

Background

Better Security, Better Care (BSBC) is a national programme to improve data and cyber security in the Adult Social Care provider sector. It is led by a programme board whose members include NHS Transformation Directorate, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services (ADASS) and, on behalf of the care provider sector, Digital Social Care. You can find out more about the programme [here](#).

The BSBC programme supports the adult social care sector with resources and assistance to help care providers complete the Data Security & Protection Toolkit (DSPT). The DSPT is a free, online self-assessment for health and care providers to evaluate and improve their data and cyber security. It is an ambitious programme with the aim that all CQC registered Adult Social Care services will have completed the DSPT to 'standards met.' There are 26,000 care providers registered with the CQC and over 1.5 million staff working in care. The programme is delivered by a diverse group of care sector organisations, including many local care associations, with colleagues from the NHS, ADASS and local councils also involved.

Programme vision

To help Adult Social Care services manage data and cyber security risks better, enabling the benefits of digital technology to be enjoyed without putting people's confidential information or the operation of services at risk.

To provide the assurance needed to allow health and social care providers to share information securely and effectively, leading to joined up care and consequently to better quality of care for the people our services support.

To develop and promote the Data security and Protection Toolkit (DSPT) as the best way for social care providers to achieve these aims.

Purpose of this project

The adoption of digital ways of working is becoming increasingly important within the adult social care sector, to ensure quality of care and alignment with healthcare. The aim of this project is to build the case for investment in technology within the adult social care sector, with a particular focus on helping small to medium size care providers on

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their digital adoption journey. This project will conduct analysis on the business case and potential return on investment of increased adoption of digital ways of working for care providers.

Project objectives

1. Business Case

Research into best practice within the adult social care sector on how technology investment and digital ways of working can add value to the quality of services and better support standards in care. Analysis of the associated costs and potential benefits for care providers of investing in technology, with a focus on small-medium care providers within the adult social care sector. The business case should start from investment in core infrastructure, data protection and cyber security, through to implementation of the technology.

2. Guidance Tools

Development of a set of guidance tools and templates for adult social care providers to enable them to accurately assess the business case and potential return on investment in technology (products need to comply with Website Accessibility Standards).

3. Future Recommendations

Longer term view on the digital adoption roadmap and recommendations for improving digital ways of working across adult social care. This could include exploring the potential landscape of technology efficiencies that could add value to the sector, enabling limited resources to be utilised more effectively.

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Timescales

EOI deadline	5 February 2023
Submission review and clarifications	6 – 10 February 2023
Contract award by	10 February 2023
Project go live from	13 February 2023
Project complete by	31st March 2023

Budget

The maximum available budget for this work is £40,000 (inclusive of VAT).

Invitation to Tender

For an informal discussion about the project, please contact:

nadiasiouty@digitalsocialcare.co.uk

Expressions of interest are invited to be submitted in writing to bettersecurity.bettercare@digitalsocialcare.co.uk by the closing date. Please use attached EOI application form and save file before returning as: EOI BSBC-23-SP6 [Organisation Name].

Expressions of interest must include the following information:

- Company details
- A summary of relevant experience
- A summary of how you would approach this work and the process you would propose to follow
- Outline project plan with timescales
- Breakdown of proposed project budget including resource costings

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This will be a single stage tendering process with expressions of interest being evaluated by a panel which may include representatives from any of the programme partners listed in the background above. The submissions scoring will be weighted towards those who can demonstrate relevant experience and understanding of the complexity of the adult social care sector.

Experience	50%
Project Delivery	30%
Budget	20%