Invitation to Tender

Attachment 2b.5

Lot 5 Service Evaluation and Performance

Certificate of Past Performance

**RM6123 Media Services**

**Attachment 2b.5 – Lot 5 Advertising Revenue Generation**

**Certificate of Past Performance for**

**RM6123 Media Services**

Please complete **two certificates** as part of your bid for RM6123 Media Services – Lot 5 Service Evaluation and Performance.

**Instructions**

You (the Potential Agency) are required to complete Table A below.

Your Contract Customer must verify that the information you have provided is true and accurate by completing and signing Table B below.

For the avoidance of doubt, if a customer indicates OPTION B when completing Table B of this certificate will result in you being awarded a FAIL and you will be excluded from the competition.

**Table A**

**Mandatory Requirements**

This past performance certificates must evidence a previous contract that you have successfully delivered in the last three (3) years, from the public or private sector, where similar requirements to those sought under Lot 5 of this procurement have been performed.

Where you relied on other entities (including sub-contractors or consortium members) to perform the contract, please describe the function that each such other entity performed under the contract.

**Certificate 1:**

**The past performance certificate must evidence experience of:**

* **Ecosystem Strategic Advice and Support**

**Certificate 2:**

**The past performance certificate must evidence experience of:**

* **Auditing and Performance measurement within media services**

This is a PASS/FAIL question. If you fail to be able to evidence experience of delivering this service through the provision of a Past Performance certificate you will be unable to continue in the Procurement.

|  |  |
| --- | --- |
| Name of Entity Providing Certificate (Supplier Name): | *[insert your organisation name]* |
|  |
| **Performance Certificate – Contract Header Information (details of the contract to be certified)** |
| Name of Contract Customer ("Customer"): | *[Registered Name]* |
| Name of Contracted Supplier ("Supplier"): | *[Registered Name]* |
| Contract Title ("Contract"): | *[Agreed Contract Name for Contract]* |
| FOR PUBLIC SECTOR CONTRACTS ONLY - OJEU Award Notice Reference: | *[OJEU reference e.g. 2011/S 239-387260]* |
|  |
| **Contact Details for the Customer** **(with whom further queries, if any, can be raised to verify)** |
| Source Contact Name: *[Name* | *Name of source authorised by entity providing Certificate]* |
| Source Contact Address: | *[Authorised source business address]* |
| Source Contact Direct Line: | *[Authorised source direct telephone line]* |
| Source Contact Email: | *[Authorised source email]* |
|  |
| **Further Contract Detail** |
| Description of the goods and/or services: | *[Brief description max 500 words]* |
| Consideration received: | *[Monetary value or equivalent]* |
| Goods/Services provision start date: | *[dd/mm/yyyy]* |
| Goods/Services provision end date: | *[dd/mm/yyyy]* |

**Table B**

Please verify as the Contract Customer, that the information provided by the Potential Agency in Table A above is true and accurate, by completing and signing the table below.

|  |
| --- |
| **Performance (Please submit either Option A or B)** |
| **OPTION A:** |
| We hereby certify that, to the best of our knowledge and belief, the Supplier has satisfactorily supplied the goods and/or services described in the table above in accordance with the Contract, and that all of the requirements set out in the mandatory requirements section of this form have been satisfied. |
| Signature of Contract Customer: | *[Contract Customer signature]* |
| **OR** |
| **OPTION B:** |
| We are unable to certify that the Supplier has satisfactorily supplied the goods and/or services described in the table above in accordance with the Contract for the following reasons: \*please see guidance below | *[Insert Reason 1; 2; 3; 4; 5; or other etc.]* |
| Signature of Contract Customer: | *[Contract Customer signature]* |
| **Liability of any Contract Customer certifying:** |
| *Whilst the information in this Certificate has been provided in good faith in the belief that it is truthful and accurate, the Customer does not assume any responsibility or any liability nor make any guarantee, representation or warranty as to the contents of this Certificate. The Customer shall not be liable for and hereby excludes liability for any loss, damage (including any special, exemplary, indirect, incidental, consequential damages, costs or associated legal fees) that may be suffered as a result of use of the Certificate and its content, to the fullest extent permitted by law.**Nothing in this Certificate shall affect, or constitute a waiver of, the Customer's rights or remedies in relation to the Contract.* |
| **Guidance for Entities providing Certificates** |
| *If you are unable to certify that the Supplier has satisfactorily supplied the goods and/or services in accordance with the Contract, please provide the reason or reasons why performance was not in accordance with the Contract. These may include the following or other reasons:*1. *delays in supplying the goods and/or services;*
2. *failure to supply the mandatory requirements included within the mandatory requirements section of this certificate;*
3. *failures to supply all the goods and/or services in accordance with the scope set out in the Contract;*
4. *failures to meet any service levels and/or supply the goods and/or services in accordance with quality standards;*
5. *5. any other failure by the Supplier to comply with its obligations under the Contract.*
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