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**United Kingdom-Manchester: Repair and maintenance services of central heating  
2020/S 034-081755**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: Procure Plus Holdings Ltd  
Postal address: Lancastrian Office Centre, Old Trafford  
Town: Manchester  
NUTS code: UK  
Postal code: M32 0FP  
Country: United Kingdom  
E-mail: [dps@procure-plus.com](mailto:dps@procure-plus.com)

**Internet address(es):**

Main address: <http://www.procure-plus.com/>

**I.2) Information about joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendermanagement.launchcontrol-systems.com/register/index/586f426e0d>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Dynamic Purchasing System — Heating Servicing and Repair

**II.1.2) Main CPV code**

50720000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

Procure Plus are a value focused, not for profit, company that specialises in the procurement of goods and services related to both new build, repair and maintenance for a wide range of social housing. Originally focused in the North West, Procure Plus are now extending their offer with the aim of delivering a service across the UK.

Procure Plus wishes to establish a dynamic purchasing system with multiple service providers for the service and repair of domestic heating appliances. The service required within the DPS will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. The scope of the DPS also includes the option to provide the service and maintenance of air source heat pumps and ground source heat pumps.

II.1.5) **Estimated total value**

Value excluding VAT: 320 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes  
Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Gas Servicing — East of England  
Lot No: 1

II.2.2) **Additional CPV code(s)**

50720000  
50531200  
50721000  
50710000  
50700000  
50712000  
45331100  
45331110

II.2.3) **Place of performance**

NUTS code: UKH

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48  
This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the DPS may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Gas Servicing — London

Lot No: 2

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKI

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 100 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the DPS may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Gas Servicing — South East

Lot No: 3

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKJ

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the DPS may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Gas Servicing — South Wales

Lot No: 4

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKL14

NUTS code: UKL15

NUTS code: UKL16

NUTS code: UKL17

NUTS code: UKL18

NUTS code: UKL21

NUTS code: UKL22

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the DPS may be completed using funding received via the European Union including but not limited to the European Development Fund.

**II.2.14) Additional information**

**II.2) Description**

**II.2.1) Title:**

Gas Servicing — South West

Lot No: 5

**II.2.2) Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

**II.2.3) Place of performance**

NUTS code: UKK

**II.2.4) Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: 50 000 000.00 GBP

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

**II.2.9) Information about the limits on the number of candidates to be invited**

**II.2.10) Information about variants**

Variants will be accepted: no

**II.2.11) Information about options**

Options: no

**II.2.12) Information about electronic catalogues**

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the DPS may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Gas Servicing — Mid Wales  
Lot No: 6

II.2.2) **Additional CPV code(s)**

50720000  
50531200  
50721000  
50710000  
50700000  
50712000  
45331100  
45331110

II.2.3) **Place of performance**

NUTS code: UKL24

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3\* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 20 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the DPS may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Restricted procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 22/05/2024

Local time: 17:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

IV.2.7) **Conditions for opening of tenders**

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**



Individual contracting authorities and organisations entitled to access the DPS will have the option to agree and award contracts to the appointed service providers at any point during the term of the DPS. Such contracting authorities are as follows:

Any customer of Procure Plus from time to time, which may include any social housing provider in the United Kingdom from time to time. 'Social Housing Provider' for this purpose means any provider of social housing and includes, without limitation, registered providers, local authorities and Arm's Length Management Organisations (ALMOs). A list of current social housing providers can be found by visiting <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>. A full list of Procure Plus's current customers is included within the procurement documentation.

Procure Plus reserves the right to cancel the procurement at any time and not to proceed with all or any part of the DPS. Procure Plus will not under any circumstance reimburse any expense incurred by bidders in preparing their submissions for the DPS.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Royal Courts of Justice  
Postal address: The Strand  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Cabinet Office  
Postal address: 70 Whitehall  
Town: London  
Postal code: SW1A 2AS  
Country: United Kingdom

VI.5) **Date of dispatch of this notice:**

14/02/2020