

# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## Order Form

CALL-OFF REFERENCE:	AGEMCSU/TRANS/25/1832.2
DESCRIPTION:	Provision of Panorama Licenses
THE BUYER:	NHS England on behalf of NHS Arden and Greater East Midlands Commissioning Support Unit
BUYER ADDRESS	Cardinal Square, 10 Nottingham Road, Derby, DE1 3QT
THE SUPPLIER:	Insight Direct (UK) Limited
SUPPLIER ADDRESS:	1st Floor, 1 St Paul's Place, Sheffield, S1 2JX
REGISTRATION NUMBER:	02579852
DUNS NUMBER:	769387739
SID4GOV ID:	208171
INSIGHT LEGAL REF:	19629

## APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 12/03/2025.  
It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Services 2.

## CALL-OFF LOT(S):

- o Lot 1: Hardware and Associated Services

## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1 (Definitions and Interpretation) RM6098
- 3 The following Schedules in equal order of precedence:
  - Joint Schedules for RM6098
    - o Joint Schedule 4 (Commercially Sensitive Information)
    - o Joint Schedule 6 (Key Subcontractors)

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- Joint Schedule 10 (Rectification Plan)
- Call-Off Schedules for Insert Call-Off reference number.
  - Call-Off Schedule 5 (Pricing Details)
  - Call-Off Schedule 7 (Key Supplier Staff)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6098
- 6 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

## CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

CALL-OFF START DATE: 1<sup>st</sup> April 2025  
CALL-OFF EXPIRY DATE: 31<sup>st</sup> March 2028  
CALL-OFF INITIAL PERIOD: 3 Years  
CALL-OFF OPTIONAL EXTENSION N/A  
PERIOD

## CALL-OFF DELIVERABLES

Option A:

### **4 x PAN-PRA-25 (Palo Alto - Panorama Centralised Management License)**

These licenses are for logging servers connected to our Palo Alto management platform - Panorama.

Term: 1st April 2025 – 31st March 2028 (36 months).

## LOCATION FOR DELIVERY

Cardinal Square,  
10 Nottingham Road,  
Derby,  
DE1 3QT

## DATES FOR DELIVERY OF THE DELIVERABLES

Not applicable

## TESTING OF DELIVERABLES

None

## WARRANTY PERIOD

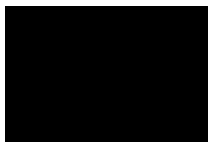
The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 36 months.

## MAXIMUM LIABILITY

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is Approximately £54,895.72 excluding VAT for three-year contract.

## CALL-OFF CHARGES

Option A: the Charges for the Deliverables



The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

## REIMBURSABLE EXPENSES

Not applicable

## PAYMENT METHOD

Invoices will be raised by the provider and invoices paid in arrears, no later than 30 days from the date of invoice.

Payment made by BACS.

## BUYER'S INVOICE ADDRESS:

NHS Arden and GEM CSU  
ODE PAYABLES M405  
PO BOX 312  
Leeds  
LS11 1HP

## BUYER'S AUTHORISED REPRESENTATIVE



[REDACTED]

## BUYER'S ENVIRONMENTAL POLICY

<https://www.ardengemcsu.nhs.uk/>

## BUYER'S SECURITY POLICY

<https://www.ardengemcsu.nhs.uk/>

## SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## SUPPLIER'S CONTRACT MANAGER

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## PROGRESS REPORT FREQUENCY

N/A

## PROGRESS MEETING FREQUENCY

N/A

## KEY STAFF

[REDACTED]

[REDACTED]

## KEY SUBCONTRACTOR(S)

[REDACTED]

[REDACTED]

## COMMERCIALLY SENSITIVE INFORMATION

Solution and Solution Pricing

## SERVICE CREDITS

Not applicable

## ADDITIONAL INSURANCES

Not applicable

## GUARANTEE

Not applicable

## SOCIAL VALUE COMMITMENT

Not Applicable

For and on behalf of the Supplier:

Signature: [REDACTED]

Name: [REDACTED]

Role: [REDACTED]

Date: Mar 26, 2025

For and on behalf of Buyer:

Signature: [REDACTED]

Name: [REDACTED]

Role: [REDACTED]

Date: 24th March 2025

