**Invitation to Quote**



**Invitation to Quote (ITQ) on behalf of the Science and Technology Facilities Council**

**Subject: 5 Tonne Gantry Crane Upgrade**

**Sourcing reference number: FM16148**

**Table of Contents**

**Section Content**

1 [About UK Shared Business Services Ltd.](#Section_1_About_UK_SBS)

2 [About our Customer](#Section_2_About_our_Customer)

3 [Working with UK Shared Business Services Ltd.](#Section_3_working_with_UK_SBS)

4 [Specification](#Section_4_Specification)

5 [Evaluation model](#Section_5_Evaluation_of_bids)

6 [Evaluation questionnaire](#Section_6_evaluation_questionnaire)

7 [General Information](#Section_7_general_information)

Appendix A Drawings

**Section 1 – About UK Shared Business Services**

**Putting the business into shared services**

### UK Shared Business Services Ltd (UK SBS) brings a commercial attitude to the public sector; helping our customers improve efficiency, generate savings and modernise.

### It is our vision to become the leading provider for our customers of shared business services in the UK public sector, continuously reducing cost and improving quality of business services for Government and the public sector.

Our broad range of expert services is shared by our customers. This allows our customers the freedom to focus resources on core activities; innovating and transforming their own organisations.

Core services include Procurement, Finance, Grants Admissions, Human Resources, Payroll, ISS, and Property Asset Management all underpinned by our Service Delivery and Contact Centre teams.

UK SBS is a people rather than task focused business. It’s what makes us different to the traditional transactional shared services centre. What is more, being a not-for-profit organisation owned by its customers, UK SBS’ goals are aligned with the public sector and delivering best value for the UK taxpayer.

UK Shared Business Services Ltd changed its name from RCUK Shared Services Centre Ltd in March 2013.

**Our Customers**

Growing from a foundation of supporting the Research Councils, 2012/13 saw Business Innovation and Skills (BIS) transition their procurement to UK SBS and Crown Commercial Services (CCS – previously Government Procurement Service) agree a Memorandum of Understanding with UK SBS to deliver two major procurement categories (construction and research) across Government.

UK SBS currently manages £700m expenditure for its Customers.

Our Customers who have access to our services and Contracts are detailed [here](http://www.uksbs.co.uk/services/procure/contracts/Pages/default.aspx).

**Section 2 – About Our Customer**

**Science and Technology Facilities Council (STFC)**

STFC is a world-leading multi-disciplinary science organisation, whose goal is to deliver economic, societal, scientific and international benefits to the UK and its people – and more broadly to the world.

STFC support an academic community of around 1,700 in particle physics, nuclear physics, and astronomy including space science, who work at more than 50 universities and research institutes in the UK, Europe, Japan and the United States, including a rolling cohort of more than 900 PhD students.

The organisation’s large-scale scientific facilities in the UK and Europe are used by more than 3,500 users each year, carrying out more than 2,000 experiments and generating around 900 publications.

The combination of access to world-class research facilities and scientists, office and laboratory space, business support, and an environment which encourages innovation has proven a compelling combination, attracting start-ups, SMEs and large blue chips such as IBM and Unilever.

**Examples of funded research**

* STFC is providing the design infrastructure for the £23bn UK microelectronics sector that underpins strategically important industries worth £78bn to the UK economy
* STFC’s ISIS facility and its users, working in partnership with the NHS, developed a novel material to improve the treatment of cleft lip and palate, speeding up healing times and reducing operating costs
* STFC’s Synchrotron Radiation Source was used to understand how conventional anti-malarial drugs work, allowing the development of more effective treatment to reduce the devastating global impact of malaria
* STFC’s ISIS facility is identifying new materials that can safely and conveniently store hydrogen, enabling the development of hydrogen-fuelled cars reducing reliance on fossil fuels and cutting carbon emissions

[www.stfc.ac.uk](http://www.stfc.ac.uk)

**Section 3 - Working with UK Shared Business Services Ltd.**

In this section you will find details of your Procurement contact point and the timescales relating to this opportunity.

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| **Section 3 – Contact details** | | |
| 3.1 | Customer Name and address | The Science and Technology Facilities Council  Rutherford Appleton Laboratory  Harwell Campus  Didcot  OX11 0QX |
| 3.2 | Buyer name | Hannah Miles |
| 3.3 | Buyer contact details | Hannah.miles@uksbs.co.uk |
| 3.4 | Estimated value of the Opportunity | £150,000 Excluding VAT |
| 3.5 | Process for the submission of clarifications and Bids | **All correspondence shall be submitted within the Emptoris e-sourcing tool. Guidance Notes to support the use of Emptoris is available** [**here**](http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx)**.**  **Please note submission of a Bid to any email address including the Buyer will result in the Bid not being considered.** |

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| **Section 3 - Timescales** | | |
| 3.6 | Date of Issue of Contract Advert and location of original Advert | Wednesday 28th September 2016  Contracts Finder |
| 3.7 | Site Visits  ***A site visit is a mandatory requirement to be eligible to bid for this requirement due to the specialist environment in which the successful tenderer will be working.*** | Wednesday 28th September – Wednesday 5th October 2016  ***To book a site visit please submit a suggested date, time and names of those that wish to attend through the message function on the Esourcing Portal.*** |
| 3.8 | Latest date/time ITQ clarification questions should be received through Emptoris messaging system | Wednesday 12th October 2016  11:00 am |
| 3.9 | Latest date/time ITQ clarification answers should be sent to all potential Bidders by the Buyer through Emptoris | Thursday13th October 2016  14:00 pm |
| 3.10 | Latest date/time ITQ Bid shall be submitted through Emptoris | Friday 14th October 2016  11:00 am |
| 3.11 | Anticipated rejection of unsuccessful Bids date | Monday 24th October 2016 |
| 3.12 | Anticipated Award date | Tuesday25th October 2016 |
| 3.13 | Anticipated Contract Start date | TBC This contract dictates that the work schedule will be agreed post tender with the chosen supplier. As detailed within the specification these works are required to be started and completed within an agreed 5 week period. |
| 3.14 | Anticipated Contract End date | TBC This contract dictates that the work schedule will be agreed post tender with the chosen supplier. As detailed within the specification these works are required to be started and completed within an agreed 5 week period. |
| 3.15 | Bid Validity Period | 60 Days |

**Section 4 – Specification**

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| Brief Description of Requirements  The Science and Technology Facilities Council (STFC) have a requirement to upgrade two of its existing Cranes from 3 Tonne to 5 Tonnes.  The location of the cranes is within a specialist warehouse which contains low levels of radiation.  There is potential for the existing cranes to have become charged over the duration of their installation, for this reason it will be required that upon installation of the new cranes the old ones are to be lowered, removed from the current unit and moved to a storage location on the RAL site.  If after testing it is confirmed that these cranes do not hold a charge these will be provided to the winning contractor should they wish to have for any residual scrap value. If this is the case STFC will need to be provided with the waste certificate.  Any workers on site will be under the full guidance of STFC Safety Officers who will provide full details of the environment which they will be working in. They will also be provided with radiation meters which will be reviewed in line with our current health and safety policy to ensure safety of all staff.  For the avoidance of doubt, all elements that are currently within the R5.1 building will be moved ahead of the commencement of works to allow a clear path for works to be conducted.  The new cranes must be brought into the building via the doors and old cranes removed the same way; removal of the roof is not an option.  The hours that suppliers would be permitted to work on site would be 08:00 – 18:00  Out of hours working (including weekends) can be arranged by agreement.  Whilst STFC has commissioned a review of the structural integrity to ensure that there is capacity to increase from 3 – 5 tonnes it will be the supplier’s duty to establish and complete any necessary alterations within the 5 week installation period. Full details of any structural works required to sustain the upgrade have been requested as part of your bid response.  STFC require the full works to be completed within a 5 week period. Within your bid response you will be asked to provide one programme and price based on a set 5 week period of 19th December 16 – 29th January 17 which is over the Christmas shutdown, and a second supplier driven 5 week period which must ensure full completion of works no later than Friday 24th March 2017.  Due to the specialised location of the cranes we are mandating site visits for this requirement.  Any interested supplier is required to submit a request for site visit as per the details contained within Section 3 – Timescales, 3.7. |

**Section 5 – Evaluation model**

The evaluation model below shall be used for this ITQ, which will be determined to two decimal places.

Where a question is ‘for information only’ it will not be scored.

The evaluation team may comprise staff from UK SBS, the Customer and any specific external stakeholders UK SBS deem required. After evaluation the scores will be finalised by performing a calculation to identify (at question level) the mean average of all evaluators (Example – a question is scored by three evaluators and judged as scoring 5, 5 and 6. These scores will be added together and divided by the number of evaluators to produce the final score of 5.33 (5+5+6 =16÷3 = 5.33)

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| **Pass / fail criteria** | | | |
| **Questionnaire** | **Q No.** | **Question subject** |
| Commercial | SEL1.2 | Employment breaches/ Equality |
| Commercial | FOI1.1 | Freedom of Information Exemptions |
| Commercial | AW1.1 | Form of Bid |
| Commercial | AW1.3 | Certificate of Bona Fide Bid |
| Commercial | AW3.1 | Validation check |
| Commercial | AW4.1 | Contract Terms |
| Price | AW5.5 | E Invoicing |
| Price | AW5.6 | Implementation of E-Invoicing |
| Quality | AW6.1 | Compliance to the Specification |
| Quality | PROJ3.8 | Please confirm that if awarded this contract, you would be able to complete and handover all works, no later than 27th March 2017. |
| - | - | Invitation to Quote – received on time within e-sourcing tool |

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| **Scoring criteria** | | | |
| Evaluation Justification Statement In consideration of this particular requirement UK SBS has decided to evaluate Potential Providers by adopting the weightings/scoring mechanism detailed within this ITQ. UK SBS considers these weightings to be in line with existing best practice for a requirement of this type. | | | |
| **Questionnaire** | **Q No.** | **Question subject** | **Maximum Marks** |
| Price | AW5.2 | Price (Christmas Shutdown) | 20% |
| Price | PROJ2.1 | Price (Supplier Driven) | 20% |
| Quality | PROJ3.4 | Please provide details of how you plan to manage continuity through team members for the duration of this contract. | 15% |
| Quality | PROJ3.5 | Please provide a method statement on how you would undertake the works from appointment to completion. | 15% |
| Quality | PROJ3.6 | Please identify what you feel would be the top 5 risks and how you plan to mitigate these risks. | 15% |
| Quality | PROJ3.7 | Please provide details of how you plan to manage the working conditions within the STFC environment. | 15% |

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| **Evaluation of criteria** |
| **Non-Price elements**  `  Each question will be judged on a score from 0 to 100, which shall be subjected to a multiplier to reflect the percentage of the evaluation criteria allocated to that question.  Where an evaluation criterion is worth 20% then the 0-100 score achieved will be multiplied by 20.  **Example** if a Bidder scores 60 from the available 100 points this will equate to 12% by using the following calculation: Score/Total Points available multiplied by 20 (60/100 x 20 = 12)  Where an evaluation criterion is worth 10% then the 0-100 score achieved will be multiplied by 10.  **Example** if a Bidder scores 60 from the available 100 points this will equate to 6% by using the following calculation: Score/Total Points available multiplied by 10 (60/100 x 10 = 6)  The same logic will be applied to groups of questions which equate to a single evaluation criterion.  The 0-100 score shall be based on (unless otherwise stated within the question): |
| |  |  | | --- | --- | | 0 | The Question is not answered or the response is completely unacceptable. | | 10 | Extremely poor response – they have completely missed the point of the question. | | 20 | Very poor response and not wholly acceptable. Requires major revision to the response to make it acceptable. Only partially answers the requirement, with major deficiencies and little relevant detail proposed. | | 40 | Poor response only partially satisfying the selection question requirements with deficiencies apparent. Some useful evidence provided but response falls well short of expectations. Low probability of being a capable supplier. | | 60 | Response is acceptable but remains basic and could have been expanded upon. Response is sufficient but does not inspire. | | 80 | Good response which describes their capabilities in detail which provides high levels of assurance consistent with a quality provider. The response includes a full description of techniques and measurements currently employed. | | 100 | Response is exceptional and clearly demonstrates they are capable of meeting the requirement. No significant weaknesses noted. The response is compelling in its description of techniques and measurements currently employed, providing full assurance consistent with a quality provider. |   All questions will be scored based on the above mechanism. Please be aware that the final score returned may be different as there may be multiple evaluators and their individual scores will be averaged (mean) to determine your final score.  **Example**  Evaluator 1 scored your bid as 60  Evaluator 2 scored your bid as 60  Evaluator 3 scored your bid as 40  Evaluator 4 scored your bid as 40  Your final score will (60+60+40+40) ÷ 4 = 50 |
| **Price elements** will be judged on the following criteria. |
| The lowest price for a response which meets the pass criteria shall score 100.  All other bids shall be scored on a pro rata basis in relation to the lowest price. The score is then subject to a multiplier to reflect the percentage value of the price criterion.  For example - Bid 1 £100,000 scores 100.  Bid 2 £120,000 differential of £20,000 or 20% remove 20% from price scores 80  Bid 3 £150,000 differential £50,000 remove 50% from price scores 50.  Bid 4 £175,000 differential £75,000 remove 75% from price scores 25.  Bid 5 £200,000 differential £100,000 remove 100% from price scores 0.  Bid 6 £300,000 differential £200,000 remove 100% from price scores 0.  Where the scoring criterion is worth 50% then the 0-100 score achieved will be multiplied by 50.  In the example if a supplier scores 80 from the available 100 points this will equate to 40% by using the following calculation: Score/Total Points multiplied by 50 (80/100 x 50 = 40)  The lowest score possible is 0 even if the price submitted is more than 100% greater than the lowest price. |

**Section 6 – Evaluation questionnaire**

Bidders should note that the evaluation questionnaire is located within the **e-sourcing questionnaire.**

**Guidance on completion of the questionnaire is available at**

[**http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx**](http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx)

**PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY**

**Section 7 – General Information**

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| **What makes a good bid – some simple do’s ☺** |

**DO:**

7.1 Do comply with Procurement document instructions. Failure to do so may lead to disqualification.

7.2 Do provide the Bid on time, and in the required format. Remember that the date/time given for a response is the last date that it can be accepted; we are legally bound to disqualify late submissions.

7.3 Do ensure you have read all the training materials to utilise e-sourcing tool prior to responding to this Bid. If you send your Bid by email or post it will be rejected.

7.4 Do use Microsoft Word, PowerPoint Excel 97-03 or compatible formats, or PDF unless agreed in writing by the Buyer. If you use another file format without our written permission we may reject your Bid.

7.5 Do ensure you utilise the Emptoris messaging system to raise any clarifications to our ITQ. You should note that typically we will release the answer to the question to all bidders and where we suspect the question contains confidential information we may modify the content of the question to protect the anonymity of the Bidder or their proposed solution

7.6 Do answer the question, it is not enough simply to cross-reference to a ‘policy’, web page or another part of your Bid, the evaluation team have limited time to assess bids and if they can’t find the answer, they can’t score it.

7.7 Do consider who your customer is and what they want – a generic answer does not necessarily meet every customer’s needs.

7.8 Do reference your documents correctly, specifically where supporting documentation is requested e.g. referencing the question/s they apply to.

7.9 Do provide clear and concise contact details; telephone numbers, e-mails and fax details.

7.10 Do complete all questions in the questionnaire or we may reject your Bid.

7.11 Do check and recheck your Bid before dispatch.

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| **What makes a good bid – some simple do not’s ☹** |

**DO NOT**

7.12 Do not cut and paste from a previous document and forget to change the previous details such as the previous buyer’s name.

7.13 Do not attach ‘glossy’ brochures that have not been requested, they will not be read unless we have asked for them. Only send what has been requested and only send supplementary information if we have offered the opportunity so to do.

7.14 Do not share the Procurement documents, they are confidential and should not be shared with anyone without the Buyers written permission.

7.15 Do not seek to influence the procurement process by requesting meetings or contacting UK SBS or the Customer to discuss your Bid. If your Bid requires clarification the Buyer will contact you.

7.16 Do not contact any UK SBS staff or Customer staff without the Buyers written permission or we may reject your Bid.

7.17 Do not collude to fix or adjust the price or withdraw your Bid with another Party as we will reject your Bid.

7.18 Do not offer UK SBS or Customer staff any inducement or we will reject your Bid.

7.19 Do not seek changes to the Bid after responses have been submitted and the deadline for Bids to be submitted has passed.

7.20 Do not cross reference answers to external websites or other parts of your Bid, the cross references and website links will not be considered.

7.21 Do not exceed word counts, the additional words will not be considered.

7.22 Do not make your Bid conditional on acceptance of your own Terms of Contract, as your Bid will be rejected.

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| **Some additional guidance notes 📫** |

7.23 All enquiries with respect to access to the e-sourcing tool and problems with functionality within the tool may be submitted to Crown Commercial Service (previously Government Procurement Service), Telephone **0345 010 3503.**

7.24 Bidders will be specifically advised where attachments are permissible to support a question response within the e-sourcing tool. Where they are not permissible any attachments submitted will not be considered.

7.25 Question numbering is not sequential and all questions which require submission are included in the Section 6 Evaluation Questionnaire.

7.26 Any Contract offered may not guarantee any volume of work or any exclusivity of supply.

7.27 We do not guarantee to award any Contract as a result of this procurement

7.28 All documents issued or received in relation to this procurement shall be the property of UK SBS.

7.29 We can amend any part of the procurement documents at any time prior to the latest date / time Bids shall be submitted through Emptoris.

7.30 If you are a Consortium you must provide details of the Consortiums structure.

7.31 Bidders will be expected to comply with the Freedom of Information Act 2000 or your Bid will be rejected.

7.32 Bidders should note the Government’s transparency agenda requires your Bid and any Contract entered into to be published on a designated, publicly searchable web site. By submitting a response to this ITQ Bidders are agreeing that their Bid and Contract may be made public

7.33 Your bid will be valid for 60 days or your Bid will be rejected.

7.34 Bidders may only amend the Contract terms if you can demonstrate there is a legal or statutory reason why you cannot accept them. If you request changes to the Contract and UK SBS fail to accept your legal or statutory reason is reasonably justified we may reject your Bid.

7.35 We will let you know the outcome of your Bid evaluation and where requested will provide a written debrief of the relative strengths and weaknesses of your Bid.

7.36 If you fail mandatory pass / fail criteria we will reject your Bid.

7.37 Bidders are required to use IE8, IE9, Chrome or Firefox in order to access the functionality of the Emptoris e-sourcing tool.

7.38 Bidders should note that if they are successful with their proposal UK SBS reserves the right to ask additional compliancy checks prior to the award of any Contract. In the event of a Bidder failing to meet one of the compliancy checks UK SBS may decline to proceed with the award of the Contract to the successful Bidder.

7.39 All timescales are set using a 24 hour clock and are based on British Summer Time or Greenwich Mean Time, depending on which applies at the point when Date and Time Bids shall be submitted through Emptoris.

7.40 All Central Government Departments and their Executive Agencies and Non Departmental Public Bodies are subject to control and reporting within Government. In particular, they report to the Cabinet Office and HM Treasury for all expenditure. Further, the Cabinet Office has a cross-Government role delivering overall Government policy on public procurement - including ensuring value for money and related aspects of good procurement practice.

For these purposes, UK SBS may disclose within Government any of the Bidders documentation/information (including any that the Bidder considers to be confidential and/or commercially sensitive such as specific bid information) submitted by the Bidder to UK SBS during this Procurement. The information will not be disclosed outside Government. Bidders taking part in this ITQ consent to these terms as part of the competition process.

7.41 From 2nd April 2014 the Government is introducing its new Government Security Classifications (GSC) classification scheme to replace the current Government Protective Marking System (GPMS). A key aspect of this is the reduction in the number of security classifications used. All Bidders are encouraged to make themselves aware of the changes and identify any potential impacts in their Bid, as the protective marking and applicable protection of any material passed to, or generated by, you during the procurement process or pursuant to any Contract awarded to you as a result of this tender process will be subject to the new GSC from 2nd April 2014. The link below to the Gov.uk website provides information on the new GSC:

<https://www.gov.uk/government/publications/government-security-classifications>

UK SBS reserves the right to amend any security related term or condition of the draft contract accompanying this ITQ to reflect any changes introduced by the GSC. In particular where this ITQ is accompanied by any instructions on safeguarding classified information (e.g. a Security Aspects Letter) as a result of any changes stemming from the new GSC, whether in respect of the applicable protective marking scheme, specific protective markings given, the aspects to which any protective marking applies or otherwise. This may relate to the instructions on safeguarding classified information (e.g. a Security Aspects Letter) as they apply to the procurement as they apply to the procurement process and/or any contracts awarded to you as a result of the procurement process.

**USEFUL INFORMATION LINKS**

* [Emptoris Training Guide](http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx)
* [Emptoris e-sourcing tool](https://gpsesourcing.cabinetoffice.gov.uk/sso/jsp/login.jsp)
* [Contracts Finder](https://online.contractsfinder.businesslink.gov.uk/)
* [Tenders Electronic Daily](http://ted.europa.eu/TED/main/HomePage.do)
* [Equalities Act introduction](http://www.equalityhumanrights.com/advice-and-guidance/new-equality-act-guidance/equality-act-starter-kit/video-understanding-the-equality-act-2010/)
* [Bribery Act introduction](https://www.gov.uk/government/publications/bribery-act-2010-guidance)
* [Freedom of information Act](http://www.ico.org.uk/for_organisations/guidance_index/freedom_of_information_and_environmental_information)