at Stop H (11705 - Queen's Park Station <> #, First Stop on LOR: 11705 - Queen's Park Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Queens Park.
OTHER INFORMATION:	Additional buses may stand alongside the blank wall of the northern arm.

WARWICK AVENUE (from Park Royal, Central Middlesex Hospital)

Buses proceed from Clifton Gardens via Randolph Avenue, Sutherland Avenue, Maida Vale and Clifton Road departing to Clifton Gardens. Set down in Clifton Gardens, At stop K (1803 - Warwick Avenue Station <>, Last Stop on LOR: 1803 - Warwick Avenue Station <>) and pick up in Clifton Gardens, At stop H (1804 - Warwick Avenue Station <>, First Stop on LOR: 1804 - Warwick Avenue Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Warwick Avenue.

SWISS COTTAGE STATION, FINCHLEY ROAD (SOUTH) (from Park Royal, Central Middlesex Hospital)

Public stand for one bus in bay on west side of Finchley Road, commencing at a point 71 metres north of Hilgrove Road and extending 12 metres south.

Buses proceed from Finchley Road direct to stand, departing via Finchley Road and Avenue Road to Adelaide Road. Set down in Finchley Road, At stop M (33934 - Swiss Cottage Station <>, Last Stop on LOR: 11964 - Boundary Road) and pick up in Adelaide Road, at Stop D (BP6378 - Swiss Cottage Station<> / Avenue Road, First Stop on LOR: BP6378 - Swiss Cottage Station<> / Avenue Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Swiss Cottage.

FINCHLEY ROAD, O2 CENTRE

Private stand for two buses in layby on south side of access road to Sainsburys car park, extending 29 metres east.

Buses proceed from Sainsburys Access Road direct to stand, departing to Sainsburys Access Road. Set down in Sainsburys Access Road, at Stop FC (HC878 - O2 Centre / Sainsbury's, Last Stop on LOR: BP2127 - O2 Centre / Sainsbury's) and pick up in Sainsburys Access Road, at Stop FC (BP2127 - O2 Centre / Sainsbury's, First Stop on LOR: BP2127 - O2 Centre / Sainsbury's).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 187 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finchley Road, O2 Centre.
OTHER INFORMATION:	Sainsburys toilet facilities available 24 hours a day on Mondays to Saturdays and 1100-1700 on Sundays.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	187- 59877- MT-MF-1	06/03/23	A	10	10	10	5	1,158.71	250	289,677.50
Saturdays & Good Friday	187- 59877- MT-Sa-1	04/03/23	A	N/A	10	N/A	5	1,142.73	56	63,992.88
Sundays & Public Holidays*	187- 59877- MT-Su-1	05/03/23	A	N/A	7	N/A	5	863.24	58	50,067.92
								Total Scheduled In Service Mileage	364	403,738.30

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|------------------|
| 1. Early Termination Date
(clause 27.9) | 26 February 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services.

1

7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 187.
8. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2023 to 5 January 2024)	80.0% "On Time"
Minimum Performance Standard	80.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

**OUT
DIRECTION
Timing
Point Code**

Stop Name

**BACK
DIRECTION
Timing
Point Code**

Stop Name

PRYLHP Central Middlesex Hospital
HARLMC Willesden County Court
WRTRAS All Souls Avenue
KSLRSN Kensal Rise Station #
QNPKN Queen's Park Station <> #
WRKASN Warwick Avenue Station <>
SJWDSN St John's Wood Station <>

FNRDOC O2 Centre / Sainsbury's
SCOTSN Swiss Cottage Station <>
SJWDSN St John's Wood Station <>
WRKASN Warwick Avenue Station <>
QNPKN Queen's Park Station <> #
KSLRSN Wrentham Avenue
WRTRAS All Souls Avenue
HARLMC Willesden County Court

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo
Body Manufacturer and Type	MCV
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	30 + 1 wheelchair space
Maximum Standing Capacity	37
Maximum Length	10,350mm
Maximum Width	2,500mm
Number of Doors	Two
Year of Manufacture	2023
Engine Type (Including Euro Rating)	Electric Vehicle

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 4 MARCH 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 2,808,000.00 per annum |
| 2. | Period Contract Payment | £ 216,000.00 |
| 3. | Scheduled In Service Mileage | 403,738.30 miles p.a. |
| 4. | Deduction Figure | £ 6.96 per mile |
| 5. | Date of Tender | 22 February 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 11 (Quarter 4) and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 1 April 2023 (Payment Period 1, Quarter 1) to 5 January 2024 (Payment Period 10, Quarter 3). | |