

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

ROUTE AGREEMENT

THIS ROUTE AGREEMENT is dated the SIXTEENTH day of MARCH 2023.

BETWEEN

(1) LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at 5 Endeavour Square, London, E20 1JN (the "Corporation");

and

(2) METROLINE WEST LIMITED of company number 08401654 and whose registered office is at Comfortdelgro House, 329 Edgware Road, Cricklewood, London, NW2 6JP (the "Operator").

RECITALS:

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

IT IS AGREED AS FOLLOWS:

1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.
 2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.
-

3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.
4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.
5. This Route Agreement commenced on 3 May 2022 and the Services commenced on 4 March 2023 (the "Commencement Date"). This Route Agreement shall continue in force until 1 March 2030 (the "Expiry Date") unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

Signed on behalf of the
Corporation by

Signed on behalf of the
Operator by:

Signature: _____

Signature: _____

Name: *TOM CUNNINGTON*

Name: _____

Position: *HEAD OF BUS
BUSINESS DEVELOPMENT*

Position: _____

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 487 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Willesden Junction Garage (WJ)
Station Road
Willesden Junction
London
NW10 4XB

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 487: South Harrow Station - Willesden Junction Station

Date of Structural Change: 4 March 2023.

Date of Service Change: 4 March 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Willesden Junction Station: South Harrow Bus Station, Northolt Road, Pett's Hill, Whitton Avenue West, Whitton Avenue East, Bridgewater Road, Ealing Road, Hanger Lane, Hanger Lane Gyratory, Western Avenue, Park Royal Road, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange, Private Road In Central Middlesex Hospital Grounds, Central Way, Barrett's Green Road, Acton Lane, Station Road, Old Oak Lane, Station Approach.

Towards South Harrow Station: Station Approach, Old Oak Lane, Station Road, Acton Lane, Barrett's Green Road, Central Way, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange, Private Road In Central Middlesex Hospital Grounds, Park Royal Road, Victoria Road, Wales Farm Road, Western Avenue, Hanger Green, Western Avenue, Hanger Lane Gyratory, Hanger Lane, Ealing Road, Bridgewater Road, Whitton Avenue East, Whitton Avenue West, Pett's Hill, Northolt Road, South Hill Avenue.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

SOUTH HARROW STATION

Stand for four buses in two sections:

1 - Public stand for two buses in marked bay on north-east side of South Hill Avenue commencing 1 metre north of No.4 South Hill Avenue and extending 21 metres north.

2 - Private overflow stand for two buses on the south side of South Harrow Station Forecourt.

Buses proceed from South Hill Avenue direct to stand, departing via South Hill Avenue to South Harrow Bus Station. Set down in South Hill Avenue, at Alighting Point Z1 (BP722 - South Harrow Bus Station, Last Stop on LOR: BP722 - South Harrow Bus Station) and pick up in South Harrow Bus Station, at Stop A (BP721 - South Harrow Bus Station <>, First Stop on LOR: BP721 - South Harrow Bus Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 487 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	South Harrow Station.
OTHER INFORMATION:	LUL Toilet facilities available between 0530 and 0100 daily.

NORTHOLT PARK (from WILLESDEN JUNCTION STATION)

Buses proceed from Whitton Avenue West via Pett's Hill departing to Whitton Avenue West. Set down in Whitton Avenue West, at stop NV (17235 - Wood End Lane, Last Stop on LOR: 17235 - Wood End Lane) and pick up in Whitton Avenue West, at stop NP (17234 - Wood End Lane, First Stop on LOR: 17234 - Wood End Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Northolt Park.

ALPERTON, SAINSBURY'S

Public stand for two buses on the south side of Glacier Way, commencing 40 metres from lamp standard 10 extending 25 metres east.

From South Harrow Station.

Buses proceed from Bridgewater Road via Ealing Road and Glacier Way to stand, departing via Glacier Way and Ealing Road to Bridgewater Road. Set down in Bridgewater Road, at Stop C (17255 - Alperton Station <>, Last Stop on LOR: 17255 - Alperton Station <>) and pick up in Bridgewater Road, at Stop D (17254 - Alperton Station <>, First Stop on LOR: 17254 - Alperton Station <>).

From Willesden Junction Station.

Buses proceed from Ealing Road via Glacier Way to stand, departing via Glacier Way to Ealing Road. Set down in Ealing Road, at Stop G (14840 - Glacier Way, Last Stop on LOR: 14840 - Glacier Way) and pick up in Ealing Road, at Stop E (14827 - Glacier Way, First Stop on LOR: 14827 - Glacier Way).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Alperton, Sainsbury's.

HANGER LANE STATION

From South Harrow Station.

Buses proceed from Hanger Lane departing to Hanger Lane Gyratory. Set down in Hanger Lane, at stop E (R0579 - Cleveley Crescent, Last Stop on LOR: R0579 - Cleveley Crescent) and pick up in Hanger Lane Gyratory, at stop C (35811 - Hanger Lane Gyratory, First Stop on LOR: 35811 - Hanger Lane Gyratory).

From Willesden Junction Station.

Buses proceed from Western Avenue via Hanger Lane Gyratory departing to Western Avenue. Set down in Western Avenue, at stop N (15287 - Hanger Lane Station <>, Last Stop on LOR: 15287 - Hanger Lane Station <>) and pick up in Western Avenue, at stop K (35813 - Hanger Lane Station <>, First Stop on LOR: 35813 - Hanger Lane Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Hanger Lane.

NORTH ACTON, VICTORIA ROAD (from SOUTH HARROW STATION)

Public stand for one bus on north side of Victoria Road, commencing 9 metres east of the entrance to the BBC Rehearsal Studio and extending 10 metres west. Buses proceed from Western Avenue via Victoria Road to stand, departing to Victoria Road. Set down in Western Avenue, at Stop S (15281 - Gypsy Corner, Last Stop on LOR: 15281 - Gypsy Corner) and pick up in Western Avenue, at Stop Z (6007 - North Acton Station <>, First Stop on LOR: 6007 - North Acton Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North Acton.

NORTH ACTON, WALES FARM ROAD (from WILLESDEN JUNCTION STATION)

Buses proceed from Wales Farm Road via Leamington Park, Horn Lane and Victoria Road departing to Park Royal Road. Set down in Wales Farm Road, at Stop C (34352 - Wales Farm Road, Last Stop on LOR: 34352 - Wales Farm Road) and pick up in Park Royal Road, at Stop S (6131 - Victoria Road, First Stop on LOR: 6131 - Victoria Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	North Acton.

PARK ROYAL, CENTRAL MIDDLESEX HOSPITAL (from SOUTH HARROW STATION)

Private stand for 3 buses in bus interchange area. 2 spaces on south side of Central Middlesex Hospital Bus Interchange and 1 space in the layby beyond bus stop A. Buses proceed from Private Road In Central Middlesex Hospital Grounds via Central Middlesex Hospital Bus Interchange to stand, departing to Central Middlesex Hospital Bus Interchange. Set down in Private Road In Central Middlesex Hospital Grounds, at Stop A (BP4971 - Central Middlesex Hospital, Last Stop on LOR: BP4971 - Central Middlesex Hospital) and pick up in Central Middlesex Hospital Bus Interchange, at Stop B (BP4970 - Central Middlesex Hospital, First Stop on LOR: BP4970 - Central Middlesex Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Park Royal, Central Middlesex Hospital.

WILLESDEN JUNCTION STATION

Private stand for three buses in parking area on north side of turning circle at eastern end of Station Approach.

Buses proceed from Station Approach via Bus Turning Circle and Station Approach to stand, departing to Station Approach. Set down in Station Approach, at stop P (R0261 - Willesden Junction Station <> #, Last Stop on LOR: R0261 - Willesden Junction Station <> #) and pick up in Station Approach, at Stop N (35803 - Willesden Junction Station <> #, First Stop on LOR: 35803 - Willesden Junction Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 487 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Willesden Junction.
OTHER INFORMATION:	London Buses temporary portaloo available 24 hours a day.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	487- 59883 - MT-MF-1	06/03/23	A	11	11	11	5	1,532.54	250	383,135.00
Saturdays & Good Friday	487- 59883 - MT-Sa-1	04/03/23	A	N/A	10	N/A	5	1,263.74	56	70,769.44
Sundays & Public Holidays*	487- 59883 - MT-Su-1	05/03/23	A	N/A	6	N/A	5	851.58	58	49,391.64
								Total Scheduled In Service Mileage	364	503,296.08

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|------------------|
| 1. Early Termination Date
(clause 27.9) | 26 February 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2

7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 487.

8. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2023 to 5 January 2024)	Excess Wait Time = 0.92 minutes
Minimum Performance Standard	Excess Wait Time = 0.90 minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC82702

ROUTE: 487

SCHEDULE ID - ATTACHMENT

**OUT
DIRECTION
Timing
Point Code**

Stop Name

**BACK
DIRECTION
Timing
Point Code**

Stop Name

SHARSN South Harrow Bus Station
<>

WLJNSN Willesden Junction Station
<> #

WTAVGR Greenford Road

PRYLHP Central Middlesex Hospital

SDTNSN Sudbury Town Station <>

NACTGC Gypsy Corner

ALPNBR Alperton Station <>

HRLNSN Hanger Lane Station <>

HRLNSN Hanger Lane Station <>

ALPNBR Alperton Station <>

NACTGC Gypsy Corner

SDTNSN Sudbury Town Station <>

PRYLHP Central Middlesex Hospital

WTAVGR Greenford Road

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC82702

ROUTE: 487

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo
Body Manufacturer and Type	MCV
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	30 + 1 wheelchair space
Maximum Standing Capacity	37
Maximum Length	10,350mm
Maximum Width	2,500mm
Number of Doors	Two
Year of Manufacture	2023
Engine Type (Including Euro Rating)	Electric Vehicle

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC82702

ROUTE: 487

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC82702**

ROUTE: 487

VERSION NO: 00

EFFECTIVE DATE: 4 MARCH 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 3,063,000.00 per annum |
| 2. | Period Contract Payment | £ 235,615.38 |
| 3. | Scheduled In Service Mileage | 503,296.08 miles p.a. |
| 4. | Deduction Figure | £ 6.09 per mile |
| 5. | Date of Tender | 22 February 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 11 (Quarter 4) and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 1 April 2023 (Payment Period 1, Quarter 1) to 5 January 2024 (Payment Period 10, Quarter 3). | |