# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## **Order Form**

CALL-OFF REFERENCE:	C2967
THE BUYER:	Intellectual Property Office
BUYER ADDRESS	REDACTED
THE SUPPLIER:	Softcat PLC
SUPPLIER ADDRESS:	REDACTED
REGISTRATION NUMBER:	02174990

## APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 22<sup>nd</sup> March 2023.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

## CALL-OFF LOT(S):

Lot 3 Software & Associated Services

## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6068
- 3 The following Schedules in equal order of precedence:
  - Joint Schedules for RM6068
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - o Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 10 (Rectification Plan)

- Joint Schedule 11 (Processing Data) N/a as confirmed with IPO secure on the 19.1.23
- Call-Off Schedules for C2967
  - Call-Off Schedule 3 (Continuous Improvement)
  - Call-Off Schedule 5 (Pricing Details)
  - Call-Off Schedule 7 (Key Supplier Staff)
  - Call-Off Schedule 9 (Security) Part A
  - o Call-Off Schedule 10 (Exit Management) Part B
  - Call-Off Schedule 14 (Service Levels)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6068

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

#### CALL-OFF SPECIAL TERMS

CALL-OFF START DATE: 18th March 2023

CALL-OFF EXPIRY DATE: 17th March 2026

CALL-OFF INITIAL PERIOD: 36 Months

CALL-OFF OPTIONAL EXTENSION PERIOD N/a

#### CALL-OFF DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification)

#### LOCATION FOR DELIVERY

REDACTED

#### DATES FOR DELIVERY OF THE DELIVERABLES

As soon as the contract is placed the licenses and support will be issued within 24hrs

#### **TESTING OF DELIVERABLES**

None

#### WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall 90 days

#### MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is REDACTED

## CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

#### **REIMBURSABLE EXPENSES**

None

#### **PAYMENT METHOD**

BACS All invoices must quote the

## **BUYER'S INVOICE ADDRESS:**

REDACTED

#### **BUYER'S AUTHORISED REPRESENTATIVE**

REDACTED IT Category Manager REDACTED

#### **BUYER'S ENVIRONMENTAL POLICY**

Available online at Our energy use - Intellectual Property Office - GOV.UK (www.gov.uk)

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### **BUYER'S SECURITY POLICY**

Appended at Call-Off Schedule 9

### SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED Account Director REDACTED

## SUPPLIER'S CONTRACT MANAGER

REDACTED Account director REDACTED

#### PROGRESS REPORT FREQUENCY

As per contract management plan once implemented/and or the services levels

#### **PROGRESS MEETING FREQUENCY**

As per contract management plan once implemented/and or the services levels

## **KEY STAFF**

See call-off schedule 7

#### **KEY SUBCONTRACTOR(S)**

Not applicable

#### **COMMERCIALLY SENSITIVE INFORMATION**

Not applicable

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#### SERVICE CREDITS

Not applicable

#### **ADDITIONAL INSURANCES**

Not applicable

#### **GUARANTEE**

Not applicable

#### SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)

Contracting\_Authority\_Signature

REDCACTED

Supplier\_Signature

REDACTED

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