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## Contract award notice

### Results of the procurement procedure

#### Supplies

#### Legal Basis:

Directive 2014/24/EU

#### **Section I: Contracting authority**

##### I.1) **Name and addresses**

NHS Supply Chain acting on behalf of Supply Chain Coordination Ltd

Foxbridge way

Normanton

WF6 1TL

United Kingdom

Contact person: Shane Murphy

Telephone: +44 7970504023

E-mail: [shane.murphy@supplychain.nhs.uk](mailto:shane.murphy@supplychain.nhs.uk)

NUTS code: UKE4

##### **Internet address(es):**

Main address: [www.supplychain.nhs.uk](http://www.supplychain.nhs.uk)

##### I.2) **Information about joint procurement**

##### I.4) **Type of the contracting authority**

National or federal agency/office

##### I.5) **Main activity**

Health

#### **Section II: Object**

##### II.1) **Scope of the procurement**

##### II.1.1) **Title:**

Wigs and Accessories

##### II.1.2) **Main CPV code**

33711630

##### II.1.3) **Type of contract**

Supplies

##### II.1.4) **Short description:**

Wigs (Supply, Repair and Maintenance) and Accessories suitable for Cancer and Alopecia patients and includes Custom made processed hair wigs on moulded nylon mono filament base, European human hair custom made wigs, processed Asian human hair custom made wigs, processed human hair ready made wigs, modacrylic partial wigs, modacrylic full wigs, modacrylic wigs with monofilament top, products for the use and maintenance of wigs, headscarves and bandannas.

##### II.1.6) **Information about lots**

This contract is divided into lots: yes

##### II.1.7) **Total value of the procurement (excluding VAT)**

Lowest offer: 9 500 000.00 GBP / Highest offer: 11 200 000.00 GBP taken into consideration

II.2) **Description**

II.2.1) **Title:**

Wigs (supply, repair and maintenance)

Lot No: 1

II.2.2) **Additional CPV code(s)**

33711630

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

Various locations in UK.

II.2.4) **Description of the procurement:**

Wigs (supply, repair and maintenance) suitable for cancer and alopecia patients.

Direct Contract Products:-

Custom made processed hair wigs on moulded nylon mono filament base

European human hair custom made wigs

Processed Asian human hair custom made wigs

Processed human hair ready made wigs

Modacrylic partial wigs

Modacrylic full wigs

Modacrylic wigs with monofilament top

Precise quantities are unknown. It is anticipated that initial expenditure will be in the region of between 4 550 000 GBP to 5 200 000 GBP in the first 24 months of this Framework Agreement, however this is approximate only and the values may vary depending on the requirements of those bodies purchasing under the Framework Agreement. The estimated value over the total Framework Agreement term (including any extension Options), are based on that initial expenditure. For the full 48 months term (if extended) the anticipated value will be in the region of between 9 100 000 GBP to 10 400 000 GBP. These values are approximate only and are based on the most recent historical usage information, with a forecasted level of growth. The values provided are for guidance only and are not a guarantee of business.

II.2.5) **Award criteria**

Quality criterion - Name: Sales, Ability to Supply and Service products / Weighting: 30

Quality criterion - Name: Customer Service / Weighting: 25

Quality criterion - Name: Supply Chain Assessment / Weighting: 5

Price - Weighting: 40

II.2.11) **Information about options**

Options: yes

Description of options:

This Framework Agreement will have the option to extend incrementally for a further period of up to 24 months in addition to the initial 24 months set out in the Framework Agreement.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

- II.2.1) **Title:**  
Accessories  
Lot No: 2
- II.2.2) **Additional CPV code(s)**  
18440000  
18443100  
18443300  
33711600
- II.2.3) **Place of performance**  
NUTS code: UK  
Main site or place of performance:  
Various locations in UK.
- II.2.4) **Description of the procurement:**  
Accessories suitable for cancer and alopecia patients.  
Direct Contract Products:-  
This Lot includes, but is not limited to, accessories including hats, headscarves, turbans and bandannas. Precise quantities are unknown. It is anticipated that initial expenditure will be in the region of between 200000 GBP to 400 000 GBP in the first 24 months of this Framework Agreement, however this is approximate only and the values may vary depending on the requirements of those bodies purchasing under the Framework Agreement. The estimated value over the total Framework Agreement term (including any extension Options), are based on that initial expenditure. For the full 48 months term (if extended) the anticipated value will be in the region of between 400 000 GBP to 800 000 GBP. These values are approximate only and are based on the most recent historical usage information, with a foretasted level of growth. The values provided are for guidance only and are not a guarantee of business.
- II.2.5) **Award criteria**  
Quality criterion - Name: Sales, Ability to Supply and Service products / Weighting: 30  
Quality criterion - Name: Customer Service / Weighting: 25  
Quality criterion - Name: Supply Chain Assessment / Weighting: 5  
Price - Weighting: 40
- II.2.11) **Information about options**  
Options: yes  
Description of options:  
This Framework Agreement will have the option to extend incrementally for a further period of up to 24 months in addition to the initial 24 month period as set out in the Framework Agreement.
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**

#### **Section IV: Procedure**

- IV.1) **Description**
- IV.1.1) **Type of procedure**  
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**  
The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 167-379945](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** FAG000016785

**Lot No:** 1

**Title:**

Wigs

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

14/11/2018

V.2.2) **Information about tenders**

Number of tenders received: 47

Number of tenders received from SMEs: 30

Number of tenders received from tenderers from other EU Member States: 45

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 47

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Aderans UK Ltd

Brighton

United Kingdom

NUTS code: UKJ21

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

AJB Wigs

Southport

United Kingdom

NUTS code: UKD7

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Ann Sterling

Welling

United Kingdom

NUTS code: UKJ4

The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Banbury Postiche Limited  
Wroxton  
United Kingdom  
NUTS code: UKJ14  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Bespoke Wig Ltd  
Rickmansworth  
United Kingdom  
NUTS code: UKH23  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Crown n Glory (Hairpieces) Limited  
Wallasey  
United Kingdom  
NUTS code: UKD7  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Daxbourne International  
London  
United Kingdom  
NUTS code: UKI44  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Dignity Wigs Ltd  
Chorley  
United Kingdom  
NUTS code: UKD4  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Hair to Ware Ltd  
Ware  
United Kingdom  
NUTS code: UKH23  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Hairware Limited  
Stroud  
United Kingdom  
NUTS code: UKK13  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Modap's Wigs Ltd

Leamington Spa  
United Kingdom  
NUTS code: UKG13  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

JBP Enterprises Ltd  
Liverpool  
United Kingdom  
NUTS code: UKD72  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Mc Tree Ltd  
Norwich  
United Kingdom  
NUTS code: UKH1  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Me Again CIC  
Wirral  
United Kingdom  
NUTS code: UKD74  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Morgan`s Wigs Ltd  
Prestatyn  
United Kingdom  
NUTS code: UKL13  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

My New Style Limited  
Westhoughton  
United Kingdom  
NUTS code: UKD33  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Nancie Beauty  
Swansea  
United Kingdom  
NUTS code: UKL  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Salon Ten Ltd  
Telford  
United Kingdom

NUTS code: UKG22

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Raoul (Hairdressers) Limited

Chesham

United Kingdom

NUTS code: UKI

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Richards Hair Fashions

Hartlebury

United Kingdom

NUTS code: UKG12

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Simply Wigs Limited

Slaithwaite

United Kingdom

NUTS code: UKE4

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

The Wonderful Wig Company Limited

Sunderland

United Kingdom

NUTS code: UKC23

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Trend Hair Supplies Co (Scotland) Limited

Edinburgh

United Kingdom

NUTS code: UKM75

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Trends Wigs Limited

Sheffield

United Kingdom

NUTS code: UKE32

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Volu-Med UK

Mansfield

United Kingdom

NUTS code: UKF1

The contractor is an SME: yes



**V.2.3) Name and address of the contractor**

Wigs Boutique Ltd  
Cheddar  
United Kingdom  
NUTS code: UKK  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Advanced Appearance Limited  
Birmingham  
United Kingdom  
NUTS code: UKG31  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

YT Hair Loss Replacement Limited  
Huddersfield  
United Kingdom  
NUTS code: UKE44  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Embrace (Cheltenham) Limited  
Worcester  
United Kingdom  
NUTS code: UKG12  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Your New Hair  
Sutton  
United Kingdom  
NUTS code: UKD6  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Josephs Wigs Ltd  
Morden  
United Kingdom  
NUTS code: UKJ2  
The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Wills Wigs Ltd  
Bromsgrove  
United Kingdom  
NUTS code: UKG12  
The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Colne Valley Wig Company Ltd

White Colne  
United Kingdom  
NUTS code: UKH34  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Dimples Limited  
Carrington  
United Kingdom  
NUTS code: UKD3  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Emma Hirst Ltd  
Eckington  
United Kingdom  
NUTS code: UKE32  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Freestyle Hair Company Ltd  
Reddish  
United Kingdom  
NUTS code: UKD6  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Frobisher Wigs Ltd  
Ipswich  
United Kingdom  
NUTS code: UKH14  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Hair Solutions  
Crosby  
United Kingdom  
NUTS code: UKD7  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Asphalia Holdings Limited  
Wigston  
United Kingdom  
NUTS code: UKF2  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Betty Brown Wigs Limited  
York  
United Kingdom

NUTS code: UKE21

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Bournemouth Wig Co

Wallisdown

United Kingdom

NUTS code: UKK21

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Bow Belles Wig Specialist

Rickmansworth

United Kingdom

NUTS code: UKH23

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Browns More Hair Now Limited

Estover

United Kingdom

NUTS code: UKK4

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Eyeful Towear Limited

Droitwich Spa

United Kingdom

NUTS code: UKJ14

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Chine' Daka Ltd

Moulton

United Kingdom

NUTS code: UKH12

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 10 400 000.00 GBP

Total value of the contract/lot: 10 400 000.00 GBP

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** FAG000016785

**Lot No:** 2

**Title:**

Accessories

A contract/lot is awarded: yes

V.2) **Award of contract**

- V.2.1) **Date of conclusion of the contract:**  
14/11/2018
- V.2.2) **Information about tenders**  
Number of tenders received: 30  
Number of tenders received from SMEs: 18  
Number of tenders received from tenderers from other EU Member States: 30  
Number of tenders received from tenderers from non-EU Member States: 0  
Number of tenders received by electronic means: 30  
The contract has been awarded to a group of economic operators: yes
- V.2.3) **Name and address of the contractor**  
Asphalia Holdings Limited  
Wigston  
United Kingdom  
NUTS code: UKF2  
The contractor is an SME: yes
- V.2.3) **Name and address of the contractor**  
Banbury Postiche Limited  
Wroxton  
United Kingdom  
NUTS code: UKJ14  
The contractor is an SME: no
- V.2.3) **Name and address of the contractor**  
Bespoke Wig Ltd  
Rickmansworth  
United Kingdom  
NUTS code: UKH23  
The contractor is an SME: no
- V.2.3) **Name and address of the contractor**  
Dimples Limited  
Carrington  
United Kingdom  
NUTS code: UKD3  
The contractor is an SME: yes
- V.2.3) **Name and address of the contractor**  
Emma Hirst Ltd  
Eckington  
United Kingdom  
NUTS code: UKE32  
The contractor is an SME: yes
- V.2.3) **Name and address of the contractor**  
Frobisher Wigs Ltd  
Ipswich  
United Kingdom  
NUTS code: UKH14

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Hair Solutions

Crosby

United Kingdom

NUTS code: UKD7

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Hair to Ware Ltd

Ware

United Kingdom

NUTS code: UKH23

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Josephs Wigs Ltd

Morden

United Kingdom

NUTS code: UKJ2

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Morgan`s Wigs Ltd

Prestatyn

United Kingdom

NUTS code: UKL13

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Nancie Beauty

Swansea

United Kingdom

NUTS code: UKL18

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Salon Ten Ltd

Telford

United Kingdom

NUTS code: UKG22

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Raoul (Hairdressers) Limited

Chesham

United Kingdom

NUTS code: UKI

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Richards Hair Fashions

Hartlebury

United Kingdom

NUTS code: UKG12

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

The Wonderful Wig Company Limited

Sunderland

United Kingdom

NUTS code: UKC23

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Trend Hair Supplies Co (Scotland) Limited

Edinburgh

United Kingdom

NUTS code: UKM75

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Trends Wigs Limited

Sheffield

United Kingdom

NUTS code: UKE32

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Volu-Med UK

Mansfield

United Kingdom

NUTS code: UKF1

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Wigs Boutique Ltd

Cheddar

United Kingdom

NUTS code: UKK

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Wills Wigs Ltd

Bromsgrove

United Kingdom

NUTS code: UKG12

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

YT Hair Loss Replacement Limited

Huddersfield

United Kingdom  
 NUTS code: UKE4  
 The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Betty Brown Wigs Limited  
 York  
 United Kingdom  
 NUTS code: UKE21  
 The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Browns More Hair Now Limited  
 Estover  
 United Kingdom  
 NUTS code: UKK4  
 The contractor is an SME: yes

**V.2.3) Name and address of the contractor**

Chine' Daka Ltd  
 Moulton  
 United Kingdom  
 NUTS code: UKH1  
 The contractor is an SME: yes

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Lowest offer: 400 000.00 GBP / Highest offer: 800 000.00 GBP taken into consideration

**V.2.5) Information about subcontracting**

**Section VI: Complementary information**

**VI.3) Additional information:**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Not Applicable  
 Not Applicable  
 United Kingdom

**VI.4.2) Body responsible for mediation procedures**

**VI.4.3) Review procedure**

**VI.4.4) Service from which information about the review procedure may be obtained**

**VI.5) Date of dispatch of this notice:**

19/12/2018