**24/7 Emergency Response - Mines**

**Request for information**

Aug 2022

# Description of requirement

**Introduction**

The Coal Authority provide a 24/7 emergency response line and call out service to ensure the public and environment are protected from coal mining legacy. To ensure the service is adequately resourced we required support from an external supplier to provide the services to our customers and the public.

**Background**

The Coal Authority requires a 24/7 emergency response service provided by competently trained staff across the British coalfields, to assess the risks associated with coal mining legacy incidents and subsidence events associated with shafts, adits, shallow working collapses and disused coal tips. This includes managing the hazard line 24/7 and in certain circumstances attendance on site within 2 hours from the receipt of the call.

**Regions required -**

* Scotland East and West
* Northumberland, Durham and Cumbria
* North Wales, Cheshire, Lancashire, North, South and West Yorkshire
* Nottinghamshire, Derbyshire, Leicestershire, Staffordshire, Shropshire, West Midlands, Warwickshire, Herefordshire and Worcestershire
* Somerset, South Gloucestershire, Bristol, South Wales, Pembrokeshire and North Gloucestershire (Forest of Dean)

The contractor will be required to cover all areas identified.

If you are interested in this requirement, please fill out the below registration of interest form below and return back to [helenbaldwin@coal.gov.uk](mailto:helenbaldwin@coal.gov.uk) in the procurement team by Tuesday 6 September 2022.

**Objectives**

We are proposing to procure a supplier with the necessary skills and competencies to undertake the following activities.

1. The ability to provide a manned callout arrangement across the British Coalfield
2. Providing competent person to respond to a coal tip, surface or mine related hazard within 4 hours in the areas outlined
3. The ability to manage the hazard line 24/7
4. Providing a rescue service that can potentially operate within a hazardous atmosphere in response to a multi-agency emergency

# Registration of Interest form

Please submit this form with attachments to [helenbaldwin@coal.go.uk](mailto:helenbaldwin@coal.go.uk) 6 September 2022

|  |  |
| --- | --- |
| Company Name |  |
| Contact details |  |
| Name |  |
| Email |  |
| Tel |  |
| Mob |  |

Question 1 –

Please provide an overview of your company and the relevant services you can provide (max 2 pages).

Question 2 -

Please provide information on technical ability and relevant experience you have in working on a call out basis to attend incidents associated with shafts, adits and shallow working collapses (max 2 pages).

Question 3 –

Please confirm you can deliver in all of the regions requested with details of locations where the services would be provided from.