

## NHS England and NHS Improvement (East)

### HSCN (Phase 2) Technical Advice and Project Management

#### Ref (HSCN II)

#### Clarification Questions and Responses

Version 1 dated 25<sup>th</sup> July 2019

#### Key:

Grey – Already Published

Green – New Responses

Question No	Question	Response
1	You mention that HSCN Providers are anticipated to be secured by October 2019 – does this mean it is yet to be awarded?	<i>That's correct the tender has not yet commenced to secure a provider</i>
2	In relation to the providers, can you tell us where in the design journey are they? e.g. have they identified line size requirements, backups etc. etc?	<i>Yes this has been identified</i>
3	For the purposes of this response is it fair to assume that all current sites have the same 'as is' infrastructure architecture and will be migrating to a standard 'to be' architecture?	<i>Many of the sites will not have any NHS infrastructure particularly Courts so will be green field sites. Police custody blocks may have N3 but this is provided by the police or the police commissioned healthcare provider. All will be migrating to the same new architecture.</i>
4	Does the customer(s) have an internal IT function(s) and if so, what is the anticipated role for them in the project?	<i>Can you please clarify who you are referring to as the customer? If you mean the locations where HSCN will be installed we expect they will have IT teams but we have not made any contact with them at this stage. They will be a key partner and enabler but we do not anticipate they will undertake any formal activities themselves to deliver this project</i>
5	For the purposes of this response is it fair to assume that adequate and reasonable access	<i>The health and justice commissioning teams will be able to make introductions to the sites</i>

	will be provided to internal team members for project activities?	<i>and link the successful provider in with NHS Digital and the appointed HSCN provider. Outside of this the project is required to be delivered fully by the selected provider and the HSCN provider.</i>
<b>6</b>	How many 'suppliers' are involved in this project? i.e. will this be managing internal health and justice teams, supplier teams or a mixture of both and potentially other parties?	<i>The project will be required to link with a contact at each location across the Midlands and East , the 3 H&amp;J teams, the appointed HSCN provider/s and NHS Digital</i>
<b>7</b>	In point 3 'Project manage design , installation, migration, implementation, go-live support and hand over to BAU'. Can you clarify if this means the provision of purely the Project Management resource to manage this piece of work, or is it to manage the whole thing including providing all the associated resources?	<i>Project management of the HSCN line installation (by the selected HSCN provider), this includes managing the call down contract and order process with the successful HSCN provider and providing technical advice and guidance to the H&amp;J commissioning team is required</i>
<b>8</b>	Will the delivery team have access to the local teams or personnel in order to arrange/allow access for the HSCN delivery partner to install their points of presence?	<i>The health and justice commissioning teams will be able to make introductions to the sites and link the successful provider in with NHS Digital and the appointed HSCN provider. Outside of this the project is required to be delivered fully by the selected provider and the HSCN provider.</i>
<b>9</b>	If required how will access be granted to the individual sites to support any onsite delivery issues?	<i>NHS England will make all of the necessary introductions to the relevant site leads to make arrangements for access.</i>
<b>10</b>	Is there a requirement for the delivery partner to have enhanced security checks in order to deliver this work?	<i>For some sites it will be expected that as a minimum the delivery partner will have Police National Security Clearance NPPV Level 3.</i>