



Ministry of Housing,
Communities &
Local Government

Freshworks Inc,
2950 S. Delaware Street,
Suite 201,
San Mateo, CA 94403.
REDACTED

10 November 2021

CPD4121041 MHCLG RED Ticketing Software GCloud 11

Please find attached an amendment to the above mentioned contract. Please confirm acceptance of this amendment as soon as possible by signing and returning this document to the undersigned.

MHCLG are proceeding on the understanding that we continue to assess the Supplier for ongoing processing and storage of MHCLG Data. The Supplier is expected to provide support to this ongoing assurance process as reasonably expected for an organisation engaging with UK Central Government.

MHCLG will accept a signed hard copy or a PDF version, please note we cannot accept Adobe DocuSign.

I look forward to hearing from you.

Yours faithfully

REDACTED



Ministry of Housing,
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AMENDMENT TO CONTRACT

The details contained in this document form a binding amendment to the Contract referenced below between the Contractor and the Secretary of State for the Ministry of Housing, Communities and Local Government ("MHCLG").

Contract title : MHCLG RED Ticketing Software

Contract reference : CPD4121041

Purchase order no. : 4500335499

Contractor : Freshworks Inc

Amendment no. : 01

Effective date of amendment : 08 September 2021

Details of amendment : Please note that as agreed by both parties the original contract period will cover service until 08/09/21 and therefore the 12 month extension will be from 09/09/21 – 08/09/22. If further service beyond 08/09/2022 is required this must be agreed between both parties in advance, auto-renewal will not be accepted.

Contract value prior to this amendment : £70,110.00 (ex VAT)

Maximum value of this amendment : £70,110.00 (ex VAT)

New value for the Contract : £140,220.00 (ex VAT)

Terms and conditions : Other than the revised contract expiry date all other terms and conditions remain the same for this Contract.

FOR AND ON BEHALF OF THE SECRETARY OF STATE FOR THE MINISTRY OF HOUSING, COMMUNITIES AND LOCAL GOVERNMENT	FOR AND ON BEHALF OF THE CONTRACTOR – Freshworks Inc
Name: REDACTED	Name:
Title: REDACTED	Title:
Signed: REDACTED	Signed:
Date:26/11/2021	Date: