



# Renewal Order Form

Customer Name: NHS Business Services Authority  
BusOrg ID: 3-694877  
Transaction ID: 243575-12-03  
Requestor: [REDACTED]

Billing Account Number: 5-KMPCPD6G

Currency: GBP

A Location Address (SCID)	Z Location Address (SCID)	Line Item Description	Product	PIID	SCID	New Service Term (Months)	Current Burstable	New Burstable	Current MRC	New MRC
SOVEREIGN HOUSE 227 MARSH WALL, LONDON, UNITED KINGDOM,		IPVPN PORT**Monthly	IPVPN	5-KMPCPD6G IPVPN - LONDON	2007458444					
8 BUCKINGHAM AVENUE, SLOUGH, UNITED KINGDOM,		IPVPN PORT**Monthly	IPVPN	5-KMPCPD6G IPVPN - SLOUGH	2006692069					

Total value is £17,460.00



Summary of Monthly Recurring Charges

Billing Account Number: 5-KMPCPD6G

Currency: GBP

Total New MRC: [REDACTED]

Total value is  
£17,460.00

## Terms and Conditions

1. "Lumen" for purposes of this renewal Order means an EMEA Lumen Technologies legal entity that is now a member of the Colt group of companies (Colt Group Holdings Limited, Colt House, 20 Great Eastern Street, London, EC2A 3EH, United Kingdom, registered in England and Wales, under company number 11530966. Corporate and contact information for our entities can be found at <https://www.colt.net/legal/colt-group-of-companies>). This confidential renewal Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in Section 2. Customer places this renewal Order by signing (including electronically or digitally) or otherwise acknowledging (in a manner acceptable to Lumen) this renewal Order and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified. The Services in this renewal Order are renewed subject to Lumen's Master Service Agreement(s) and applicable Service Schedule(s) between Lumen and Customer (or its affiliate if expressly provided for under such affiliate service agreement) ("Existing Agreement"), to the extent not in conflict with these terms. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 days' written notice.
2. Customer-signed renewal Order must be received and processed by Lumen at least 15 calendar days prior to the start of the next full invoice cycle for the rates and New Service Term to be effective on that following invoice. Otherwise, rates and New Service Term will be effective as of the second full monthly invoice for such Services following receipt by Lumen. Acceptance of this renewal Order will be evidenced by Lumen's implementation of rates or New Service Term set forth in this renewal Order. Until Lumen accepts this renewal Order, Customer's pricing for existing Services will continue to be governed by the Existing Agreement, and Customer will pay any charges that are accrued but unpaid under the Existing Agreement.
3. Your existing service configurations (e.g., bandwidth, port type, seat type, and maintenance option) will remain the same, and Lumen's internal records will control for purposes of determining your configurations. The Lumen entity providing Services is identified on the invoice. If your Existing Agreement has a minimum service period, then the minimum service periods for existing Services will not carry forward.
4. If your network service utilizes TDM access, then the following apply: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected Service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM Services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected Service on a month-to-month basis or (ii) terminate the affected Service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected Service will continue to be provided at the rates set forth in the Rerate Notice.

Renewal Pricing Expires On: 18-Sep-24

For and on behalf of the Supplier	For and on behalf of the Customer
Signed by docusign on 18.09.24	Signed by docusign on 19.09.24