

Request for Proposal (RFP) on behalf of UK Research and Innovation – STFC

**Subject: UKRI RE21211 – Calibration service for the ionisation** 

radiation portable instruments

**Sourcing Reference Number: RE21211** 

## **Section 6 – Selection questionnaire**

#### 6.1 Introduction

The Selection questionnaires are located in the within the e-sourcing tool.

Guidance on **how to register and use the e-sourcing portal** is available at http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx

UKRI - RE21211 - Calibration service for the ionisation radiation portable instruments

## **OPEN PROCEDURE**

## Bidder Guidance notes for completion for Parts 1, 2, 3 and definitions for all sections

- 1. The "authority" means the named Contracting Authority or anyone acting on behalf of the Contracting Authority, that is seeking to invite suitable candidates to participate in this procurement process.
- 2. "You" / "Your" refers to the potential Supplier or Bidder completing this standard Selection Questionnaire i.e. the legal entity responsible for the information provided. The term "potential supplier" is intended to cover any economic operator as defined by the Public Contracts Regulations 2015 (as amended) (referred to as the "regulations") and could be a registered company; the lead contact for a group of economic operators; charitable organisation; Voluntary Community and Social Enterprise (VCSE); Special Purpose Vehicle; or other form of entity.
- 3. Please ensure that all questions are completed in full, and in the format requested. If the question does not apply to you, please state 'N/A'. Should you need to provide additional information in response to the questions, please submit a clearly identified annex.
- 4. The authority recognises that arrangements set out in section 1.2 of the standard Selection Questionnaire, in relation to a group of economic operators (for example, a consortium) and/or use of sub-contractors, may be subject to change and will, therefore, not be finalised until a later date. The lead contact should notify the authority immediately of any change in the proposed arrangements and ensure a completed Part 1 and Part 2 is submitted for any new organisation relied on to meet the selection criteria. The authority will make a revised assessment of the submission based on the updated information.
- 5. For Part 1 and Part 2 every organisation that is being relied on to meet the selection must complete and submit the self-declaration.
- 6. For answers to Part 3 If you are bidding on behalf of a group, for example, a consortium, or you intend to use sub-contractors, you should complete all of the questions on behalf of the consortium and/ or any sub-contractors, providing one composite response and declaration.

The authority confirms that it will keep confidential and will not disclose to any third parties any information obtained from a named customer contact, other than to the Cabinet Office and/or contracting authorities defined by the regulations, or pursuant to an order of the court or demand made by any competent authority or body where the authority is under a legal or regulatory obligation to make such a disclosure.

## PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

## Part 1: Potential supplier Information

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection shall complete and submit the Part 1 and Part 2 self-declaration.

Section 1	Potential Supplier Information				
Question Number	Question	Response			
1.1 (a)	Full name of the potential supplier submitting the information				
1.1 (b) – (i)	Registered office address (if applicable)				
1.1 (b) – (ii)	Registered website address (if applicable)				
1.1 (c)	Trading status  a) public limited company b) limited company c) limited liability partnership d) other partnership e) sole trader f) third sector				
1.1 (d)	g) other (please specify your trading status)  Date of registration in country of origin				
1.1 (d) 1.1 (e)	Company registration number (if applicable)				
1.1 (c) 1.1 (f)	Charity registration number (if applicable)				
1.1 (g)	Head office DUNS number (if applicable)				
1.1 (h)	Registered VAT number				
1.1 (i) – (i)	If applicable, is your organisation registered with the appropriate professional or trade register(s) in the member state where it is established?	Yes □ No □ N/A □			
1.1 (i) – (ii)	If you responded yes to 1.1(i) - (i), please provide the relevant details, including the registration number(s).				
1.1 (j) – (i)	Is it a legal requirement in the state where you are established for you to possess a particular authorisation, or be a member of a particular organisation in order to provide the services specified in this procurement?	Yes □ No □			
1.1 (j) – (ii)	If you responded yes to 1.1(j) - (i), please provide additional details of what is required and confirmation that you have complied with this.				
1.1 (k)	Trading name(s) that will be used if successful in this procurement				
1.1 (I)	Relevant classifications (state whether you fall within one of these, and if so which one)  a) Voluntary Community Social Enterprise (VCSE) b) Sheltered Workshop c) Public service mutual				
1.1 (m)	Are you a Small, Medium or Micro Enterprise (SME) <sup>1</sup> ?	Yes □ No □			

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 $<sup>^{\</sup>rm 1}$  See EU definition of SME  $\underline{\text{https://ec.europa.eu/growth/smes/business-friendly-environment/smedefinition}$  en

1.1 (n)	Details of Persons of Significant Control (PSC), where appropriate:  - Name; - Date of birth; - Nationality; - Country, state or part of the UK where the PSC usually lives; - Service address; - The date he or she became a PSC in relation to the company (for existing companies the 6 April 2016 should be used); - Which conditions for being a PSC are met; - Over 25% up to (and including) 50%, - More than 50% and less than 75%, - 75% or more. 3  (Please enter N/A if not applicable)	N/A 🗆
1.1 (o)	Details of immediate parent company:	N/A □
	<ul> <li>Full name of the immediate parent company</li> <li>Registered office address (if applicable)</li> <li>Registration number (if applicable)</li> <li>Head office DUNS number (if applicable)</li> <li>Head office VAT number (if applicable)</li> <li>(Please enter N/A if not applicable)</li> </ul>	
1.1 (p)	Details of ultimate parent company:  - Full name of the ultimate parent company - Registered office address (if applicable) - Registration number (if applicable) - Head office DUNS number (if applicable) - Head office VAT number (if applicable)  (Please enter N/A if not applicable)	N/A □

Please note: A criminal record check for relevant convictions may be undertaken for the preferred suppliers and the persons of significant in control of them.

Please provide the following information about your approach to this procurement:

Section 1	Bidding Model		
Question Number	Question	Response	
1.2 (a) - (i)	Are you bidding as the lead contact for a group of economic operators?	Yes □ No □	

<sup>&</sup>lt;sup>2</sup> UK companies, Societies European (SEs) and limited liability partnerships (LLPs) will be required to identify and record the people who own or control their company. Companies, SEs and LLPs will need to keep a PSC register and must file the PSC information with the central public register at Companies House. See PSC guidance.

<sup>&</sup>lt;sup>3</sup> Central Government contracting authorities should use this information to have the PSC information for the preferred supplier checked before award.

			liste (a) (ii), If no sup pro- gro- refe	If yes, please provide details listed in questions 1.2(a) (ii), (a) (iii) and to 1.2(b) (i), (b) (ii), 1.3, Section 2 and 3. If no, and you are a supporting bidder please provide the name of your group at 1.2(a) (ii) for reference purposes, and complete 1.3, Section 2 and 3		(ii), (b)	
1.2 (a) - (ii)	Name of group of economic operators applicable)						
1.2 (a) - (iii)	Proposed legal structure if the group of economic operators intends to form a single legal entity prior to signing a conductor awarded. If you do not propose to form single legal entity, please explain the legal structure.	named ntract, if n a					
1.2 (b) - (i)	Are you or, if applicable, the group of economic operators proposing to use contractors?	sub-	Yes No				
1.2 (b) - (ii)		led yes to 1.2(b)-(i) please provide additional details for each in the following table: we may ask them to complete this form					
	Name						
	Registered address						
	Trading status						
	Company registration number						
	Head Office DUNS number (if applicable)						
	Registered VAT number						
	Type of organisation						
	SME (Yes/No)						
	The role each sub-contractor will take in providing the works and /or supplies e.g. key deliverables						
	The approximate % of contractual						
	obligations assigned to each sub- contractor						

## **Contact details and declaration**

- 1)I declare that to the best of my knowledge the answers submitted, and information contained in this document are correct and accurate.
- 2)I declare that, upon request and without delay I will provide the certificates or documentary evidence referred to in this document.
- 3)I understand that the information will be used in the selection process to assess my organisation's suitability to be invited to participate further in this procurement.

- 4)I understand that the authority may reject this submission in its entirety if there is a failure to answer all the relevant questions fully, or if false/misleading information or content is provided in any section.
- 5)I am aware of the consequences of serious misrepresentation.

Section 1	Contact details and declaration		
Question Number	Question	Response	
1.3 (a)	Contact name		
1.3 (b)	Name of organisation		
1.3 (c)	Role in organisation		
1.3 (d)	Phone number		
1.3 (e)	E-mail address		
1.3 (f)	Postal address		
1.3 (g)	Signature (electronic is acceptable)		
1.3 (h)	Date		

## **Part 2: Exclusion Grounds**

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection must complete and submit the Part 1 and Part 2 self-declaration.

Section 2	Grounds for Mandatory Exclusion			
Question Number	Question	etion Response		
2.1 (a)	Regulations 57(1) and (2)			
	The detailed grounds for mandatory exclusion of an organisation are set out on this <u>webpage</u> , which should be referred to before completing these questions.			
	Please indicate if, within the past five years you, your organisation or any other person who has powers of representation, decision or control in the organisation been convicted anywhere in the world of any of the offences within the summary below and listed on the webpage.			
2.1 (a) - (i)	Participation in a criminal	Yes □		
	organisation.	No □		
		If Yes, ple	ease provide details at 2.1(b)	
2.1 (a) -	Corruption.	Yes □		
(ii)		No □		
		If Yes, ple	ease provide details at 2.1(b)	
2.1 (a) -	Fraud.	Yes □		
(iii)		No □		
		If Yes, ple	ease provide details at 2.1(b)	
2.1 (a) -	Terrorist offences or offences linked	Yes □		
(iv)	to terrorist activities	No □		
		If Yes, please provide details at 2.1(b)		
2.1 (a) -	Money laundering or terrorist	Yes □		
(v)	financing	No □		
		If Yes, ple	ease provide details at 2.1(b)	
2.1 (a) -	Child labour and other forms of	Yes □		
(vi)	trafficking in human beings	No □		
		If Yes, ple	ease provide details at 2.1(b)	
2.1 (b)	If you have answered yes to question			
	Date of conviction, specify which of the grounds listed the conviction was for, and the reasons for conviction,  Identity of who has been convicted  If the relevant documentation is available electronically please provide the			
	web address, issuing authority, precise		• •	
2.2	If you have answered Yes to any of the		Yes □	
	above have measures been taken to		No □	
	demonstrate the reliability of the organ			
	despite the existence of a relevant gro	ound for		
	exclusion? (Self-Cleaning)			
2.3 (a)	Regulation 57(3)		Yes □	
			No □	

	Has it been established, for your organisation by a judicial or administrative decision having final and binding effect in accordance with the legal provisions of any part of the United Kingdom or the legal provisions of the country in which the organisation is established (if outside the UK), that the organisation is in breach of obligations related to the payment of tax or social security contributions?	
2.3 (b)	If you have answered yes to question 2.3(a), please provide further details. Please also confirm you have paid or have entered into a binding arrangement with a view to paying, the outstanding sum including where applicable any accrued interest and/or fines.	

Please Note: The authority reserves the right to use its discretion to exclude a potential supplier where it can demonstrate by any appropriate means that the potential supplier is in breach of its obligations relating to the non-payment of taxes or social security contributions.

Section 3	Grounds for discretionary exclusion				
Question Number	Question	Response			
3.1	Regulation 57 (8)  The detailed grounds for discretionary exclusion of an organisation are set out on this webpage, which should be referred to before completing these questions.				
	Please indicate if, within the past three years, and the following situations have applied to you, your person who has powers of representation, decisorganisation.	te if, within the past three years, anywhere in the world any of situations have applied to you, your organisation or any other as powers of representation, decision or control in the			
3.1 (a)	Breach of environmental obligations?	Yes □ No □ If yes, please provide details at 3.2			
3.1 (b)	Breach of social obligations?	Yes □ No □ If yes, please provide details at 3.2			
3.1 (c)	Breach of labour law obligations?	Yes □ No □ If yes, please provide details at 3.2			
3.1 (d)	Bankrupt or is the subject of insolvency or winding-up proceedings, where the organisation's assets are being administered by a liquidator or by the court, where it is in an arrangement with creditors, where its business activities are suspended or it is in any analogous situation arising from a similar	Yes □ No □ If yes, please provide details at 3.2			

	procedure under the laws and regulations of any State?	
3.1 (e)	Guilty of grave professional misconduct?	Yes □ No □ If yes, please provide details at 3.2
3.1 (f)	Entered into agreements with other economic operators aimed at distorting competition?	Yes □ No □ If yes, please provide details at 3.2
3.1 (g)	Aware of any conflict of interest within the meaning of regulation 24 due to the participation in the procurement procedure?	Yes □ No □ If yes, please provide details at 3.2
3.1 (h)	Been involved in the preparation of the procurement procedure?	Yes □ No □ If yes, please provide details at 3.2
3.1 (i)	Shown significant or persistent deficiencies in the performance of a substantive requirement under a prior public contract, a prior contract with a contracting entity, or a prior concession contract, which led to early termination of that prior contract, damages or other comparable sanctions?	Yes □ No □ If yes, please provide details at 3.2
3.1 (j) 3.1 (j) - (i)	Please answer the following statements  The organisation is guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria. Is the above statement true of your organisation?  The organisation has withheld such information.	Yes □ No □ If Yes, please provide details at 3.2
3.1 (j) - (ii) 3.1 (j) - (iii)	The organisation is not able to submit supporting documents required under regulation 59 of the Public Contracts Regulations 2015.	Yes □ No □ If Yes, please provide details at 3.2
3.1 (j) - (iv)	The organisation has influenced the decision-making process of the contracting authority to obtain confidential information that may confer upon the organisation undue advantages in the procurement procedure, or to negligently provided misleading information that may have a material influence on decisions concerning exclusion, selection or award.	Yes □ No □ If Yes, please provide details at 3.2  Yes □ No □

		If Yes, please provide details at 3.2
3.2	If you have answered Yes to any of the above, explain what measures been taken to demonstrate the reliability of the organisation despite the existence of a relevant ground for exclusion? (Self-Cleaning)	

# **Part 3: Selection Questions**

Section 4	Economic and Financial Standing		
Question Number	Question	Response	
4.1	Are you able to provide a copy of your audited accounts for the last two years, if requested? If no, can you provide <b>one</b> of the following: answer with Y/N in the relevant box.	Yes □ No □	
	(a) A statement of the turnover, Profit and Loss Account/Income Statement, Balance Sheet / Statement of Financial Position and Statement of Cash Flow for the most recent year of trading for this organisation.	Yes □ No □	
	(b) A statement of the cash flow forecast for the current year and a bank letter outlining the current cash and credit position.	Yes □ No □	
	(c) Alternative means of demonstrating financial status if any of the above are not available (e.g. forecast of turnover for the current year and a statement of funding provided by the owners and/or the bank, charity accruals accounts or an alternative means of demonstrating financial status).	Yes □ No □	

Section 5	If you have indicated in the Selection Questionnaire question 1.2 that you are part of a wider group, please provide further details below:		
Question Number	Question	Response	
Name of or	ganisation		
Relationsh	Relationship to the Supplier completing these questions		
5.1	Are you able to provide parent company accounts if requested to at a later stage?	Yes □	
		No □	
5.2	If yes, would the parent company be willing to	Yes □	
	provide a guarantee if necessary?	No □	
5.3	If no, would you be able to obtain a guarantee	Yes □	
	elsewhere (e.g. from a bank)?	No □	

Section 6	Technical and Professional Ability	
Question Number	Question	
6.1	Please provide details of up to three contracts, in any combination from either the public or private sector; voluntary, charity or social enterprise (VCSE) that are relevant to our requirement. VCSEs may include samples of grant-funded work. Contracts for supplies or services should have been performed during the past three years. Works contracts may be from the past five years.	
	The named contact provided should be able to provide written evidence to confirm the accuracy of the information provided below.	

Consortia bids should provide relevant examples of where the consortium has delivered similar requirements. If this is not possible (e.g. the consortium is newly formed or a Special Purpose Vehicle is to be created for this contract) then three separate examples should be provided between the principal member(s) of the proposed consortium or Special Purpose Vehicle (three examples are not required from each member).
Where the Supplier is a Special Purpose Vehicle, or a managing agent not intending to be the main provider of the supplies or services, the information requested should be provided in respect of the main intended provider(s) or sub-contractor(s) who will deliver the contract.
If you cannot provide examples, see question 6.3

	Contract 1	Contract 2	Contract 3
Name of customer organisation			
Point of contact in the organisation			
Position in the organisation			
E-mail address			
Description of contract			
Contract Start date			
Contract completion date			
Estimated contract value			

6.2	Where you intend to sub-contract a proportion of the contract, please demonstrate how you have previously maintained healthy supply chains with your sub-contractor(s)
	Evidence should include, but is not limited to, details of your supply chain management tracking systems to ensure performance of the contract and including prompt payment or membership of the UK Prompt Payment Code (or equivalent schemes in other countries)
6.3	If you cannot provide at least one example for questions 6.1, in no more than 500 words please provide an explanation for this e.g. your organisation is a new start-up, or you have provided services in the past but not under a contract.

Section 7	Modern Slavery Act 2015: Requirements under Modern Slavery Act 2015	
7.1	Are you a relevant commercial organisation as defined by section 54 ("Transparency in supply chains etc.") of the Modern Slavery Act 2015("the Act")?	☐ Yes ☐ No
	Bidder guidance - Bidder shall confirm they are or are not a relevant commercial organisation as defined by section 54 of the Modern Slavery Act 2015 by answering Yes or No.	
	<b>Yes</b> - Please provide the relevant URL in question 7.2	

	<b>No</b> - Please provide an explanation in question 7.3	
	Scoring Criteria - For Information Only	
7.2	Please only answer this question if you have answered <b>Yes</b> to question 7.1 in which you have confirmed that you are compliant with the annual reporting requirements contained within Section 54 of the Modern Slavery Act 2015?	Please provide relevant URL
	If you are subject to the Modern Slavery Act then it is a requirement of the Contracting Authority in its contractual terms, for you to comply with this obligation including the Contracting Authority's right of audit under any contract awarded.	
	Bidder Guidance - The bidder shall provide the relevant URL or attachment	
	This submission must be compliant with the Modern Slavery Act to achieve a PASS.	
	If your organisation is not currently captured by the Modern Slavery Act and is not currently compliant, but will be prior to any contract award, as you will be captured by the Act upon the award then this will achieve a PASS.	
	If your organisation is captured by the Modern Slavery Act and is not currently compliant, nor will it be prior to any contract award then this will result in a FAIL	
	Please note: It is of paramount importance that any organisation needs to thoroughly consider before submitting its response, that having a UK subsidiary will not automatically mean that an overseas parent company is caught by the Modern Slavery Act, since a subsidiary may act completely independently of its parent or other group companies.	
7.3	Scoring Criteria - Mandatory Pass/fail  Please only answer this question if you have answered <b>No</b> to question 7.1 in which you have confirmed that you are not required to be compliant with the annual reporting requirements contained within Section 54 of the Modern Slavery Act 2015?  If you are subject to the Modern Slavery Act then it is a requirement of the Contracting Authority in its	Please provide an explanation
	contractual terms, for you to comply with this obligation including the Contracting Authority's right of audit under any contract awarded.	

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Bidder Guidance - The bidder shall provide an	
explanation as an attachment.	
If your organisation is not captured by the Modern	
Slavery Act please ensure that you provide a clear	
explanation to achieve a PASS. The Contracting	
Authority also actively encourages those	
organisations that are not captured by the Act to	
comply with the Spirit of the Act.	
comply man and opinit of the rise.	
Please note:	
It is of paramount importance that any organisation	
needs to thoroughly consider before submitting its	
response, that having a UK subsidiary will not	
automatically mean that an overseas parent	
company is caught by the Modern Slavery Act, since	
a subsidiary may act completely independently of its	
parent or other group companies.	
Scoring Criteria - Mandatory Pass/fail	

## **Additional Questions**

Suppliers who self-certify that they meet the requirements to these additional questions will be required to provide evidence of this if they are successful at contract award stage.

Section 8	Additional Questions
8.1	Insurance
8.1 (a)	Please self-certify whether you already have, or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover indicated below:
	Employer's (Compulsory) Liability Insurance = £5 Million Public Liability Insurance = £5 Million Professional Indemnity Insurance = £2 Million
	*It is a legal requirement that all companies hold Employer's (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to Sole Traders.

Section 9	Payment to Sub-contractors and Supply Chain (Self-declarations)	
Question Number	Question	Response
	If you intend to use a supply chain for this contract, you must demonstrate you have effective systems in place to ensure a reliable supply chain. This criterion is focused on exploring your payment systems.  If your response to question 9.1 is that you do not intend to use a supply chain for this contract, you are not required to complete the rest of this section	
9.1	Please confirm if you intend to use a supply chain for this contract.	☐ Yes ☐ No

	If you answer "No" you do not need to complete the rest of this section,	
	The Bidder shall answer yes or no	
	Scoring Criteria - For Information Only	
9.2	Please confirm that you have systems in place to ensure that those in your supply chain are paid within your agreed contractual terms.  The Bidder shall answer yes or no	☐ Yes ☐ No ☐ N/A
	Yes – Pass No – Fail	
	Scoring Criteria - Mandatory Pass/Fail	
9.3	Please confirm you have procedures for resolving disputed *invoices promptly and effectively with those in your supply chain.	☐ Yes ☐ No ☐ N/A
	The Bidder shall answer yes or no	
	Yes – Pass No – Fail	
	Scoring Criteria - Mandatory Pass/fail	
	Bidder guidance *Not all payments involve an invoice, this may be the submission of timesheets for a payment that is due for a services-based contract, therefore procedures apply to all payments that are due.	
9.4	Please confirm whether you are a signatory to a *code or standard on payment practices.	☐ Yes ☐ No ☐ N/A
	Scoring Criteria - For Information Only	
	Bidder guidance *a payment code or standard is a voluntary initiative, where signatories agree to undertake certain behaviours as a mark of good practice. For example, signatories to the Prompt Payment Code commit to paying 95% of their invoices within 60 days.	
9.5	If you have answered "Yes" to question 9.4 above, please confirm whether you have taken steps to ensure that you meet the requirements of the code or standard.	☐ Yes ☐ No ☐ N/A
	The Bidder shall answer yes or no	
	Yes – Pass No – Fail	
	Scoring Criteria - Mandatory Pass/fail	

9.6	PUBLIC SECTOR CONTRACTS ONLY – Requirement under the Public Contracts Regulations 2015 (as amended) (Regulation 113)  For all contracts entered into pursuant to a procurement carried out under the Public Contract Regulations 2015(as amended), please confirm you include 30-day payment terms in all your subcontracts (and you require your supply chain to do so) on all such contracts.  The Bidder shall answer yes or no  Yes – Pass No – Fail	☐ Yes ☐ No ☐ N/A
9.7	PUBLIC AND PRIVATE SECTOR CONTRACTS  Please provide the percentage of invoices *paid by you to those in your immediate supply chain on all contracts within 60 days of the receipt of the invoice in each of the last two six-month periods. This should include the percentage of invoices paid within each of the following categories:  • within 30 days  • in 31 to 60 days  • in 61 days or more.  Please include the total volume of invoices in each category.  It is acceptable to cross refer to information that has previously been submitted to Government or is publicly available (provided it covers the requested period), in which case, please provide details and/or insert link(s):  If you are unable to demonstrate that 95% of invoices payable to your supply chain on all contracts have been paid within 60 days of the receipt of the invoice in each of the last two sixmonth periods, please explain why and if applicable what remedial steps you have taken and/or are planning to take.  The Bidder Shall answer Yes or No (with explanation) or No  Scoring Criteria - Mandatory Pass/fail  Yes - Pass  Bidder guidance - a pass is a submission that demonstrates 95% paid within 60 days	□ Yes □ No □ N/A  Please ensure you provide an explanation and supporting evidence if required to justify a 'No'

No with acceptable explanation to the Contracting Authority – Pass

## **Important**

It is imperative to note that a 'No' with explanation will be at the sole discretion of the Contracting Authority to decide if this is a Pass or Fail, based upon the explanation and any supporting evidence.

Bidder guidance a 'No' with explanation could be, but not limited to one of the following reasons:

- 1) The bidder is a new entrant to the market who may not have a payment history.
- 2) The volume of invoices processed by the bidder as performance below the required standard may be acceptable where volumes of invoices processed are particularly high or particularly low as measurement by percentage may distort the true picture.
- 3) The bidder can satisfy the Contracting Authority that it has made any necessary changes and / or put plans in place to remedy any payment issues. This may include, for example, any structural / process / system changes, along with a timeline for improvement that is acceptable to the Contracting Authority.

No - Fail

Bidder guidance a response of 'No' without any explanation may result in a Fail

Example: A bidder is unable to confirm payment the performance required, explain or show any plans for improving payment performance, then the Contracting Authority may determine that this is grounds for exclusion.

Bidder guidance not all payments involve an invoice, this may be the submission of timesheets for a payment that is due for a services-based contract, therefore procedures apply to all payments that are due.

## **Evidence Requirements (questions 9.1 – 9.7)**

Evidence for self-declarations (questions 9.2 - 9.7):

Prior to any contract award the following evidence will be required from the successful bidder(s) by the Contracting Authority (where the bidder has answered "Yes" to question 9.1 above) to verify the bidder's responses

Question	estion Evidence Requirements (questions 2-6)	
9.2	A copy of your standard payment terms for all of your supply chain contracts.	
9.2 Details of the systems which are in place to ensure that suppliers are paid		

	promptly.
9.3	A copy of your procedures for resolving disputed invoices promptly and effectively.
9.3	Details of any payments of interest for late payments you have paid in the past 12 months or which became due during the past 12 months and remain payable (contractually or under late payment legislation) and, if any such payment has been made (or arose), an explanation as to why this occurred and an outline of what remedial steps have been taken to ensure this does not occur again.
9.4	Details of any code or standard on payment practices to which you are a signatory.
9.5	If you are a signatory to a code or standard on prompt payment, details of what steps you have taken to ensure that you meet the requirements of the code or standard.
9.6	A copy of your standard payment terms used with sub-contractors on public sector contracts subject to the Public Contract Regulations 2015 (as amended)

SEL5.5	Please self-certify that your organisation has a Health and Safety Policy that complies with current legislative requirements. These should consider not only were your organisation is based but also any needs that are required in the country of delivery of the procurement.
Bidder	The Bidder shall answer Yes or No
Guidance	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Yes – Pass
Туре	No – Fail

SEL5.6	Has your organisation or any of its Directors or Executive Officers been in receipt of enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?
Bidder	The Bidder shall answer Yes or No
Guidance	Yes – Fail* – Please provide details within SEL5.6.1 No – Pass – No response required for SEL5.6.1
	If your answer to this question is "Yes", please provide details in a separate document attachment to SEL5.6.1 of the conviction or notice and details of any remedial action or changes you have made as a result of conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Fail* – Please provide details within SEL5.6.1
Туре	No – Pass – No response required for SEL5.6.1

SEL5.6.1	Supporting Documentation for SEL5.6 - Enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.6 please provide details of the conviction or notice and details of any remedial action or changes that you have made as a result of the conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
	This information should be provided as an attachment to this question. Any bidder declaring enforcement or remedial action within SEL5.6 but not providing evidence may not be considered.
Scoring	For Information Only
Criteria	
Answer	Document Upload
Туре	

SEL5.7	Has your organisation been convicted of breaching environmental legislation, or had any notice served upon it, in the last three years by any environmental regulator or authority (including local authority)?
Bidder Guidance	The Bidder shall answer yes or no
	Yes – Fail* – Please provide details within SEL5.7.1 No – Pass – No response required for SEL5.7.1
	If your answer to this question is "Yes", please provide details in a separate document attached for SEL5.7.1 of the conviction or notice and details of any remedial action or changes you have made as a result of conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under environmental legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	<b>Yes</b> – Fail* – Please provide details within SEL5.7.1 <b>No</b> – Pass – No response required for SEL5.7.1

SEL5.7.1	Supporting Documentation for SEL5.7 - breaching environmental legislation, in the last 3 years?
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.7 please provide details of the conviction or notice and details of any remedial action or changes that you have made as a result of the conviction or notices served.  The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.

	This information should be provided as an attachment to this question. Any
	bidder declaring enforcement or remedial action within SEL5.7 but not
	providing evidence may not be considered.
Scoring	For Information Only
Criteria	·
Answer	Document Upload
Туре	

SEL5.8	If you use sub-contractors, do you have processes in place to check whether any of these organisations have been convicted or had a notice served upon them for infringement of environmental legislation?
Bidder	The Bidder Shall answer Yes/No/Not Applicable
Guidance	A response of 'Yes' or 'Not Applicable' will result in a pass and a response of 'No' will result in a fail against this question.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Multiple Choice Dropdown
	Yes – Pass
	No – Fail
	N/A – Pass

SEL5.9	In the last three years, has any finding of unlawful discrimination been made against your organisation by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or;  In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?
Bidder	The Bidder shall answer <b>Yes</b> or <b>No</b>
Guidance	Yes – Fail* – Please provide details within SEL5.9.1 No – Pass – No response required within SEL5.9.1
	*If you have answered "yes" please provide, as a supporting document to SEL5.9.1 including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Fail* - Please provide details within SEL5.9.1 No – Pass – No response required within SEL5.9.1

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SEL5.9.1	Supporting Documentation for SEL5.9
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.9 please provide a supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring.
	This information should be provided as an attachment to this question. Any bidder declaring unlawful discrimination within SEL5.9 but not providing evidence may not be considered.
Scoring Criteria	For Information Only
Answer Type	Document Upload
Турс	
	any finding of unlawful discrimination been made against your subcontractors by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or;  In the last three years, has any of your subcontractors had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?
Bidder	The Bidder Shall answer yes or no
Guidance	Yes – Fail*– Please provide details within SEL5.10.1 No – Pass – No response required within SEL5.10.1
	*If you have answered "yes" please provide a document to SEL5.10.1 providing a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your sub-contractors, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken by you and your sub-contractors to prevent similar unlawful discrimination reoccurring.
Scoring Criteria	Mandatory Pass / Fail

Answer	Yes – Fail* - Please provide details within SEL5.10.1
Туре	No – Pass – No response required to SEL5.10.1

SEL5.10.1	Supporting Documentation for SEL5.10
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.10 please provide a supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your subcontractor, please use the attachment to explain what action (if any) your subcontractor or your organisation has taken to prevent unlawful discrimination from reoccurring.
	If it is your organisations unequivocal intention to use the same subcontractor? should you be successful in being awarded this procurement opportunity, you may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring.  This information should be provided as an attachment to this question.
	Any bidder declaring unlawful discrimination within SEL5.10 but not providing evidence may not be considered.
Scoring Criteria	For Information Only
Answer Type	Document Upload

FOI1.1	FREEDOM OF INFORMATION ACT 2000 (FOIA) AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR)  Information provided in the course of the procurement process may be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004.  Please note that some of the information provided may be protected under the FOIA exemptions and EIR exceptions. More information on applying the exemptions or exceptions can be found under the information Commissioners Office (ICO) website <a href="http://ico.org.uk">http://ico.org.uk</a> Please confirm you have been informed that information provided under this
	Bid may be disclosed under the FOIA and EIR and agree to it being published.
Bidder Guidance	The Bidder shall answer <b>Yes</b> or <b>No</b>
	Yes – Pass
	No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No – Fail

FOI1.2	FREEDOM OF INFORMATION ACT 2000 AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 EXEMPTIONS
	Please complete this section <u>only</u> if you have agreed for your information to be disclosed under the FOIA or EIR in FOI1.1 If you have not agreed for your information to be disclosed under the FOIA or EIR in Question FOI1.1 please complete each field 'N/A' (not applicable)
	If you have agreed for your information to be disclosed under the FOIA or EIR in Question FOI1.1 please tell us what exemptions or exceptions may apply to your information and why?
Bidder Guidance	The Bidder shall provide details of their proposed exemptions/exception in the fields below.
	The Bidder shall note that if the Contracting Authority believes that the suggested exemptions or exceptions have not been applied properly, the Contracting Authority will disclose the requested information unless another exemption or exception can be applied by the Contracting Authority.
	Be aware that by completing FOI1.1 and answering 'yes' you have agreed for the Contracting Authority to disclose the provided information under the Freedom of Information Act 2000 or Environmental Information Regulation 2004; therefore, you will not be approached for consent.
	Bidders are required to complete the fields below, highlighting your proposed exemptions to this question.
	If you are not relying on any exemptions or exceptions, please complete each field 'N/A' (not applicable).
Scoring Criteria	For information only
Answer Type	Confidential Information and Justification for exemption/exception under FOIA/EIR
	Large text fields
	Commercially sensitive information and Justification for exemption/exception under FOIA/EIR
	Large text fields

## Section 6 - Award questionnaire

- 6.2 The Award questionnaires are located within the e-sourcing tool.
- 6.3 Guidance on completion of the questions is contained within bidder guidance provided, however the Contracting Authority actively encourages all organisations to seek formal clarifications through the e-sourcing tool, if any uncertainty exists as to how to complete the questions.

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

## **COMMERCIAL QUESTIONNAIRE**

## RFP Governance

AW1.1	FORM OF BID
	I declare that to the best of my knowledge the answers submitted in this RFP are correct. I understand that the information will be used in the process to assess my organisation's suitability to be invited to bid for the Contracting Authority's requirement and I am signing on behalf of my organisation. I understand that the Contracting Authority may reject this RFP if there is a failure to answer all relevant questions fully or if I provide false/misleading information.
	I understand that the Government's transparency agenda requires that sourcing documents, including RFP templates such as this, are published on a designated, publicly searchable web site, and, that the same applies to other sourcing documents issued by the Contracting Authority, including the RFP, and any contract entered into by the Contracting Authority or its Customers with its preferred supplier once the procurement is complete.
	By submitting a response to this RFP, I agree that our participation may be made public.
	I understand that the answers given in this response may be published on the web site (but elements may be redacted under Freedom of Information Act 2000 (FOIA) or Environmental Information Regulations 2004 (EIR)).
	By submitting a response to this RFP, I agree and accept the justification for the Contracting Authority's evaluation criteria.
	By submitting a response to this RFP I agreed and accept that the Contracting Authority reserves the right to change without notice the procedure for awarding the Contract, to reject any or all bids for the Contract, to stop the process and not award the Contract (in whole or in part) at any time without any liability on its part.
	By submitting a response to this RFP, I agree and accept that nothing in this process is intended to form any express or implied contractual relationship between the Parties unless and until a Contract is awarded. The Contracting Authority is not liable for any costs resulting from cancellation of this process nor any costs incurred by Bidders taking part in this procurement process.
	I understand that where sourcing documents issued by the Contracting Authority or contracts with its suppliers fall to be disclosed The Contracting Authority will redact them as it thinks necessary, having regard (inter alia) to the exemptions/exceptions in the FOIA or EIR.
Bidder Guidance	The Bidder shall answer <b>Yes</b> or <b>No</b>
Julianice	Yes – Pass

	No - Fail
Scoring	Mandatory Pass / Fail
Criteria	·
Answer	Yes – Pass
Type	No – Fail

AW1.2	Having examined the contents of the RFP we offer to carry out the requirement in conformity with the said conditions for the maximum fixed prices detailed in the schedule attached in response to AW5.2. We undertake to carry out the requirements specified within the period stated in the enquiry letter.  Our Bid offer shall be binding between us for a period of 90 days from the closing date for receipt of Bids.  Unless and until a formal agreement is prepared and executed this Bid and a written acceptance thereof shall constitute a binding contract between us.
	We understand that you are not bound to accept the lowest or any Bid you may receive.
Bidder Guidance	The Bidder shall answer <b>Yes</b> or <b>No</b>
	Yes – Pass
	No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No – Fail

## AW1.3 CERTIFICATE OF BONA FIDE BID

The essence of procurement is that the customer shall receive bona fide competitive Bids, from all those Bidding. In recognition of this principle, we certify that this is a bona fide Bid, intended to be competitive and that we have not fixed or adjusted the amount of Bid by or under or in accordance with any agreement with any other person.

We also certify that we have not done, and we undertake that we will not do at any time before the hour and date specified for the return of this Bid any of the following:

- (a) Communicate to a person other than the person calling for these Bids the amount or approximate amount of the proposed Bid, except where the disclosure, in confidence, of the approximate amount of the Bid was necessary to obtain insurance premium quotations for the preparation of the Bid;
- (b) Enter into any agreement or arrangement with any other person that he shall refrain from bidding or as to the amount of any Bid to be submitted;
- (c) Offer to pay or agree to pay or give any sum of money or valuable consideration directly or indirectly to any person for doing or having done or causing or have

	caused to be done in relation to any other Bid or proposed Bid for the said supply / service any act or thing of the sort described above.
	In this certificate, the word "person" includes any persons and anybody or association, corporate or unincorporated, and any "agreement or arrangement" includes any such transaction, formal or informal, and whether legally binding or not.
	We acknowledge that the Contracting Authority will be entitled to cancel the contract and to recover from us the amount of any loss resulting from such cancellation if we or our representatives (whether with our without our knowledge) shall have practiced collusion in Bidding for this contract or any other contract with the Contracting Authority or shall employ any corrupt or illegal practices either in the obtaining or execution of this contract or any other contract with the Contracting Authority.
	We agree that the Contracting Authority may disclose the Bidders information / documentation (submitted to the Contracting Authority during this Procurement) more widely within Government for the purpose of ensuring effective cross-Government procurement processes, including value for money and related purposes.
Bidder	The Bidder shall answer <b>Yes</b> or <b>No</b>
Guidance	The blader shall allower 165 or 140
	Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Type	No – Fail

## **Compliance to the Contract Terms**

AW4.1	Please confirm your acceptance of the Contract Terms that can be found within the Stage One: Overview section.
Bidder Guidance	The Bidder shall answer <b>Yes</b> , <b>No with justification</b> or <b>No</b>
	Yes, we accept the terms and condition in their entirety – Pass
	<b>No with justification</b> – Pass. See complete the document upload attached to AW4.2 with details of what amounts to a valid justification.
	No – Fail
	For absolute clarity should a bidder select 'Yes' or 'No' you are <b>not</b> required to respond to AW4.2, however if you select 'No with Justification' you will be required to complete AW4.2 in order to be considered.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Multiple Choice Dropdown
31	Yes, we accept the terms and condition in their entirety – Pass

No with justification – Pass. Complete the document upload attached to
AW4.2 with details of what amounts to a valid justification.
No – Fail

AW4.2	Where a Bidder has answered question AW4.1 with 'No with justification' they must detail the justification and the proposed change to the clause.
	Where a bidder has responded 'Yes' or 'No' to AW4.1 you are not required to respond to this question.
Bidder Guidance	A justification for not accepting a specific clause or series of clauses from the attached Contract Terms is that the Bidder would be in breach of legal requirements or statutory regulations by complying with that clause or series of clauses (i.e. for the avoidance of doubt, being unable to comply with a clause or series of clauses because of an internal policy reason will not be considered to be a justification for a legal requirement or statutory regulation).
	Where the Bidder has answered question AW4.1 as "no with justification", the Bidder shall provide a Contract mark-up utilising track changes detailing the relevant clause, the proposed changes to the clause and the justification for the changes. In this case, the Bidder shall score a pass if (but only if) the Contracting Authority considers both the following requirements are satisfied:
	<ul> <li>the reasons stated as justifying the Bidder's statement that it cannot accept the Contract Terms due to legal requirements or statutory regulations are valid; and</li> <li>the changes submitted do not create significant risk for the Contracting Authority and are reasonably necessary and proportionate to ensure the Bidder complies with the legal requirements and statutory regulations.</li> </ul>
	In the event of a Bidder answering Yes or No to Question AW4.1 and then providing a proposed mark-up, rejection of a clause or a justification for a change then the response will be a Fail.  Any bidder selecting 'No with Justification' to AW4.1 and failing to upload an attachment to this question detailing the information above may not be considered further.
	Bidders are to note that any requested modifications to the Contracting Authority Terms and Conditions on the grounds of statutory and legal matters only, should be raised as a formal clarification during the permitted clarification period.
Scoring Criteria	Mandatory Pass/Fail
Answer Type	Document Upload

## PRICE QUESTIONNIARE

AW5.1	Please confirm your price shall remain firm and fixed for 3 years. Thereafter they shall be subject to change in accordance with the terms of the contract.
Bidder	The Bidder shall answer <b>Yes</b> or <b>No</b>
Guidance	
	Yes – Pass
	<b>No</b> – Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Yes – Pass
Туре	No - Fail

AW5.2	Bidders are required to complete the Excel Pricing Schedule attached
	in the Document Upload attachments.
	All prices shall be in £ GBP and exclusive of VAT.
	All costs appearing elsewhere in the Bid but not mentioned in this Pricing Schedule shall be presumed waived.
Bidder Guidance	Bidders shall confirm they have completed the Pricing Schedule.
Guidance	The scoring methodology for this question shall be:
	The lowest price for a response which meets the pass criteria shall score 100.
	All other bids shall be scored on a pro rata basis in relation to the lowest price. The score is then subject to a multiplier to reflect the percentage value of the price criterion.
	Where the scoring criterion is worth 50% then the 0-100 score achieved will be multiplied by 50
	In the example if a supplier scores 80 from the available 100 points this will equate to 40% by using the following calculation: Score/Total Points multiplied by 50 ( $80/100 \times 50 = 40$ )
	The lowest score possible is 0 even if the price submitted is more than 100% greater than the lowest price.
	The lowest price for a response which meets the pass criteria shall score 100. All other bids shall be scored on a pro rata basis in relation to the lowest price. The lowest score possible is 0.
	For example, assuming the lowest bid is £100,000.
	Bid Price £100,000 Differential to the lowest price which meets mandatory pass criteria ('Differential') 0 Score 100
	Bid price - £120,000 Differential - 20% Score - 80

Scoring Criteria	Bid price - £140,000 Differential - 40% Score - 60 Bid Price - £150,000 Differential - 50% Score - 50 Bid Price - £175,000 Differential - 75% Score - 25 Bid Price - £200,000 Differential - 100% Score - 0 Bid Price - £300,000 Differential - 200% Score - 0 Maximum Marks - 40.00%
Answer	Price Document Upload
Туре	

AW5.4	The Contracting Authority is committed to delivering payments to suppliers within the timescales stated within our Contract terms and intend to embrace e-invoicing.  Further information and helpful guidance regarding e-invoicing and iSupplier is available on the UK SBS website at:  https://www.uksbs.co.uk/services/Finance/Pages/iSupplier.aspx  Please confirm if you are successfully awarded this contract, that your implementation team will work with the Contracting Authority to ensure that e-invoicing is established within 28 days of Contract award by the Contracting Authority.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – we will utilise an e-invoicing option - Pass
	No – we will not utilise an e-invoicing option – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – we will utilise an e-invoicing option - Pass
Туре	No – we will not utilise an e-invoicing option – Fail

## **QUALITY QUESTIONNIARE**

AW6.1	Please confirm your compliance to the requirements of Section 4 Specification
Bidder	The Bidder shall answer <b>Yes</b> or <b>No</b>
Guidance	
	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
Criteria	·
Answer Type	Yes – Pass No – Fail
	No – Fail

AW6.2	Variable Bids
	The Contracting Authority shall not accept variable bids as part of this Procurement. The criteria in regard to variable bids for this Procurement is outlined below.
Bidder Guidance	The Bidder shall answer <b>Yes</b> or <b>No</b>
	Yes - We have provided a variable bid only – Fail
	<b>No</b> - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – <b>Pass</b>
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes - We have provided a variable bid only – Fail
	No - We have chosen to only offer a main bid and have not chosen to
	provide an alternative bid submission – Pass

PROJ1.1	Please confirm that you have United Kingdom Accreditation Service (UKAS) (or equivalent) Accreditation
Bidder guidance	The Bidder shall answer <b>Yes</b> or <b>No</b>
	Yes – Pass, we have UKAS accreditation
	<b>No</b> – Fail, we do not have UKAS Accreditation
Scoring	Mandatory Pass / Fail
criteria	
Answer Type	Drop down menu - Yes / No

PROJ1.1.1	Please attach Evidence of your UKAS (or equivalent) Accreditation
Bidder	Bidders are to upload an attachment displaying evidence of their UKAS
guidance	Accreditation. Information submitted by the bidder can be used as
	supporting evidence against compliance to the specification in question
	AW6.1.
	UK SBS have the discretion to negate a response received from the
	bidder in question AW6.1 on the basis of their assessment
Scoring	For Information Only
criteria	
Answer Type	Document Upload

PROJ1.2	Please confirm you can provide, as an attachment, evidence of your
	technical capacity for calibrating for the provided list of
	instruments:

	<ol> <li>Alpha and beta instruments.</li> <li>Gamma rays instruments.</li> <li>X-ray (from 6 keV) instruments.</li> <li>Neutron instruments</li> </ol>
Bidder guidance	The Bidder shall confirm the following:
guidanoe	<b>Yes</b> – Pass, We can provide evidence for all 4 cases <b>No</b> – Fail, We cannot provide evidence for less than the 4 cases
Scoring criteria	Mandatory Pass / Fail
Answer Type	Drop down menu - Yes / No

PROJ1.2.1	Please attach evidence of your technical capacity for calibrating for the provided list of instruments:
	1. Alpha and beta instruments.
	2. Gamma rays instruments.
	3. X-ray (from 6 keV) instruments.
	4. Neutron instruments
Bidder guidance	The Bidder shall upload an attachment for each of the 4 cases listed.
	Please note this question shall be used as evidence to ascertain your
	compliance to question PROJ1.2. UK SBS, at their discretion, have the ability to <u>Fail</u> any bid if attachments requested are not provided.
Scoring criteria	For Information only
Answer Type	Document Upload

PROJ1.3	Please attach an example of a Pass and a Fail Certificate.
Bidder guidance	The Bidder shall upload an example of a Pass and Fail certificate as an attachment,
	Please note this question shall be used as evidence to ascertain your compliance to question AW6.1. UK SBS, at their discretion, have the ability to <b>Fail</b> any bid if attachments requested are not provided.
Scoring criteria	For information only
Answer Type	Document Upload

PROJ1.4	Please provide a copy of your company's Health & Safety Policy and Statement
Bidder guidance	The Bidder shall upload an attachment of their Health & Safety Policy and statement
	Please note this question shall be used as evidence to ascertain your compliance to question AW6.1. UK SBS, at their discretion, have the ability to <u>Fail</u> any bid if attachments requested are not provided.
Scoring criteria	Information Only
Answer Type	Document Upload

PROJ1.5	Please provide documentation showing your membership of a metrology organisation.
Bidder guidance	Bidders are to upload an attachment as a response to this question
Scoring criteria	Information only
Answer Type	Document Upload

PROJ2.1	Scope of Requirement
	Bidders are asked to provide documentation to demonstrate that they are capable of addressing all of the requirements covered in Point 3 – Scope of Requirement within the Section 4 Specification.
Bidder guidance	Bidders are asked to provide documentation to demonstrate that they are capable of addressing all of the requirements covered in Point 3 – Scope of Requirement within the Section 4 Specification.
	For absolute clarity, the questions that require
	3.1 Technical capacity – Service required
	a) Main Service
	The Bidder should be capable of calibrating the following type of ionisation radiation instruments:  - Alpha and beta contamination - Gamma ray - X-ray (from 6 keV) - Neutron
	<ul> <li>b) Additional Service <ol> <li>The Bidder should be capable of producing a report about the evaluation of the instrument calibration requirements and the instrumentation conditions.</li> <li>In the event that the instrument needs to be repaired, the Bidder should be capable of reporting to the Agency about the reasons of the work, giving an estimative cost and repairing it (on behalf of the Agency and once the Agency accept it).</li> <li>In the event that the instrument is new, the Bidder should be capable of calibrating first used instrument.</li> </ol> </li> </ul>
	3.2 Test facilities capabilities
	The Bidder should be capable of calibrating any IHP instrument from low to high dose rates levels with more than one source type of the following type of radiation:
	i. Alpha ii. Beta iii. Gamma iv. X-ray (from 6 keV) v. Neutron

	This question is limited to 3 sides of A4. Any additional content provided beyond this will not be considered or scored during the evaluation process. Where bidders include a cover page and/or annex, this will be taken into consideration within the page count and therefore this is discouraged. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm  Bidders should upload an attachment of their response to this question
Scoring criteria	Scoring is based on the 0 to 100 scoring methodology
	Maximum Marks 15.00%
Answer Type	Document Upload

PROJ2.2	The Bidder shall provide documentation about following the National Physical Laboratory Good Practice Guides.
Bidder guidance	The Bidder is to upload documentation demonstrating they follow the National Physical Laboratory Good Practice Guides
Scoring criteria	For Information Only
Answer Type	Document Upload

PROJ2.3	Administration and Customer Service
	Bidders are asked to provide documentation to demonstrate that they are capable of addressing all of the requirements covered in Point 4 – Administration and Customer Service within the Section 4 Specification.
Bidder guidance	Bidders are asked to provide documentation to demonstrate that they are capable of addressing all of the requirements covered in Point 4 – Administration and Customer Service within the Section 4 Specification.  For absolute clarity, the questions that require
	Administration and Customer Service
	a) Certificate document:
	Each calibrated instrument shall have a document that certifies the calibration pass/fail criterion. It shall contain at least:
	<ul> <li>Instrument details and type of radiation used for the calibration</li> <li>Details of the test (including the test conditions)</li> <li>Results of the test: pass/fail</li> <li>The staff involved in the test.</li> </ul>
	b) Repair document:
	In the event that an instrument has been repaired by the Bidder (after IHP approval), a document detailing work carried out shall be sent to IHP with the corresponding instrumentation certificate.
	c) First used instrument calibration

In the event that the instrument is new, each calibration of a first used instrument shall have a document that certifies the calibration pass/fail criterion. It shall contain at least:

- Instrument details and type of radiation used for the calibration
- Details of the test (including the test conditions)
- Results of the test: pass/fail

## d) Turn around days:

The staff involved in the test.

The Bidder should indicate the time required to calibrate each instrument type:

- Alpha & beta
- Gamma & X-rays
- Neutron

Under two possible scenarios:

- 1 instrument of each type
- 10 instruments of each type
- e) Carriage for instruments:

The Bidder should be capable of managing an adequate carriage for any quantity of instruments from IHP to the Bidder's calibration laboratory. The Bidder is requested to give a quote of two types of carriages:

- 20 (minimum) instruments of 2.0 kg each
- 10 (minimum) instruments of 14.0 kg each

10 (minimum) instruments (gamma & neutron trolley) of 40.0 kg each

Note: this could be an additional service depending on the Agency carriage availability for the date that the transportation should be done.

This question is limited to 3 sides of A4. Any additional content provided beyond this will not be considered or scored during the evaluation process. Where bidders include a cover page and/or annex, this will be taken into consideration within the page count and therefore this is discouraged. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm

Bidders should upload an attachment of their response to this question Scoring is based on the 0 to 100 scoring methodology

criteria Maximum Marks **15.00%** 

Scoring

**Answer Type** 

Document Upload

PROJ2.4 Service Levels and performance

35

# Bidders are asked to provide documentation to demonstrate that they are capable of addressing all of the requirements covered in Point 6 – Service Levels and Performance within the Section 4 Specification.

## Bidder guidance

Bidders are asked to provide documentation to demonstrate that they are capable of addressing all of the requirements covered in Point 6 – Service Levels and Performance within the Section 4 Specification.

For absolute clarity, the questions that require

## 6.1 Technical or administrative inquiry

The Bidder should offer a general telephone helpdesk service (technical or administrative) from Monday to Friday during working hours from 8:00 to 18:00. (Excluding Bank Holidays)

Any inquiry done by email should be answered in less than 24 hours (working days)

#### 6.2 Standard instrument calibration schedule

Once the Bidder receives the list of the instrument to perform a standard instrument calibration (specifying quantities and model types), the Bidder should send by email the schedule for the standard instrument calibration (for any instruments quantity) in less than 3 working days.

## 6.3 Standard instrument repair schedule

Once the Bidder receives the approval from the Agency to perform a standard instrument repair, the Bidder should send by email the schedule for the standard instrument repair in less than 3 working days.

#### 6.4 First used instrument calibration schedule

Once the Bidder receives the list of the instrument to perform the first used instrument calibration (specifying quantities and model types), the Bidder should send by email the schedule for the first used instrument calibration (for any instruments quantity) in less than 3 working days.

#### 6.5 Standard instrument calibration response time

Under normal working conditions the Bidder should perform a standard instrument calibration (for 1 instrument) in less than 3 working days after the reception of the instrument.

#### 6.6 Standard instrument repair response time

Under normal working conditions the Bidder should perform a standard instrument repair in less than 5 working days.

#### 6.7 First used instrument calibration response time

Under normal working conditions the Bidder should perform the first used instrument calibration (for 1 instrument) in less than 5 working days after the reception of the instrument.

## 6.8 Reporting instrument calibration result

The Bidder should send by email (in pdf format) one working day after the instrument shipment the reporting of the instrument calibration result.

This report should include at least:

- Instrument details and type of radiation used for the calibration
- Details of the test (including the test conditions)
- Results of the test: pass/fail
- The staff involved in the test.

# 6.9 Reporting about the evaluation of the instrument calibration requirements

If the Agency requests an evaluation of the instrument calibration requirements, the Bidder should send it by email (in pdf format) in less than 5 working days after the reception of the instrument.

## 6.10 Reporting about any instrument repair

If the instrument needs to be repaired, the Bidder should send it by email (in pdf format) a report justifying the work and the price in less than 5 working days after the reception of the instrument.

The following specific reports are needed:

- 1. For 6.1 to 6.9, a quarterly spreadsheet report is required to be issued via email capturing the specific Service Level Agreement.
- 2. A separate report is required for 6.10 capturing the Service Level Agreement

#### 6.11 Periodic report about the service provided

Every 6 months, counting from the contract month signature, the Bidder should send by email (in pdf format) a report explaining the work performed during this period, specifying the quantities, types and time used for each instrument from its arrival to its departure.

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Bidders should upload an attachment of their response to this question Scoring is based on the 0 to 100 scoring methodology

Scoring criteria

Maximum Marks 15.00%

Answer Type

**Document Upload** 

PROJ2.5	Risk Register
	Please provide a sample risk register for undertaking these types of instrument calibration services (and standard repair) as detailed in the specification documents.
Bidder	The Bidder must provide a sample risk register clearly detailing the top 5
guidance	risks associated with this project and how they plan to mitigate them
	This question is limited to 3 sides of A4. Any additional content provided beyond this will not be considered or scored during the evaluation process. Where bidders include a cover page and/or annex, this will be taken into consideration within the page count and therefore this is discouraged. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm  Bidders should upload an attachment of their response to this question
Scoring	Scoring is based on the 0 to 100 scoring methodology
criteria	Scoring is based on the o to 100 scoring methodology
	Maximum Marks 5.00%
Answer Type	Document Upload

PROJ2.6	Test Facilities
	Please confirm and attach evidence that you have a suitable test facilities that is capable of calibrating any instrument (from low to high dose rates levels):
	1. Alpha detector instruments.
	2. Beta detector instruments.
	3. Gamma detector instruments.
	4. X-rays (from 6 keV) detector instruments.
	5. Neutron detector instruments.
Bidder	The Bidder shall provide details of the structure of the facility involved in
guidance	undertaking the inspections
	This question is limited to 3 sides of A4. Any additional content provided beyond this will not be considered or scored during the evaluation process. Where bidders include a cover page and/or annex, this will be taken into consideration within the page count and therefore this is discouraged. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Calarina	Bidders should upload an attachment of their response to this question
Scoring criteria	Scoring is based on the 0 to 100 scoring methodology
	Maximum Marks 10.00%
Answer Type	Document Upload

PROJ2.7	Please provide details of the proposed team structure that will be
	undertaking the instrument calibration and repair services.

Bidder guidance	The Bidder shall provide details of the structure of the team involved in undertaking the inspections
	Bidders should upload an attachment of their response to this question
Scoring criteria	For information only
Answer Type	Document Upload