# **Order Form**

ORDER REFERENCE: CH-1756

THE BUYER: Companies House

BUYER ADDRESS Companies House, Crown Way, Cardiff

CF14 3UZ

THE SUPPLIER: Thinks Insight and Strategy (Britain Thinks)

Limited

SUPPLIER ADDRESS: Metherell Gard, Morval, Looe, PL13 1PN

REGISTRATION NUMBER: 07291125

DUNS NUMBER: 21-677-9966

DPS SUPPLIER REGISTRATION SERVICE ID: DPS158799

#### APPLICABLE DPS CONTRACT

This Order Form is for the provision of the Deliverables and dated 15 September 2025. It's issued under the DPS Contract with the reference number RM6126 for the provision of Research on Perception of CH Reforms

#### DPS FILTER CATEGORY(IES):

Central Government, Quantitative, Mixed method (qualitative and quantitative), Online, Telephone, CATI (computer assisted telephone interview), Omnibus, Reputation research, Random / stratified random sample, Probability-based sample, Quota-based sample, Companies, Business leaders, Tax-payers, England, Wales, Scotland, Northern Ireland

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#### ORDER INCORPORATED TERMS

The following documents are incorporated into this Order Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Order Special Terms and Order Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) CH-1756
- 3. DPS Special Terms
- 4. The following Schedules in equal order of precedence:
  - Joint Schedules for CH-1756
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
  - Order Schedules for CH-1756
    - Order Schedule 1 (Transparency Reports)
    - Order Schedule 2 (Staff Transfer)
    - Order Schedule 3 (Continuous Improvement)
    - Order Schedule 5 (Pricing Details)
    - Order Schedule 20 (Order Specification)
- 5. CCS Core Terms (DPS version) v1.0.3
- 6. Joint Schedule 5 (Corporate Social Responsibility) CH-1756
- 7. Order Schedule 4 (Order Tender)

No other Supplier terms are part of the Order Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

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#### ORDER SPECIAL TERMS

The following Special Terms are incorporated into this Order Contract:

## **Special Term 1 – Break Clause (Termination After Survey Wave 1)**

The Authority may, at its sole discretion, terminate this agreement after Survey Wave 1, and prior to the commencement of Survey Wave 2, subject to the following conditions:

- Written notice of termination must be provided by the Authority on or before
  31 December 2025
- For the purposes of this clause, "after Survey Wave 1, and prior to the commencement of Survey Wave 2" is defined as per the Deadlines listed in DELIVERABLES of this Order Form. "After Survey Wave 1" is defined as the "Deadline" for "Milestone 1.2" as per DELIVERABLES of this Order Form.
- The supplier must limit costs incurred specific to Survey Wave 2 until after 31 December 2025 has passed, without termination.
- No compensation shall be payable for any loss of anticipated profits, loss of opportunity, or any consequential or indirect loss arising from such termination.

ORDER START DATE: 23 September 2025

ORDER EXPIRY DATE: 31 March 2026

ORDER INITIAL PERIOD: 6 Months

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#### **DELIVERABLES**

See details in Order Schedule 20 (Order Specification)

Please note that the Milestone Deadlines have been varied as follows from Order Schedule 20 (Order Specification):

This table of Deadlines takes precedence over Order Schedule 20 (Order Specification).

Reference	Milestone Short Description	Description	Deadline
1.1	Survey Field Work	Services up to and including Survey Design, Participant Recruitment and Survey Field Work	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption
1.2	Presentation to CH Representatives	Services up to and including analysis, report and presentation	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption
2.1	Survey Field Work	Services up to and including Survey Design, Participant Recruitment and Survey Field Work	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption
2.2	Presentation to CH Representatives	Services up to and including analysis, comparisons to Wave 1, report and presentation.	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption

## **MAXIMUM LIABILITY**

The limitation of liability for this Order Contract is stated in Clause 11.2 of the Core Terms.

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The Estimated Year 1 Charges used to calculate liability in the first Contract Year is Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption

#### **ORDER CHARGES**

See details in Order Schedule 5 (Pricing Details) and below at PAYMENT METHOD.

## REIMBURSABLE EXPENSES

#### None

#### PAYMENT METHOD

The supplier may invoice upon competition of each Milestone, detailed below.

Invoices should be emailed to accountspayable@companieshouse.gov.uk with a valid Purchase Order number.

Companies House will pay all undisputed and valid invoices by BACS within 30 days of receipt.

Milestone Reference	Milestone Short Description	Description	Milestone Payment
1.1	Survey Field Work	Services up to and including Survey Design, Participant Recruitment and Survey Field Work	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption
1.2	Presentation to CH Representatives	Services up to and including analysis, report and presentation	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption
2.1	Survey Field Work	Services up to and including Survey Design, Participant Recruitment and Survey Field Work	Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption

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2.2	Presentation to CH	Services up to and including	Redacted in
	Representatives	analysis, comparisons to Wave	accordance with
			Section 43 FOIA
			<ul><li>Commercial</li></ul>
			Interests
			Exemption

**BUYER'S INVOICE ADDRESS:** 

accountspayable@companieshouse.gov.uk

Accounts Payable, Companies House, Crown Way, Cardiff CF14 3UZ

**BUYER'S AUTHORISED REPRESENTATIVE** 

Redacted Under FOIA Section 40, Personal Information

**BUYER'S ENVIRONMENTAL POLICY** 

Available on request

**BUYER'S SECURITY POLICY** 

Available on request

SUPPLIER'S AUTHORISED REPRESENTATIVE

Redacted Under FOIA Section 40, Personal Information

SUPPLIER'S CONTRACT MANAGER

Redacted Under FOIA Section 40, Personal Information

PROGRESS REPORT FREQUENCY

Weekly, or on request from the Buyer

PROGRESS MEETING FREQUENCY

Weekly, or on request from the Buyer

**KEY STAFF** 

Redacted Under FOIA Section 40, Personal Information

KEY SUBCONTRACTOR(S)

Redacted in accordance with Section 43 FOIA – Commercial Interests Exemption

**E-AUCTIONS** 

Not Applicable

COMMERCIALLY SENSITIVE INFORMATION

As per Joint Schedule 4

**SERVICE CREDITS** 

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Not Applicable

ADDITIONAL INSURANCES Not Applicable

GUARANTEE Not Applicable

SOCIAL VALUE COMMITMENT Not Applicable

For and on b	pehalf of the Supplier:		
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:		Date:	

For and on b	ehalf of the Buyer:		
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:		Date:	

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