

G-Cloud 14 Call-Off Contract

This Call-Off Contract for the G-Cloud 14 Framework Agreement (RM1557.14) includes:

G-Cloud 14 Call-Off Contract

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Part A: Order Form

Buyers must use this template order form as the basis for all Call-Off Contracts and must refrain from accepting a Supplier's prepopulated version unless it has been carefully checked against template drafting.

Platform service ID number	REDACTED
Call-Off Contract reference	Project_27448
Call-Off Contract title	Market Intelligence Insight
Call-Off Contract description	REDACTED
Start date	28/2/25
Expiry date	27/2/26
Call-Off Contract value	£80,850 (ex VAT)

Charging method	Fixed Price annually at the start of the contract year.
Purchase order number	Will be provided by the Buyer following contract signature

This Order Form is issued under the G-Cloud 14 Framework Agreement (RM1557.14). Buyers can use this Order Form to specify their G-Cloud service requirements when placing an Order.

The Order Form cannot be used to alter existing terms or add any extra terms that materially change the Services offered by the Supplier and defined in the Application.

There are terms in the Call-Off Contract that may be defined in the Order Form. These are identified in the contract with square brackets.

From the Buyer	REDACTED
To the Supplier	REDACTED

Together the 'Parties'

Principal contact details

For the Buyer:

Title: Head of Commercial Operations & Strategy

Name: REDACTED

Email: REDACTED

Phone: REDACTED

For the Supplier:

Title: REDACTED

Name: REDACTED

Email: REDACTED

Phone: REDACTED

Call-Off Contract term

Start date	This Call-Off Contract Starts on 28th February 2025 and is valid for 12 months.
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Ending (termination)	<p>The notice period for the Supplier needed for Ending the Call-Off Contract is at least 90 Working Days from the date of written notice for undisputed sums (as per clause 18.6).</p> <p>The notice period for the Buyer is a maximum of 30 days from the date of written notice for Ending without cause (as per clause 18.1).</p>
Extension period	<p>This contract will terminate on 27th February 2026 and will not be extended.</p>

Buyer contractual details

This Order is for the G-Cloud Services outlined below. It is acknowledged by the Parties that the volume of the G-Cloud Services used by the Buyer may vary during this Call-Off Contract.

G-Cloud Lot	<p>This Call-Off Contract is for the provision of Services Under:</p> <p>Lot 2: Cloud software</p>
G-Cloud Services required	<p>The Services to be provided by the Supplier under the above Lot are listed in Framework Schedule 4 and outlined below:</p>

	<ul style="list-style-type: none"> • Users, 50-99 • 550+ UK Industry Reports, UK Specialised Reports, Business Environment Profiles, UK iExpert Summaries, UK Risk Rating Reports, ESG Risk Reports & Industry Wizard • Training and support
Additional Services	<p>REDACTED</p>
Location	N/A
Quality Standards	<p>All suppliers to the Buyer are required to comply with all relevant Buyer policies, including those that apply to DWP security, Data Protection and DWP Communications. There may also be additional Quality/Technical Standards that are used locally that you will be expected to conform to, subject to the Buyer communicating them to the Supplier, and the Supplier's review.</p>

Technical Standards:	<p>All suppliers to the Buyer are required to comply with all relevant Buyer policies, including those that apply to DWP security, Data Protection and DWP Communications. There may also be additional Quality/Technical Standards that are used locally that you will be expected to conform to, subject to the Buyer communicating them to the Supplier, and the Supplier's review.</p>
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Service level agreement:

REDACTED

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Onboarding	REDACTED
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Offboarding	REDACTED
Collaboration agreement	N/A

Limit on Parties' liability	<p>Defaults by either party resulting in direct loss or damage to the property (including technical infrastructure, assets or equipment but excluding any loss or damage to Buyer Data) of the other Party will not exceed REDACTED per year.</p> <p>The annual total liability of the Supplier for Buyer Data Defaults resulting in direct loss, destruction, corruption, degradation of or damage to any Buyer Data will not 125% of the Charges payable by the Buyer to the Supplier during the Call-Off Contract Term (whichever is the greater).</p> <p>The annual total liability of the Supplier for all other Defaults will not exceed the greater of 125% of the Charges payable by the Buyer to the Supplier during the Call-Off Contract Term (whichever is the greater).</p>
Buyer's responsibilities	REDACTED
Buyer's equipment	N/A

Supplier's information

Subcontractors or partners	N/A
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Call-Off Contract charges and payment

The Call-Off Contract charges and payment details are in the table below. See Schedule 2 for a full breakdown.

Payment method	The payment method for this Call-Off Contract is bank transfer/invoice.
Payment profile	The payment profile for this Call-Off Contract is Annual charges invoiced at the start of each contract year.
Invoice details	The Supplier will issue electronic invoices annually. The Buyer will pay the Supplier within 30 days of receipt of a valid undisputed invoice.

Who and where to send invoices to	<p>Invoices will be sent to DWP, PO Box 406, SSCL Phoenix House Celtic Springs Business Park Newport NP10 8FZ</p> <p>Email: APInvoices-DWP-U@gov.sscl.com</p>
Invoice information required	<p>All invoices must include :</p> <ul style="list-style-type: none"> • DWP Purchase Order number (invoices without a Purchase Order number will be rejected) • Supplier remittance address • Cost of Service • VAT element of cost • Remittance date • Due Date (in accordance to the payment profile of the Call-Off Contract)
Invoice frequency	<p>Invoice will be sent to the Buyer annually.</p>
Call-Off Contract value	<p>The total value of this Call-Off Contract is £80,850 (ex VAT)</p>

Call-Off Contract charges	Please refer to Schedule 2 – Call Off contract charges
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Additional Buyer terms

Performance of the Service	<p>This Call-Off Contract will include the following Implementation Plan, exit and offboarding plans and milestones:</p> <p>REDACTED</p>
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Guarantee	N/A
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Warranties, representations	N/A
Supplemental requirements in addition to the Call-Off terms	None
Alternative clauses	N/A
Buyer specific amendments to/refinements of the Call-Off Contract terms	N/A
Personal Data and Data Subjects	Confirm whether Annex 1 (and Annex 2, if applicable) of Schedule 7 is being used: Annex 1

Intellectual Property	N/A
Social Value	REDACTED

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Performance Indicators	NONE

1. Formation of contract

- 1.1 By signing and returning this Order Form (Part A), the Supplier agrees to enter into a Call-Off Contract with the Buyer.
- 1.2 The Parties agree that they have read the Order Form (Part A) and the Call-Off Contract terms and by signing below agree to be bound by this Call-Off Contract.
- 1.3 This Call-Off Contract will be formed when the Buyer acknowledges receipt of the signed copy of the Order Form from the Supplier.
- 1.4 In cases of any ambiguity or conflict, the terms and conditions of the Call-Off Contract (Part B) and Order Form (Part A) will supersede those of the Supplier Terms and

Conditions as per the order of precedence set out in clauses 8.3 to 8.6 inclusive of the Framework Agreement.

2. Background to the agreement

- 2.1 The Supplier is a provider of G-Cloud Services and agreed to provide the Services under the terms of Framework Agreement number RM1557.14.

Signed	REDACTED	REDACTED
Name	REDACTED	REDACTED
Title	REDACTED	REDACTED
Signature	REDACTED	REDACTED
Date	REDACTED	REDACTED