



PWC LLP  
7 More London Riverside  
London  
SE1 2RT

21<sup>st</sup> March 2017

Dear Sirs,

**Contract Title: Provision of Consultancy for Review of GP Indemnity Arrangements**

**Contract Reference: CCCC17A24**

**Contract Period: Wednesday 22<sup>nd</sup> March 2017 to Wednesday 3<sup>rd</sup> May 2017 with an option to extend for a further period of up to 3 months (with one weeks' notice).**

**Contract for the provision of consultancy services by PWC LLP as Supplier to the Department of Health as Customer pursuant to the ConsultancyONE Framework Agreement (RM 1502) dated 18 February 2013 between the Minister for the Cabinet Office acting through Crown Commercial Service as the Authority and the Supplier as varied by the Agreement Change Note dated 16 February 2016. We refer to the above-mentioned ConsultancyONE Framework Agreement (the "Framework Agreement").**

For the purposes of this Letter of Appointment:

- capitalised terms and expressions used in this Letter of Appointment have the same meanings given to them in or pursuant to the Call-Off Terms attached to this Letter of Appointment unless the context otherwise requires;
- references to Appendices are references to the appendices to this Letter of Appointment; and
- the Appendices shall form part of this Letter of Appointment.

This Letter of Appointment constitutes an Order for the provision by you to us of the Contract Services (specified in Appendix 1) from the Effective Date (specified in Appendix 1) on the basis of the Day Rates / Contract Charges (set out in Appendix 2) and, save as varied and / or supplemented pursuant to the provisions (set out in Appendix 3) in accordance with the Call-Off Terms.

This Order is placed under Lot number 1 of the Framework Agreement.

For the avoidance of doubt the contract value will not exceed £200,000.00 (exc. VAT).

The Supplier's Representative with overall responsibility for the supply of the Contract Services is Mohammad Khan.

The Customer's Representative for the purpose of the Contract is Dianne Kennard and any disputes in relation to the Contract shall be escalated to the customer representative in the first instance.

The Base Location from which the Contract Services will be performed is Richmond House, Whitehall SW1.

For the purposes of the Contract, the address of each Party is:

- for the Customer:

For the attention of: T Dianne Kennard  
Tel: 0207 210 5310  
Email: Dianne.kennard@dh.gsi.gov.uk

- for the Supplier:

For the attention of: Mohammad Khan  
Tel:07739 874033  
Email: mohammad.s.khan@pwc.com

The Customer hereby confirms that the applicable law for this contract shall be the laws of England & Wales and, if necessary, an appropriate alternative clause in the Call-Off Terms shall be activated accordingly. Where the laws of Scotland/Northern Ireland have been stipulated, all references hereafter in this Letter of Appointment or in the attached Call-Off Terms to legislation or regulations shall be read as if mention had been made of the Scottish/Northern Irish equivalent. Further, this Letter of Appointment and the attached Call-Off Terms shall be construed as closely to the intention of the original wording as the chosen law so permits.

The Supplier will provide a duty of care to the Customer only, which for the avoidance of doubt is the Department of Health, and does not extend to any other third party including the Medical Defense Organisations.

The Customer will be responsible for providing the Supplier with the data required, including from the Medical Defense Organisations and any other related third party. The commitment from the Supplier to achieve the Milestones set out in Appendix 1 is dependent on the timely receipt of the required data. The Supplier will agree with the Customer more detailed delivery requirements and timescales at the start of the engagement.

**Please return the Letter of Appointment with the acknowledgement signed by the appropriate authorised signatory within your organisation.**

**You should be aware that by signing and returning this Letter of Appointment you will have entered into a legally binding contract with us to supply the Contract Services specified in Appendix 1 and represent and warrant that you have carried out a conflict check in relation to such contract that revealed no conflicts of interest.**

Yours faithfully,

For and on behalf of the Department of Health

I hereby confirm receipt of the above Letter of Appointment and the agreement of **PWC LLP** to provide to the **Department of Health** the Contract Services as specified in the Letter of Appointment in accordance with its terms.

**Supplier Signatory**

Signed:

Date:

Name:

Status:

**Customer Signatory**

Signed:

Date:

Name:

Status: