The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for 4x 3D Dental Stratasys and FormLabs Printers, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Please see below the equipment list that requires maintenance services:

|  |  |  |  |
| --- | --- | --- | --- |
| **Qty** | **Equipment** | **S/N** | **Manufacturer** |
| 1 | Objet260 Connex3 3D Printer | SN G3700244 | Stratasys |
| 1 | Objet30 Prime V5.0 Desktop 3D Printer | SN G3410138 | Stratasys |
| 1 | Form 3B | SN EARNESTZEBU | FormLabs |
| 1 | Form 3B | SN HAPPYWOBBEGONG | FormLabs |

Maintenance cover: Preventative maintenance visit based on machine usage. All spare parts and consumables, print head discount (pls confirm), labour and travel cost included. Corrective service for Polyjet printers

Contract length – 5 years

Location – King’s College Hospital NHS Foundation Trust, Dental Dept, Maxillofacial services, Denmark Hill, SE5 9RS

Could you please confirm the following:

Call-out charges (User damage only) – please advise

Software updates – please advise

Response times – please advise

Coverage times – please advise

Cancellation term – please advise

Payment terms – please advise

Stratasys and FormLabs fully approved Engineers