

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC87002**

ROUTE: 249

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 249 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Norwood Garage (N)
 Ernest Avenue,
 West Norwood
 London
 SE27 0DQ

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 249: Clapham Common, Old Town - Anerley Station

Date of Structural Change: 30 March 2024.

Date of Service Change: 30 March 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Anerley Station: The Pavement, Clapham Common South Side, Balham Hill, Balham High Road, Tooting Bec Road, Tooting Bec Gardens, Streatham High Road, Streatham Common North, Crown Lane, Beulah Hill, Church Road, Westow Street, Westow Hill, Anerley Hill, Anerley Road, Anerley Station Road

Towards Clapham Common, Old Town: Anerley Station Road, Anerley Road, Anerley Hill, Church Road, Beulah Hill, Crown Lane, Streatham Common North, Streatham High Road, Mitcham Lane, Ambleside Avenue, Tooting Bec Road, Balham High Road, Balham Hill, Clapham Common South Side, Rookery Road, Clapham Common North Side

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Clapham Common North Side

Public stand for two buses on west side of Clapham Common North Side, south of junction with Orlando Road.

Buses proceed from Clapham Common North Side to stand, departing via Clapham Common North Side to The Pavement.

Pick up in The Pavement, at stop T (BP5819 - The Pavement).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

No more than 2 buses on Route 249 should be scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY:

Clapham Common.

Clapham Common South Side (from Anerley Station)

Buses proceed from Balham Hill, Clapham Common South Side, The Avenue, Clapham Common South Side departing to Balham Hill.

Set down in Balham Hill - A24, at stop SC (28020 - Clapham South Station) and pick up in Balham Hill, at stop SD (25637 - Clapham South Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Clapham Common.

Balham Station Road, North Side (from Anerley Station)

Public stand for two buses on north side of Balham Station Road, commencing 45 metres west of Bedford Hill and extending 22 metres west.

Buses proceed from Balham High Road, Balham Station Road to stand, departing via Balham Station Road, Bedford Hill to Balham High Road.

Set down in Balham High Road - A24, at Stop B (4869 - Balham Station) and pick up in Balham High Road - A24, at Stop C (4871 - Balham Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 249 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Balham.

Tooting Bec, Upper Tooting Park [north Side] (from Anerley Station)

Public stand for two buses on north side of Upper Tooting Park, commencing 20 metres southeast of lamp standard 16 and extending 20 metres northwest.

Buses proceed from Tooting Bec Road, Trinity Road, Upper Tooting Park to stand, departing via Upper Tooting Park to Balham High Road.

Set down in Tooting Bec Road - A214, at Stop E (470 - Tooting Bec Station) and pick up in Balham High Road - A24, at Stop J (4872 - Tooting Bec Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tooting Bec.

Streatham, Ambleside Avenue (from Clapham Common, Old Town)

Public stand for two buses on the south side of Ambleside Avenue, commencing 58 metres north west of Gleneagle Road and extending 23 metres south east.

From Clapham Common, Old Town

Buses proceed from Streatham High Road, Gleneagle Road, Ambleside Avenue to stand, departing via Ambleside Avenue to Tooting Bec Road.

Set down in Streatham High Road, at Stop SA (468 - St Leonard's Church) and pick up in Tooting Bec Road, at Stop SU (9271 - Garrad's Road).

From ANERLEY STATION

Buses proceed from Streatham High Road, Gleneagle Road, Ambleside Avenue to stand, departing via Ambleside Avenue to Tooting Bec Gardens.

Set down in Streatham High Road, at Stop SH (25861 - Streatham Station) and pick up in Tooting Bec Gardens, at Stop SX (37183 - Streatham / St Leonard's Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Streatham, St Leonards Church.

Norwood, Beulah Hill (from Clapham Common, Old Town)

Public stand for one bus on west side of Beulah Hill commencing opposite the southern kerbline of the northern arm of Grecian Crescent, and extending 13 metres south.

Buses proceed from Beulah Hill, Grecian Crescent (northern Arm), Grecian Crescent, Grecian Crescent (southern Arm) to stand, departing to Beulah Hill.

Set down in Beulah Hill, at stop CQ (1850 - Crown Point / Beulah Hill) and pick up in Beulah Hill, at Stop CS (1849 - Crown Point / Beulah Hill).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Norwood, Crown Point.

Upper Norwood, Upper Beulah Hill [north Side] (from Clapham Common, Old Town)

Public stand for two buses on north side of Upper Beulah Hill, commencing 59 metres

west of Church Road and extending 24 metres west.

Buses proceed from Beulah Hill, Upper Beulah Hill to stand, departing via Upper

Beulah Hill to Church Road.

Set down in Beulah Hill, at Stop SK (13201 - Upper Beulah Hill) and pick up in Church Road, at Stop WP (13231 - All Saints Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Upper Norwood.

Crystal Palace Bus Station (from Clapham Common, Old Town)

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

Buses proceed from Westow Hill direct to stand.

Set down in Westow Hill, at Stop K (1416 - Westow Hill) and pick up in Church Road, at Stop G (13222 - Westow Hill).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Crystal Palace.

Anerley Station

Private stand for 5 buses in Bus Parking Area on south side of Anerley Station Road approximately 100 metres north east of Minden Road.

Buses proceed from Anerley Station Road to stand, departing to Anerley Station Road.

Set down in Anerley Station Road, at Stop AE (BP4094 - Jasmine Grove) and pick up in Anerley Station Road, at Stop AD (BP3694 - Anerley Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 249 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Anerley Station.
OTHER INFORMATION:	Toilet facilities available.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	249-62765-SL-MF-1	02/04/24	A	14	14	14	9	1,812.63	250	453,157.50
Saturdays & Good Friday	249-62765-SL-Sa-1	30/03/24	A	N/A	14	N/A	9	1,714.56	56	96,015.36
Sundays & Public Holidays *	249-62765-SL-Su-1	31/03/24	A	N/A	13	N/A	9	1,526.81	58	88,554.98
								Total Scheduled in Service Mileage	364	637,727.84

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|------------------|
| 1. Early Termination Date
(clause 27.9) | 31 March
2028 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination - Clause 27.11 to apply | Yes |
| The following agreements will be subject to multiple termination:
Route 19/N19 (QC86701)
Route 76/N76 (QC86702)
Route 259 (QC86703)
Route 2/N2 (QC87001) | |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes* |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. 2

7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.

8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 249.

9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

10. In accordance with the award letter dated 3 July 2023, this Route Agreement may be extended by one further year, subject to mutual agreement at one year’s notice. In the event that this occurs, the final year of operation, the Contract Price would reduce by £25,000 per annum (subject to applicable CPA).

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2024 – 3 January 2025)	EWT = 1.02 mins
Minimum Performance Standard	EWT = 1.00 mins
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
CCOMOP	The Pavement	ANERSN	Anerley Station
BHAMSN	Balham Station	CPALAH	Anerley Hill / Crystal Palace
TBSNTB	St Anselm's Church	UPPNAS	Upper Beulah Hill
STRESL	St Leonard's Church	NORWCP	Crown Point / Beulah Hill
NORWCP	Crown Point / Beulah Hill	STRESL	St Leonard's Church
UPPNAS	Beulah Hill / All Saints Church	TBSNTB	Tooting Bec Station
CPALAH	Crystal Palace Park	BHAMSN	Balham Station

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SCHEDULE IIA
VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo B5LH
Body Manufacturer and Type	Wrightbus Gemini 3 HEV
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair space
Maximum Standing Capacity	28
Maximum Length	10,600mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 01

EFFECTIVE DATE: 30 MARCH 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £5,325,0000.00 per annum
2. Period Contract Payment £409,615.38
3. Scheduled In Service Mileage 637,727.84 miles p.a
4. Deduction Figure £8.35 per mile
5. Date of Tender 25 April 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).